COMMUNICATIONS ALLIANCE
WORKS PROGRAM 2025
Updated 29 May 2025

PROJECTS			
Project	**Phase**	**Publication Target Date**	**Resource**
WC93 G.fast	Working Committee ballot on Code. Guideline published	Jun 2025	JD
WC98 Online Safety Requirements	Public comment - Class 1B / Class 2 Codes (ISP, RES)	Dec 2024	CP
WC105 Defence Cabling Standard Revision	Drafting	Feb 2025	MJ
WC106 Broadcast Cabling and Digital Equipment	Establishing	Oct 2025	MJ
WC107 PMTS and Satellite Services CE	Drafting	Jun 2025	MJ
WC115 Cable Flammability Amendment	Review of public comments	Apr 2025	MJ
WC116 Building Access Operations and Installation	On hold	Dec 2024	CP
WC117 Future IT Architecture	Scoping	Dec 2024	CP
WC119 Calling Number Display	Establishing	Jun 2025	CP
WC122 Cell Broadcast Interface	On hold – pending DITRDCA input	Dec 2025	JD
WC125 Emergency Calling - Network and Device Testing	Public comment	May 2025	CP
WC126 Telecommunications in Road Reserves - Operational Guidelines for Installations	Establishing	TBC	CP

ADVISORY GROUPS

Group	Activities	Timeframes / comments	Resource
Operations Council	Overview over CA activities, strategic direction	Monthly	JD
Customer Equipment and Cable Reference Panel – CECRP	Technology Watch Program Current Working Groups: • WG40 Future of Standards Project • WG53 Regulating customer eqpt and cable • WG54 Health & Safety provisions • WG57 S004 review • Cabling Convergence Working Group	Technology issues reviewed at each meeting.	MJ
Network Reference Panel – NRP	Interconnection Emergency Calling	Ongoing	JD
Operations Reference Panel – ORP	NBN Access Transfer ECS Determination Fixed Line Administration Group Mobile Number Portability Local Number Portability IPND Code	Ongoing	CP
Communications Security Reference Panel – CSRP	Telecommunications Fraud / Scams Cyber-security/Encryption (TOLA)/TSSR/CI SoNS Online Safety (new Act, AVM, illegal gambling) Copyright Privacy Act Artificial Intelligence	Ongoing	CP
Industry Consumer Advisory Group – ICAG	Responsible for consumer-protection related activities, responding to submissions, engaging with the TIO, ACCAN etc. Various ICAG subgroups bigger issues. Ongoing issues include:	ICAG - meets 6-8 weekly	PW

ADVISORY GROUPS

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	• Authorised Reps & Advocates (incl. IGN017)		
	• TCP Code	Next steps: Possible ACMA briefing. Draft TCP Guide for consumers. Consider developing industry FAQs from comment log	
	• ICAG WG – Domestic and Family Violence (DFV)	Refreshed and regrouped Sept 2024. Recently provided more input on draft Standard. Consider updates to DFV Guidance in light of Standard.	
	• Review of IGN017 Industry Guidance Note (IGN017) Authorised Representatives and Advocates	Affected by TCP Code interdependencies – drafting as and when. Complete by end of year.	
	• TIO and complaint issues	Subgroup meets as required	
	• Promotion of CA activities and instruments (consumer focused and overall)	Some activities will be considered as part of the TCP Code Review.	
	• Vulnerability (hardship, accessibility etc)	Consideration of a new Guideline on First Nations issues is on the agenda.	
	• Consider accessibility guidance?	Discussed w RC during TCP Code review	
	• Credit reporting / Industry Guidance Note (IGN 013) Sales Practices and Credit and Debt Management	Review documents/ consider policy position	
	• G516:2014 Participant Monitoring of Voice Communications Guideline	New to review	
CECRP Panel Advisory Group – CECRP/PAG	Develops Expressions of Intent on AS/CA Standards		MJ

