



COMMUNICATIONS ALLIANCE WORKS PROGRAM 2020

Updated 3 February 2020

PROJECTS			
Project	Phase	Publication Target Date	Resource
WC50 Number Portability – Future IP Model	On hold	TBA	CP
WC53 NBN Access Transfer	Drafting	2020	CP
WC69 Priority Assistance Code revision	On hold pending the Consumer Safeguards Review	202Y	CP
WC74 Accessibility Information Code	Submitted to ACMA for registration	Mar 2020	CP
WC80 Customer Cabling Installation and Cabling Products	Review of public comments	Jun 2020	MJ/JD
WC82 Building Access Revision	Review	TBA	CP
WC86 Emergency Call Services	Drafting	2020	CP
WC88 Advanced Mobile Location for Mobile Devices	Drafting	Dec 2019	JD
WC89 Call Interconnection	Being Established	Apr 2019	JD
WC90 Emergency Maintenance Processes	Drafting	July 2020	CP
WC91 Integrated Public Number Database (IPND)	Submitted to ACMA for registration	Mar 2020	CP
WC92 Reducing Scam Calls	Drafting	July 2020	CP
WC93 G.fast	Being Established	Dec 2020	JD



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ADVISORY GROUPS			
Group	Activities	Timeframes / comments	Resource
Operations Council	Overview over CA activities, strategic direction	Monthly	JD
Customer Equipment and Cable Reference Panel – CECRP	Technology Watch Program Electrical vs telecoms cabling delineation Current Working Groups: <ul style="list-style-type: none">• WG40 Future of Standards Project• WG49 S004 and IBPTs with displays• WG50 G624 NW IF voltage levels• WG51 5G Customer Equipment	Technology issues reviewed at each meeting. Planning a workshop on blurring lines between electrical and comms cabling	MJ
Network Reference Panel – NRP	Advanced Mobile Location (AML) Implementation Working Group	Ongoing	JD
Operations Reference Panel – ORP	NBN Access Transfer ECS Determination Priority Assistance Fixed Line Administration Group Mobile Number Portability Local Number Portability	Ongoing	CP
Communications Security Reference Panel – CSRP	Telecommunications Fraud / Scams Cyber-security/Encryption (TOLA)/TSSR Online Safety (new Act, AVM, Content Codes, illegal gambling) Data Retention Copyright Consumer Data Right Artificial Intelligence	Ongoing	CP
Industry Consumer Advisory Group – ICAG	Connecting Australia project	Launched part 1, finalising part 2	JC



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	Consumer Safeguards Review	Part A: Implementation. Part B: Discussing implementation with Department. Part C: Waiting paper.	JC
	Review of ACCAN Statement of Intent	Ongoing – waiting on ACCAN response	JC
	ICAG WG – Domestic and Family Violence Guideline	Comments received. WG to be convened Feb.	JC
	ICAG WG – Authorised Representative and Advocates IGN	FCA and TIO are working on a new Authorised Rep form. Waiting for this to finish before revising IGN.	JC
	ICAG WG – Complaints Handling IGN	Considering ACMA feedback	JC
	Promotion of CA activities and instruments (consumer focused and overall)	Ongoing – developing work plan	JC
CECRP Panel Advisory Group – CECRP/PAG		Ongoing (electronic; meets once a year)	MJ
MNP Administration Group – MAG	Ongoing monitoring of MNP volumes, management of new entrant testing.	As required	CP
Credit Law Reform Group	Consideration of bringing telecoms providers into the Repayment History Information regime, (long term project).	As required	CGJ
Satellite Services Working Group	Policy development and advocacy, promotion of the role/importance of satellite services, liaison with NBN Co, input into Codes, Guidelines and Standards, resolve technical or commercial issues of common interest, monitoring of international standards work. Input into ACMA on spectrum band plan activities and proposed review of taxation arrangements for satellite services in Australia.	Bi-monthly	MJ



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	Participation on the ACMA ARSG4 Study Group		
Fixed Line Administration Group - FLAG	Oversee and ensure the efficient operation of LNP Identify and resolve any issues associated with LNP. Develop and implement measure to mitigate consumer detriment arising from network outages	As required	CP
Service Provider Action Group	Provide a channel to consult with and gather the viewpoints and advice of smaller CSP/ISP members of Communications Alliance.	As required	
IoT Advisory Group (IoTAG)	Provide input into the work of the Standards Australia committee IT-042 as required. This includes providing advice for the balloting of standards and other documents. Provide a platform for CA members to develop and drive policy outcomes as they relate to the telecommunications-specific aspects of the IoT where this is not already done (and is unlikely to be done) by other bodies or organisations, including IoTAA and Standards Australia.	As required	CGJ
Communications Resilience Admin Industry Group	Provide assistance to the telecommunications sector to understand the telecommunications environment and the specific systems, networks and assets within the sector that are essential to the continuity of the sectors' services, to identify the risk, vulnerabilities, and resilience challenges that affect the telecommunications sector, and to facilitate greater collaboration in the repair and recovery effort following a disaster/emergency	As required. Currently drafting a Disaster Management Guideline.	CP



