

## Communications Alliance and ACIF Codes – Status Report

Code reference	Code title	Published	Signatories	Date of sign up	Registered by ACMA	Code Review
C504:1998	Customer Barring	February 1998			Not submitted to the ACA	Withdrawn from publication Oct 2003
C513:1998	Customer and Network Fault Management	October 1998	Primus	1 Feb 1999	(Registration request rejected on 22 February 1999)	Superseded
C513:1999	Customer and Network Fault Management	December 1999	Vodafone	1 Jul 2002	To be submitted to the ACA for registration	Superseded
C513:2003	Customer and Network Fault Management	December 2003				Superseded
C513:2004	Customer and Network Fault Management	March 2004	Telstra Hutchison 3G Australia	1 Jul 2004 1 Jun 2006	7 April 2004	April 2009
C515:1998	Pre-selection – Single Basket/Multi Service Deliverer	October 1998	Primus AAPT	1 Feb 1999 19 Jul 1999	11 February 1999	Superseded
C515:1999	Pre-selection – Single Basket/Multi Service Deliverer	June 1999	MCI WorldCom RSL Com Telstra PowerTel Macquarie Corporate Telecoms	1 June 2001 1 Aug 2001 5 Nov 2001 3 Dec 2001 7 Dec 2001	3 February 2000	Superseded
C515:2002	Preselection – Single	April 2002	Macquarie Corporate	10 May 2002	Was not	Superseded

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	Basket/Multi Service Deliverer		Telecoms Telstra MCI WorldCom	22 May 2002 30 July 2002	submitted for registration	
C515:2003	Preselection – Single Basket/Multi Service Deliverer	April 2003	Telstra PowerTel	27 June 2003 26 Feb 2004	27 October 2003	Superseded
C515:2005	Preselection – Single Basket/Multi Service Deliverer	June 2005	Telstra	28 June 2005	13 October 2005	April 2008
C518:1998	Call Charging and Billing Accuracy	October 1998	Primus Telstra RSL Com	1 Aug 2001	13 January 1999	Superseded
C518:2000	Call Charging and Billing Accuracy	June 2000	MCI WorldCom Telstra Macquarie Corporate Telecoms Orange- brand of Hutchison Telecommunications (2G) Optus Hutchison 3G Australia	1 June 2001 5 Nov 2001 7 Dec 2001  31 Dec 2002 30 June 2005 1 June 2005	27 April 2001	Superseded
C518:2006	Call Charging and Billing Accuracy	August 2006	Hutchison 3G Australia Optus	1 Aug 2007 4 Dec 2007	21 December 2006	December 2011
C519:1998	End-to-End Network Performance	October 1998	Primus AAPT MCI WorldCom RSL Com Macquarie Corporate Telecoms	1 Feb 1999 30 Jul 1999 1 June 2001 1 Aug 2001 7 Dec 2001	13 January 1999	Superseded

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C519:2002	End-to-End Network Performance	April 2002	Vodafone	1 Jul 2002	submitted to the ACA 12 Aug 2002	Superseded
C519:2004	End-to-End Network Performance	April 2004	Telstra Hutchison 3G Australia	21 Oct 2004 1 Jun 2006	12 August 2004	April 2009
C521:1999	Prices, Terms and Conditions	February 1999	Moore Talk Communications P/L MCI WorldCom	6 Oct 2000 1 June 2001	Not submitted to the ACA	Superseded
C521:2000	Prices, Terms and Conditions	August 2000	OneTel RSL Com B Digital	30 Oct 2000 1 Aug 2001 1 June 2002	13 October 2000	Superseded
C521:2001	Prices, Terms and Conditions	October 2001	PowerTel Macquarie Corporate Telecoms Total Communications (Tas) P/L MCI WorldCom AAPT Benchmark Sales Affinity Corporation Axxcess Australia Optus	3 Dec 2001 7 Dec 2001 20 Dec 2001 26 Feb 2002 27 June 2002 1 Aug 2002 1 Aug 2002 1 Aug 2002 23 Jan 2003	30 October 2001	Superseded
C521:2004	Prices, Terms and Conditions	February 2005	Hutchison 3G Australia	1 Jun 2006	22 April 2005	Withdrawn from Code register 19 May 2008
C522:2000	Calling Number	April 2000	MCI Worldcom RSL Com	1 June 2001 1 Aug 2001	6 July 2000	Superseded

