



COMMUNICATIONS ALLIANCE WORKS PROGRAM 2020

Updated 18 March 2021

PROJECTS			
Project	Phase	Publication Target Date	Resource
WC53 NBN Access Transfer	Strategic solution workshop	2020	CP
WC69 Priority Assistance Code revision	Working Group – waiting response from Minister re-future Priority Assistance	2020	CP
WC78 : Customer Switching Systems	Establishing	Oct 2021	MJ
WC82 Building Access Revision	Review	TBA	CP
WC90 Emergency Maintenance Processes	Drafting	July 2020	CP
WC92 Reducing Scam Calls	Submitted to ACMA for registration	Sept 2020	CP
WC93 G.fast	Drafting	Aug 2021	JD
WC94 IMT-2020 Customer Equipment	Drafting	Oct 2021	MJ
WC96 Mobile Location Revision	Drafting	Apr 2020	JD
WC98 Online Safety Requirements	Being established	TBC	CP



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ADVISORY GROUPS			
Group	Activities	Timeframes / comments	Resource
Operations Council	Overview over CA activities, strategic direction	Monthly	JD
Customer Equipment and Cable Reference Panel – CECRP	Technology Watch Program Electrical vs telecoms cabling delineation Current Working Groups: <ul style="list-style-type: none">• WG40 Future of Standards Project• WG52 Patch Cord compliance	Technology issues reviewed at each meeting. Planning a workshop on blurring lines between electrical and comms cabling	MJ
Network Reference Panel – NRP	Advanced Mobile Location (AML) Implementation Working Group	Ongoing	JD
Operations Reference Panel – ORP	NBN Access Transfer ECS Determination Priority Assistance Fixed Line Administration Group Mobile Number Portability Local Number Portability	Ongoing	CP
Communications Security Reference Panel – CSRP	Telecommunications Fraud / Scams Cyber-security/Encryption (TOLA)/TSSR Online Safety (new Act, AVM, Content Codes, illegal gambling) Data Retention Copyright Consumer Data Right Artificial Intelligence	Ongoing	CP
Industry Consumer Advisory Group – ICAG	Consumer Safeguards Review	Part B: Awaiting next consultation with ACMA on outcomes re retail service level commitments.	JC



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		Part C: Awaiting Department/Ministerial response to submissions.	
	Review of ACCAN Statement of Intent	On hold – waiting on ACCAN response	JC
	ICAG WG – Domestic and Family Violence Guideline	Revision underway, aiming for out of session approval/publication in May	JC
	Promotion of CA activities and instruments (consumer focused and overall)	Ongoing.	JC
CECRP Panel Advisory Group – CECRP/PAG		Ongoing (electronic; meets once a year)	MJ
MNP Administration Group – MAG	Ongoing monitoring of MNP volumes, management of new entrant testing.	As required	CP
Credit Law Reform Group	Consideration of bringing telecoms providers into the Repayment History Information regime, (long term project).	As required	CGJ
Satellite Services Working Group	Policy development and advocacy, promotion of the role/importance of satellite services, liaison with NBN Co, input into Codes, Guidelines and Standards, resolve technical or commercial issues of common interest, monitoring of international standards work. Input into ACMA on spectrum band plan activities and proposed review of taxation arrangements for satellite services in Australia. Participation on the ACMA ARSG4 Study Group	Bi-monthly	MJ
Fixed Line Administration Group - FLAG	Oversee and ensure the efficient operation of LNP Identify and resolve any issues associated with LNP. Develop and implement measure to mitigate consumer detriment arising from network outages	As required	CP



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Service Provider Action Group	Provide a channel to consult with and gather the viewpoints and advice of smaller CSP/ISP members of Communications Alliance.	As required	
IoT Advisory Group (IoTAG)	<p>Provide input into the work of the Standards Australia committee IT-042 as required. This includes providing advice for the balloting of standards and other documents.</p> <p>Provide a platform for CA members to develop and drive policy outcomes as they relate to the telecommunications-specific aspects of the IoT where this is not already done (and is unlikely to be done) by other bodies or organisations, including IoTAA and Standards Australia.</p>	As required	CGJ
Communications Resilience Admin Industry Group	Provide assistance to the telecommunications sector to understand the telecommunications environment and the specific systems, networks and assets within the sector that are essential to the continuity of the sectors' services, to identify the risk, vulnerabilities, and resilience challenges that affect the telecommunications sector, and to facilitate greater collaboration in the repair and recovery effort following a disaster/emergency	As required. Finalising drafting of Disaster Management Guideline.	CP



