

APPENDIX A Reject Code Reference Table

NB The current version of this Table is available on the ACIF Website at www.acif.org.au
Documents/Specifications/G587/Appendix A

Reject Reason	ULL Reject Description	ULL Further Explanation
001	Service Number Not Found	Invalid Service / not present on AP systems
002	Live FNN Rejected – No Address Returned	SQ Failed on Customer Address and an address could not be found for the supplied Live FNN.
003	Inactive Service	Service has been Temporarily Disconnected Customer request
004	Pending Disconnection or Disconnected Service	Service is Disconnected or Pending Disconnection
005	Complex Service - eg ISDN, Line Hunt etc	ULL Request Rejected – Unable to Cancel Individual Complex Service
006	Invalid Billing Profile	The billing agent on the DULL is invalid
007	All fields blank	The transaction has been rejected because none of the fields contain data.
008	Live FNN Address Returned	SQ Failed on Customer Address and an address was available based on the Live FNN
009	Service Number already ported to the Gaining AS	
010	Service Number ported to Another ASD	Already Ported
011	AP Owned Telephone Number	AP Test Line, etc
012	Daily File Limitation Exceeded	
013	Not Used	
014	ULLS already allocated to Gaining AS	
015	ULLS in the process of being allocated to Gaining AS	
016	ULLS in the process of being allocated to another Gaining AS	
017	Telephone Number / Account Mismatch	
018	Account Number invalid for Access Provider	
019	ESA Details and Address mis-match	
020	Invalid record type for ULL event	
021	No Vacant Pair Available	
022	ULLS Full National Number Not Found	
023	Service Address Not Found	
024	Associated Service Validation Failure	
025	Incorrect Number of Records or Inconsistent Data received for Multi Order Request	
026	Requested POI already assigned	
027	Service Number and Address Mismatch	
028	Invalid ULL Deployment Class	

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Reject Reason	ULL Reject Description	ULL Further Explanation
029	Missing CA Signed Date	
030	ULLS Not Allocated to Requesting AS	
031	Address fed by Tie Cable	The transaction has been rejected because the requested address is not fed by a service suitable for ULL.
032	Insufficient notification time frame	Notification or Cutover
033	Leading Blank(s) in an A/N field	The transaction has been rejected because one or more alpha-numeric fields contained leading blank characters.
034	Cutover outside agreed hours	
035	No ULL Request is currently active	ULL Notification is not confirmed or has expired
036	Duplicate ULL or FNN in File	Another transaction of the same type and in the same file references the same FNN or ULL service numbers.
037	Retarget/Extension Limit exceeded	Maximum Number of Retargets Reached
038	Invalid FNN Format	A supplied FNN does not contain only 10 numeric characters.
039	Not Used	
040	Duplicate POI Requested in Multi Order Request	
041	Duplicate Request ID or Request ID Not Known	
042	Currently Porting to Another CSP/SP	
043	Invalid Power Indicator	
044	Service Number Not Established with ULL Call Diversion for Gaining AS	
045	Invalid Assurance Category	
046	Not used	
047	Request Rejected due to active Request in progress	
048	Request Rejected due to active Transfer Request in progress	
049	Line Conditioning Equipment Found	
050	Optic Fibre to RIM	
051	Telephone Number currently being Ported to the Gaining AS	
052	Not used	
053	Cutover Date is not within the Lead Time	
054	Not used	
055	ULL Extension Received after Cutover Notification Received	
056	Invalid Handback Withdrawal Request	
057	Invalid Transaction for Access Seeker	
058	Deployment class not compatible	
059	Not used	

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Reject Reason	ULL Reject Description	ULL Further Explanation
060	Not Used	
061	Not Used	
062	Not Used	
063	Not Used	
064	Not Used	
065	Not Used	
066	Not a Single Line Service	
067	Invalid ULL CA signed date	ULL CA signed date is too old
068	Invalid POI Details	
069	POI/Exchange Details Mismatch	
070	Not Used	
071	Not Used	
072	Not Used	
073	Not Used	
074	Not Used	
075	Not Used	
076	Not Used	
077	Not Used	