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	Display					
C522:2001	Calling Number Display	October 2001	Macquarie Corporate Telecoms MCI WorldCom Optus	7 Dec 2001 1 Mar 2002 31 May 2002	30 October 2001	Superseded
C522:2003	Calling Number Display	February 2003	OPTUS AAPT Hutchison 3G Australia	30 June 2003 1 Oct 2003 1 Jun 2006	25 June 2003	Superseded
C522:2007	Calling Number Display	February 2007			5 July 2007	July 2012
C523:1999	Protection of Personal Information of Customers of Telecommunications Providers	December 1999	MCI WorldCom RSL Com B Digital	1 June 2001 1 Aug 2001 1 Aug 2002	1 May 2000	Superseded
C523:2001	Protection of Personal Information of Customers of Telecommunications Providers	October 2001	Telstra PowerTel Macquarie Corporate Telecoms MCI WorldCom Affinity Corp Axxcess Aust Benchmark Sales	5 Nov 2001 3 Dec 2001 7 Dec 2001 28 Feb 2002 1 June 2002 1 Aug 2002 1 Aug 2002	30 October 2001 Deregistered 21 December 2001	Withdrawn from publication April 2006
C524:1999	External Communications Cable Networks	January 1999			(Registration request withdrawn on 27 April 1999)	Superseded
C524:2001	External Communication Cable	April 2001			Not submitted for registration	Superseded

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	Networks					
C524:2004	External Telecommunications Cable Networks	December 2004			Not submitted for registration	December 2009
C525:1999	Handling of Life Threatening and Unwelcome Calls	January 1999	MCI WorldCom Hutchison Telecommunications RSL Com PowerTel Macquarie Corporate Telecoms	1 June 2001 28 June 2001 1 Aug 2001 3 Dec 2001 7 Dec 2001	27 October 1999	Superseded
C525:2002	Handling of Life Threatening and Unwelcome Calls	February 2002	Vodafone Macquarie Corporate Telecoms Hutchison Telecommunications AAPT PowerTel Telstra	1 Jul 2002 22 Jul 2002 31 Dec 2002 31 Jan 2003 27 June 2003 27 June 2003	27 September 2002	See below
C525:2005	Handling of Life Threatening and Unwelcome Calls	December 2005			Superseded by 2006 Version – not registered	Superseded
C525:2006	Handling of Life Threatening and Unwelcome Calls	August 2006			31 August 2006	August 2011
C531:1999	Commercial Churn	August 1999	MCI WorldCom RSL Com Telstra PowerTel Macquarie Corporate	1 June 2001 1 Aug 2001 5 Nov 2001 3 Dec 2001 7 Dec 2001	7 December 1999	Superseded

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			Telecoms			
C531:2002	Commercial Churn	April 2002	Macquarie Corporate Telecoms Telstra MCI WorldCom AAPT PowerTel	10 May 2002 22 May 2002 30 July 2002 31 Jan 2003 27 June 2003	13 November 2002	Superseded
C531:2005	Commercial Churn	June 2005		28 June 2005	Withdrawn from registration 21 February 2008	Withdrawn from publication Dec 2007
C536:2001	Emergency Call Services Requirements	July 2001	Telstra	5 Nov 2001	6 Dec 2001	Superseded
C536:2002	Emergency Call Services Requirements	April 2002	Telstra Vodafone	22 May 2002 1 Jul 2002	28 August 2002	superseded
C536:2003	Emergency Call Services Requirements	April 2003	PowerTel Telstra AAPT Hutchison 3G Australia	27 June 2003 27 June 2003 1 Oct 2003 1 Jun 2006	25 June 2003	April 2008
C537:2001	Provision of Assistance to National Security, Enforcement and Government Agencies	June 2001	Telstra	5 Nov 2001	28 February 2002	Superseded
C537:2002	Provision of Assistance to National Security, Enforcement and Government Agencies	April 2002	Telstra Vodafone	22 May 2002 1 Jul 2002	To be withdrawn from registration	Withdrawn from publication April 2003
C540:1999	Local Number Portability	September 1999			Not submitted to the ACA	Superseded

