



## **ACIF FORUM**

### **VoIP – IDENTIFYING THE MISSING LINKS**

**Tuesday 6 December 2005**  
**NSW Trade and Investment Centre,**  
**Level 44, Grosvenor Place**  
**225 George Street, Sydney**

**Chair – Anne Hurley, CEO, Australian Communications Industry Forum**

- 09.00 Registration and Coffee**
- 09.30 Introduction & Welcome**  
*Anne Hurley, CEO ACIF*
- 09.45 Keynote Address**  
*Fay Holthuyzen, Deputy Secretary Communications, DCITA*
- 10.15 Deployment, Challenges and Benefits – Case Studies**
- *VoIP over Powerline: Joe Gorup, engin*
  - *Regional Deployment: Mark Schmid, Neighbourhood Cable*
- 10:55 Morning Tea**
- 11:15 Market Research on VoIP Direction**  
*Challenges and Opportunities for the industry*
- *Dennis Muscat, Pacific Internet*
  - *Shara Evans, Telsyte*
- 12:05 Deployment, Challenges and Benefits – Case Studies**
- *All of Service Experience: Greg Gelfi, iiNet*
  - *View of an Integrated Provider: Carol White, Telstra*
- 12:55 Lunch**
- 13:40 Quality of Service**  
*Challenges and Opportunities in defining QoS for VoIP*
- *Evan Stanbury, Alcatel*
  - *John Butkiewicz, Huawei*
  - *Ben Neely, Optus*
  - *Hans Lieberherr, Commander*
  - *Todd Fletcher, Neighbourhood Cable*
  - *Shara Evans, Telsyte*



- 14:40**      **Panel – Review of VoIP Security Fact Sheet**  
*Does the draft ACIF Security Fact sheet capture all necessary elements?*
- *Richard Chirgwin, Telsyte, Facilitator*
  - *Gary McLaren, McLaren Williams Consulting*
  - *Graeme King, Nortel*
  - *Evan Stanbury, Alcatel*
  - *Elizabeth Cascun-Valencic, VNO*
- 15:10**      **Afternoon Tea**
- 15:30**      **Panel – Consideration of DCITA VoIP Report**  
*Panel views on industry collaboration based on the recommendations of the DCITA Report*
- *Shara Evans, Telsyte, Facilitator*
  - *Greg Gelfi, iiNet*
  - *Mitchell Landrigan, Telstra*
  - *Rosemary Sinclair, ATUG*
  - *ACMA*
- 16:10**      **Closing Address and Actions**  
*Anne Hurley, CEO, ACIF*
- 16:30**      **Forum Concludes**