

WC101: Rights of Use of Numbers Industry Code

Terms of Reference

The **WC101: Rights of Use of Numbers** Working Committee has been established to perform an area of work identified by the Operations Reference Panel. Working Committee 101, in carrying out the specific terms below, are to observe the following guidelines, as appropriate.



- to ensure that if the Code is to be registered with ACMA that it complies with Part 6 of the *Telecommunications Act 1997* and the ACMA *"Guide to developing and varying telecommunications codes for registration"* including the identification of:
 - the sections of the industry that are to be covered by the Code, as per s.110 of the Act; and
 - the telecommunications activities to be covered by the Code, as per s.109 of the Act.

Specifically, the Working Committee is to carry out a revision of C566:2005 **Rights of Use of Numbers** Industry Code and C554:2004 **Rights of Use of Premium Rate Service Numbers** Industry Code as part of a scheduled review of the Codes, but also to address areas of concern in the Codes identified by submissions received during the Code review comment period.

In revising the Code(s), the working committee shall consider the following:

- introductory Statement – update to align with and clarify the necessary changes to the Code.
- editorial changes that update existing references such as relevant legislation and industry Codes / Standards, organisation names and contacts.
- processes to identify which CSP holds a number during and after a quarantine period has ended;
- impacts to consumers relating to the processes involved in recovering previously used numbers from quarantine;
- clarification of the rights of a customer to use the number issued to them and its association to the service provided by the CSP and use across other networks;
- clarification of the rights of a CSP to recover and re-issue a number subject to a domestic or family violence situation;
- consistency with the Numbering System where it offers relevant functionality to industry (i.e. for transfer and surrender of numbers);
- consideration of potential processes to assist with the identification of the sub-allocation of numbers within industry;
- consistency with the Telecommunications Numbering Plan 2015, the Local Number Portability and Mobile Number Portability industry codes and the G651:2015 Customer Authorisation industry guideline;
- neutral or universal approaches to porting arrangements in a context where CA has indicated it is currently looking at potential consolidation of existing portability processes for mobile, local, and freephone and local rate numbers; and

- other matters raised in submissions received during the Code review period.

Primary deliverables

- A revised version of the C566:2005 **Rights of Use of Numbers** Industry Code.

Supporting deliverables

- A revised version of the C554:2004 **Rights of Use of Premium Rate Service Numbers** Industry Code; or
- a single Code that combines Rights of Use for all public numbers issued to customers.