ADVISORY GROUPS

Group	Activities	Timeframes / comments	Resource
MNP Administration Group – MAG	Ongoing monitoring of MNP volumes, management of new entrant testing.	As required	CP
Credit Law Reform Group	Consider bringing telecoms providers into the Repayment History Information regime (long term project).	As required.	PW
Satellite Services Working Group	Policy development and advocacy, promote the role/importance of satellite services, liaise with NBN Co, input into Codes, Guidelines and Standards, resolve technical or commercial issues of common interest, monitor international standards work. Input to ACMA on spectrum band plan activities and proposed review of taxation arrangements for satellite services in Australia. Participation on the ACMA ARSG4 Study Group.	Bi-monthly	MJ
Fixed Line Administration Group - FLAG	Oversee and ensure the efficient operation of LNP Identify and resolve any issues associated with LNP. Develop and implement measure to mitigate consumer detriment arising from network outages.	As required	CP
Service Provider Action Group	Provide a channel to consult with and gather the viewpoints and advice of smaller CSP/ISP members of Communications Alliance.	As required	
Communications Resilience Admin Industry Group	Assist the telecommunications sector understand the telecommunications environment and the specific systems, networks and assets within the sector that are essential to the continuity of the sectors' services, to identify the risk, vulnerabilities, and resilience challenges that affect the telecommunications sector, and to facilitate greater collaboration in the repair and recovery effort following a disaster/emergency.	As required.	CP

DOCUMENT REVIEWS DUE 2025

Document reference	Document title	Published	Registered by ACMA	Review commence	RP	Comments
C519:2004	End to End Network Performance	2004 Reconfirmed 2009 Reconfirmed 2014		2017	NRP	ORP discussing with ACMA
C536:2020	Emergency Call Services Requirements	2020	2020		ORP	Variation developed 2025 – Public comment reviews underway
C617:2017	Connect Outstanding	Mar 2017	16 March 2017 19 Jan 2024 – Variation No.1 2023	Q1 2025	ORP	Full review to occur in 2025.
G505:1998	Development of Telecommunications Industry Consumer Codes	Jan 1998	No		ICAG	
G510:1998	Development of Telecommunications Industry Operations Codes	Mar 1998	No		ORP	
G511:1998	1800/13/1300 Number Portability – Network Plan	Apr 1998	Reconfirmed 2004 Reconfirmed 2009 Reconfirmed 2014 Reconfirmed 2019	Feb 2024	NRP	Review is waiting for developments from the FITA project.

DOCUMENT REVIEWS DUE 2025

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G522:2016	Calling Number Display	Oct 2016	Reconfirmed 2019	Early 2025	ORP	Review Q1 2025
G567:2015	Switchless Multibasket Billing Redirection	2015, Reconfirmed 2022	No	Feb 2026	ORP	
G597:2005	Pre-selection Operations Manual	June 2005	No	2025	ORP	
G611:2002	Privacy Protection in ACIF Publications	Dec 2002	No	As required	CA internal / ICAG	Substantial changes to the Privacy Act, that are expected to affect CA's operations, are due this year. Revisions will need to be made in light of those changes.
G630:2020	Accessibility of Payphones	Dec 2006 Feb 2020	No	2025	ICAG / ORP	
G636:2007	Guideline for Carriage Service Providers ensuring the accuracy of geographic numbering records	Dec 2007	No	Review due Dec 2009	ORP	To be considered by CA Numbering WG
G639:2012	Mobile Premium Services Mandatory Information	April 2012	No	Review with C637 (2026)	ORP	
G649:2014	Cabling existing telecommunications services in the customer's premises for the nbn™ Part 1: Cabler instructions Part 2: Installation cabling diagrams (Rewiring Guide)	Dec 2017	No	Dec 2022	CECRP	

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Document reference	**Document title**	**Published**	**Registered by ACMA**	**Review commence**	**RP**	**Comments**
G659:2018	NBN FTTB/N, FTTC and Parallel Migration Processes	May 2018 Reconfirmed Nov 2023	No	2028	ORP	