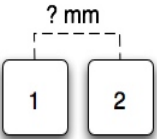


Accessibility Feature	Requirements – Description	Comments
Key centre point distance	<p>What is the distance from the centre point of one alpha-numeric key to another</p> 	<p>Customers have commented that it would be useful to know the distance between keys</p>
Wall mounting	<p>The phone can be mounted on a wall with or without an accessory</p>	<p>Confusion as to how to answer. It seems two questions are asked. If the question is <u>only</u> if it can be wall mounted then maybe “with or without an accessory” should be in brackets OR if it is required to know if a mounting accessory is required, that is not supplied, then the requirements should be split.</p>
Handset - plug connected	<p>Alternative headset can be connected in lieu of handset</p>	<p>As most CE with plugable handsets can use a headset, is the question more about the usage of a headset eg. can the speaker key be enabled to loop or release the line. (Meaning the handset remains on the switch-hooks)</p>
Display characteristics	<p>Colour differentiation: Methods other than colour to display information (e.g. images/text/font etc.)</p>	<p>Hard to know how to answer as it is confusing what is meant. (Sounds like a B&W display would always be acceptable)</p>
Text display - visual	<p>Visual display of incoming text is provided</p>	<p>What is meant by “incoming text” can it be CND or SMS or does it only refer to TTY?</p>
Hearing aid compatibility (magnetic coupling)		<p>As most products provide some HAC, without supplying a level this is not very useful</p>
Receiver voice volume	<p>If values are available, what are the maximum and minimum receiver volume levels</p>	<p>To compare products, the levels must be referred to a reference. Maybe the maximum level should be the “boost” above the mandatory [RLR] nominal level. Can’t see the need for minimum level</p>