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DOCUMENT REVIEWS DUE 2021

Document reference	Document title	Published	Registered by ACMA	Review commence	RP	Comments
G591:2006	Telecommunications in Road Reserves – Operational Guidelines for Installations	December 2006 Reconfirmed 2012	No	March 2017	ORP	Waiting on review of comments from Dept Transport & Main Roads QLD
G567:2010	Switchless Multibasket Billing Redirection	2001	No	November 2021	ORP	
G572:2007	Unconditioned Local Loop Service Fault Management	2001	No	November 2021	ORP	
G600:2016	Allocation of Eligible Party Identification Codes	2002 2005 2007	No	September 2021	ORP	
G606:2002	SMSA Register – Management Processes	Aug 2002 Reconfirmed 2006 Reconfirmed 2011 Reconfirmed 2016	No	August 2021	NRP	
G642:2016	Installation of Broadcast Cabling and connection of Digital Broadcast Equipment to a Telecommunications Network	Jun 2010	no	February 2021	CECRP	
G639:2012	Mobile Premium Services Mandatory Information	April 2012	No	2019	ORP	To be revised by MPS Code WC.
C513:2004	Customer and Network Fault Management	March 2004 Reconfirmed 2009		February 2021	ORP	



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C515:2005	Pre-selection	June 2005 Reconfirmed November 2008	13 October 2005 19 Feb 2016	February 2021	ORP	
C657:2016	Inbound Number Portability	21 March 2016	21 March 2016	March 2021	ORP	
C554:2004	Rights of Use of Premium Rate Service Numbers	Dec 2004 Reconfirmed July 2007	29 Jun 2005	July 2012	ORP	To be considered by CA Numbering WG
C566:2005	Rights of Use of Numbers	Feb 2005	29 Jun 2005	Review due Jun 2010	ORP	To be considered by CA Numbering WG
G636:2007	Guideline for Carriage Service Providers ensuring the accuracy of geographic numbering records	Dec 2007	No	Review due Dec 2009	ORP	To be considered by CA Numbering WG
C518:2006	Call Charging and Billing Accuracy	1998 2002 Reconfirmed 2011	21 Dec 2006	2016	NRP	Proposed for withdrawal.
C519:2004	End to End Network Performance	2004 Reconfirmed 2009 Reconfirmed 2014		2017	NRP	Proposed for withdrawal.
G611:2002	Privacy Protection in ACIF Publications	Dec 2002	No	As required	ICAG	



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G505:1998	Development of Telecommunications Industry Consumer Codes	Jan 1998	No		ICAG	
G510:1998	Development of Telecommunications Industry Operations Codes	Mar 1998	No		ORP	
C524:2013	External Communication Cable Networks	Jun 2013	No	2020	ORP	Waiting on further PIRG discussions prior to review.
S040:2001	Requirements for Customer Equipment for use with the Standard Telephone Service — Features for special needs of persons with disabilities	1999 2001	14 Mar 2005	May 2019	CECRP	
S043.2:2016	Requirements for Customer Equipment for connection to a metallic local loop interface of a Telecommunications Network— Part 2: Broadband	2001 2003 2005 2006 2008 2015	9 Aug 2016	Aug 2021	CECRP	Currently being revised – refer to WC93 terms of reference
C569:2015	Unconditioned Local Loop Service (ULLS) Ordering, Provisioning and Customer Transfer	2001 2005 2015	Not submitted to ACMA	Dec 2020	ORP	
C570:2009	Mobile Number Portability	2001 2002 2003 2005 23 Dec 2009	20 May 2010 Amendment No.1 Feb 2016	Dec 2020	ORP	



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G608:2004	EIE Infrastructure Common Network Specification	2002 Apr 2004 Reconfirmed 2009, 2014, 2015	Not submitted to ACMA	2020	ORP	
G621:2004	EIE Compliance Standards	Sept 2004 Reconfirmed 2010, 2015	Not submitted to ACMA	Apr 2020	ORP	
G622:2004	EIE Administration Node Connectivity Testing	Sept 2004 Reconfirmed 2010, 2015	Not submitted to ACMA	Apr 2020	ORP	
G659:2018	NBN FTTB/N, FTTC and Parallel Migration Processes	May 2018	Not submitted to ACMA	May 2020	ORP	