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C540:2003	Local Number Portability	August 2003	Telstra PowerTel	15 Dec 2003 26 Feb 2004	12 November 2003	August 2008
C540:2005	Local Number Portability	12 October 2005	Telstra	28 June 2005	22 December 2005	August 2008
C540:2006	Local Number Portability	12 April 2006			14 September 2006	August 2010
C540:2007	Local Number Portability	20 June 2007			22 November 2007	June 2012
C541:2000	Credit Management	June 2000	Cable & Wireless Optus MCI WorldCom RSL Com B Digital Ltd	3 May 2001 1 June 2001 1 Aug 2001 1 June 2002	25 January 2001	Superseded
C541:2001	Credit Management	October 2001	Telstra PowerTel Macquarie Corporate Telecoms MCI WorldCom Optus AAPT Vodafone Axxcess Australia P/L Affinity Corporation P/L Benchmark Sakes P/L	5 Nov2001 3 Dec 2001 7 Dec 2001 26 Feb 2002 31 May 2002 27 June 2002 1 Jul 2002 1 Aug 2002 1 Aug 2002 1 Aug 2002	30 October 2001	Superseded
C541:2003	Credit Management	April 2003	PowerTel OPTUS AAPT Telstra	27 June 2003 1 May 2003 1 Oct 2003 19 Dec 2003	17 July 2003	Superseded
C541:2006	Credit Management	January 2006	Hutchison 3G Australia	1 Jun 2006	13 April 2006	Withdrawn

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						from Code register 19 May 2008
C542:2000	Billing	June 2000	MCI WorldCom RSL Com B Digital	1 June 2001 1 Aug 2001 1 Jun 2002	26 October 2000	Superseded
C542:2001	Billing	October 2001	Telstra PowerTel Macquarie Corporate Telecoms MCI WorldCom AAPT Vodafone Benchmark Sales Affinity Corp Axxess Aust Hutchison	5 Nov 2001 3 Dec 2001 7 Dec 2001 26 Feb 2002 27 June 2002 1 Jul 2002 1 Aug 2002 1 Aug 2002 1 Aug 2002 6 Aug 2002	30 October 2001	Superseded
C542:2003	Billing	February 2003	PowerTel Telstra AAPT B Digital Hutchison 3G Australia	27 June 2003 27 June 2003 1 Oct 2003 7 Jan 2005 1 Jun 2006	27 August 2003	Withdrawn from Code register 19 May 2008
C546:2001	Customer Transfer	April 2001	MCI WorldCom RSL Com	1 June 2001 1 Aug 2001	23 May 2001	Superseded
C546:2001	Customer Transfer	October 2001	Macquarie Corporate Telecoms MCI WorldCom Optus Benchmark Sales Affinity Corp	7 Dec 2001 28 Feb 2002 31 May 2002 1 Aug 2002 1 Aug 2002 1 Aug 2002	30 October 2001	Superseded

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			Axxess Aust AAPT	31 Jan 2003		
C546:2005	Customer Transfer	December 2005			Not registered	Superseded
C546:2006	Customer Transfer	December 2006			Not registered	Superseded
C546:2007	Customer Transfer	May 2007			5 July 2007	Withdrawn from Code register 19 May 2008
C547:2000	Complaint Handling	June 2000	Cable & Wireless Optus MCI WorldCom Hutchison Telecommunications RSL Com B Digital	3 May 2001 1 June 2001 28 June 2001 1 Aug 2001 1 June 2002	13 October 2000	Superseded
C547:2001	Complaint Handling	October 2001	Telstra PowerTel Macquarie Corporate Telecoms MCI WorldCom Optus AAPT Vodafone Benchmark Sales Affinity Corp Axxess Aust Hutchison Telecommunications	5 Nov 2001 3 Dec 2001 7 Dec 2001 28 Feb 2002 31 May 2002 27 June 2002 1 Jul 2002 1 Aug 2002 1 Aug 2002 1 Aug 2002 31 Dec 2002	30 October 2001	Superseded

