



## **CREDIT MANAGEMENT AND CUSTOMER TRANSFER CODES INDUSTRY WORKSHOP**

**Sydney - Thursday 23 February 2006**  
**ACIF Offices**  
**Level 9, 32 Walker Street**  
**North Sydney**

**Presenters**    - *Holly Raiche, Project Manager, ACIF*  
                      - *Jeni Floyd, Compliance Manager, ACIF*

- 14.00**        **Introduction & Welcome**  
*Holly Raiche, Project Manager, ACIF*
- 14.05**        **General Compliance**  
*Jeni Floyd, Compliance Manager, ACIF*
- 14.50**        **Customer Transfer Code**  
*Holly Raiche, Project Manager, ACIF*
- 15:20**        **Afternoon Tea**
- 15:40**        **Credit Management Code**  
*Holly Raiche, Project Manager, ACIF*
- 16:25**        **Closing Address and Actions**  
*Holly Raiche, Project Manager, ACIF*  
*Jeni Floyd, Compliance Manager, ACIF*
- 16:30**        **Workshop Concludes**