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DOCUMENT REVIEWS DUE 2020

Document reference	Document title	Published	Registered by ACMA	Review commence	RP	Comments
G591:2006	Telecommunications in Road Reserves – Operational Guidelines for Installations	December 2006 Reconfirmed 2012	No	March 2017	ORP	Waiting on review of comments from Dept Transport & Main Roads QLD
G624:2005	Network interface voltage levels	July 2005 Reconfirmed 2012	No	February 2017	CECRP	To be revised.
G639:2012	Mobile Premium Services Mandatory Information	April 2012	No	April 2017 2019	ORP	To be revised by MPS Code WC.
C554:2004	Rights of Use of Premium Rate Service Numbers	Dec 2004 Reconfirmed July 2007	29 Jun 2005	July 2012	ORP	To be considered by CA Numbering WG
C566:2005	Rights of Use of Numbers	Feb 2005	29 Jun 2005	Review due Jun 2010	ORP	To be considered by CA Numbering WG
G636:2007	Guideline for Carriage Service Providers ensuring the accuracy of geographic numbering records	Dec 2007	No	Review due Dec 2009	ORP	To be considered by CA Numbering WG
C518:2006	Call Charging and Billing Accuracy	1998 2002 Reconfirmed 2011	21 Dec 2006	2016	NRP	Proposed for withdrawal.
C519:2004	End to End Network Performance	2004 Reconfirmed 2009 Reconfirmed 2014		2017	NRP	Proposed for withdrawal.



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G611:2002	Privacy Protection in ACIF Publications	Dec 2002	No	As required	ICAG	
G505:1998	Development of Telecommunications Industry Consumer Codes	Jan 1998	No		ICAG	
G510:1998	Development of Telecommunications Industry Operations Codes	Mar 1998	No		ORP	
C524:2013	External Communication Cable Networks	Jun 2013	No	20208	ORP	Waiting on further PIRG discussions prior to review.
S040:2001	Requirements for Customer Equipment for use with the Standard Telephone Service — Features for special needs of persons with disabilities	1999 2001	14 Mar 2005	May 2019	CECRP	
S042.3:2005	Requirements for connection to an air interface of a Telecommunications Network — GSM Customer Equipment	Oct 2005	6 Jan 2006	Jun 2019	CECRP	
G516:2014	Participant Monitoring of Voice Communications	1998 2004 Jun 2014	No	Jun 2019	ICAG	ICAG gathering information
G517:2014	Monitoring of Communications for Network Operation and Maintenance	1998 2004 Jun 2014	No	Jun 2019	ICAG	ICAG gathering information
C569:2015	Unconditioned Local Loop Service (ULLS) Ordering, Provisioning and Customer Transfer	2001 2005 2015	Not submitted to ACMA	Dec 2020	ORP	
C570:2009	Mobile Number Portability	2001 2002	20 May 2010	Dec 2020	ORP	



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		2003 2005 23 Dec 2009	Amendment No.1 Feb 2016			
G545:2000	HFC Network RF Signal Egress Monitoring	1999 Reconfirmed 2005, 2010, 2015	Not submitted to ACMA	2020	NRP	
G605:2002	Inter-Network ATM Services	Dec 2002 Reconfirmed 2005, 2010, 2015	Not submitted to ACMA	2020	NRP	
G608:2004	EIE Infrastructure Common Network Specification	2002 Apr 2004 Reconfirmed 2009, 2014, 2015	Not submitted to ACMA	2020	ORP	
G621:2004	EIE Compliance Standards	Sept 2004 Reconfirmed 2010, 2015	Not submitted to ACMA	Apr 2020	ORP	
G622:2004	EIE Administration Node Connectivity Testing	Sept 2004 Reconfirmed 2010, 2015	Not submitted to ACMA	Apr 2020	ORP	
G659:2018	NBN FTTB/N, FTTC and Parallel Migration Processes	May 2018	Not submitted to ACMA	May 2020	ORP	
S035:2015	Requirements for installation of temporary field telecommunications customer cabling for defence purposes	2008 Apr 2015	20 Apr 2015	Apr 2020	CECRP	



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S041.1:2015	Requirements for DSL Customer Equipment for connection to the Public Switched Telephone Network – Part 1: General	2005 2009 Feb 2015	25 Feb 2015	Feb 2020	CECRP	
S041.2:2015	Requirements for DSL Customer Equipment for connection to the Public Switched Telephone Network – Part 2: Modems for use in connection with all DSL services	2005 2009	25 Feb 2015	Feb 2020	CECRP	
S041.3:2015	Requirements for DSL Customer Equipment for connection to the Public Switched Telephone Network – Part 3: Filters for use in connection with all xDSL services	2005 2009	25 Feb 2015	Feb 2020	CECRP	
S043.1:2015	Requirements for Customer Equipment for connection to a metallic local loop interface of a Telecommunications Network— Part 1: General	2001 2003 Jan 2015	2 Mar 2005	Jan 2020	CECRP	
S043.3:2015	Requirements for Customer Equipment for connection to a metallic local loop interface of a Telecommunications Network— Part 3: DC, low frequency AC and voiceband	2001 2008 Jan 2015	14 Oct 2008	Jan 2020	CECRP	