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C547:2004	Complaint Handling	February 2004	Optus PowerTel Hutchison 3G Australia Primus	1 Nov 2004 26 June 2005 1 Jun 2006 8 Jun 2006	25 August 2004	Withdrawn from Code register 19 May 2008C628:2007
C554:2004	Rights of Use of Premium Rate Service Numbers	December 2004			29 June 2005	June 2007
C555:2000	Integrated Public Number Database (IPND)	August 2000	Telstra	5 Nov 2001	6 Dec 2001	Superseded
C555:2002	Integrated Public Number Database (IPND)	April 2002	Telstra Vodafone Pacific Micromarketing Pty Ltd MOS Data Assembly Specialists (Acxiom) PowerTel Perceptive Communications Pty Ltd	22 May 2002 1 Jul 2002 1 Oct 2002 29 May 2003  27 June 2003 15 September 2004	22 January 2003	Superseded
C555:2007	Integrated Public Number Database (IPND)	February 2007	Perceptive Communications Pty Ltd t/a FCS Online	13 March 2007	15 May 2007	Superseded
C555:2008	Integrated Public Number Database (IPND)	January 2008			25 March 2008	March 2013
C559:2001	Unconditioned Local Loop Service (ULLS) –	August 2001	Telstra	22 May 2002	14 November 2001	Superseded

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	Network Deployment Rules					
C559:2003	Unconditioned Local Loop Service (ULLS) – Network Deployment Rules	December 2003	Telstra	30 June 2004	12 August 2004	Superseded
C559:2005	Unconditioned Local Loop Service (ULLS) – Network Deployment Rules	April 2005			20 May 2005	Superseded
C559:2006	Unconditioned Local Loop Service (ULLS) – Network Deployment Rules	August 2006			16 November 2006	November 2011
C564:2002	Deployment of Radiocommunications Infrastructure	April 2002	Telstra	27 June 2003	10 October 2002	Superseded
C564:2004	Deployment of Mobile Phone Network Infrastructure	December 2004	Telstra	4 May 2005	7 April 2005	April 2010
C566:2004	Rights of Use of Numbers	April 2004			To be submitted for registration	Superseded
C566:2005	Rights of Use of Numbers	March 2005	Hutchison 3G Australia	1 Jun 2006	29 June 2005	June 2010
C569:2001	Unconditioned Local Loop Service (ULLS) Ordering, Provisioning and Customer Transfer	July 2001				Superseded

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C569:2005	Unconditioned Local Loop Service (ULLS) Ordering, Provisioning and Customer Transfer	June 2005			Not submitted ACMA for registration	November 2007
C570:2001	Mobile Number Portability	June 2001	Macquarie Corporate Telecoms	7 Dec 2001	28 June 2001	Superseded
C570:2002	Mobile Number Portability	April 2002	AAPT PowerTel	31 Jan 2003 27 June 03	28 August 2002	Superseded
C570:2003	Mobile Number Portability	August 2003	Telstra Globalstar Australia Pty Limited B Digital	8 Jan 2004 9 March 2004 1 April 2004	1 March 2004	Superseded
C570:2005	Mobile Number Portability	June 2005	Telstra PowerTel Globalstar Australia Pty Limited	28 June 2005 30 June 2005 27 July 2005	13 October 2005	August 2008
C580:2002	Short Message Service (SMS) Issues	December 2002			De-registered by ACMA 28 July 2006	Withdrawn from publication December 2004
C609:2003	Priority Assistance for Life Threatening Medical Conditions	August 2003	AAPT PowerTel	1 Oct 2003 26 Feb 2004	27 October 2003	Superseded
C609:2007	Priority Assistance for Life Threatening Medical Conditions	February 2007			19 July 2007	July 2012
C617:2005	Connect Outstanding	April 2005			18 August 2005	August 2007

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C620:2005	Consumer Contracts	February 2005	Hutchison 3G Australia	1 Jun 2006	4 May 2005	Withdrawn from Code register 19 May 2008
C625:2005	Information on Accessibility Features for Telephone Equipment	December 2005			12 October 2006	April 2008
C628:2007	Telecommunications Consumer Protections	September 2007	Hutchison 3G Australia	17 Sept 2008	19 May 2008	May 2010

### **Amendment Log**

On 3 January 2006, the ACIF Code Status Report was revised to reflect *Code Review* timeframes noted in the "Code Review" section of each Code. In addition, Code Review timeframes were checked against the limited revisions of the Codes that were conducted in 2005 to modify clauses affected by changes to fair trading legislation in New South Wales and Victoria.

Please note, the Code Review section of all Codes note that future Code reviews will be conducted 'X' years or 'X' months after the date of Code 'Publication' or 'Registration'. In instances where the Code Review section does not nominate either a Publication or Registration date reference, then all Code Review timeframes have been measured against the Code "Publication" date.

For further information, please contact Communications Alliance's Program Manager.