

**COMMUNICATIONS
ALLIANCE LTD**



INDUSTRY GUIDELINE
ACIF G602.3:2007
LOCAL NUMBER PORTABILITY
IT SPECIFICATIONS AND OPERATIONS MANUAL
PART 3 – CATEGORY B PROCESSING

**ACIF G602.3:2007 Local Number Portability IT
Specifications and Operations Manual Part 3 – Category B
Processing Industry Guideline**

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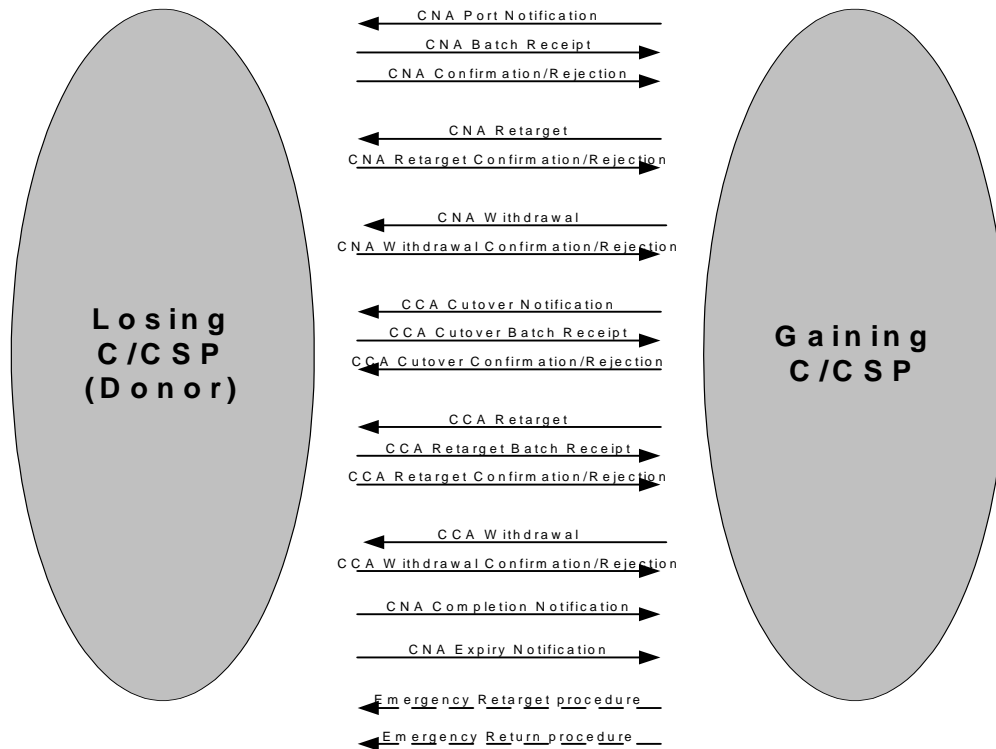
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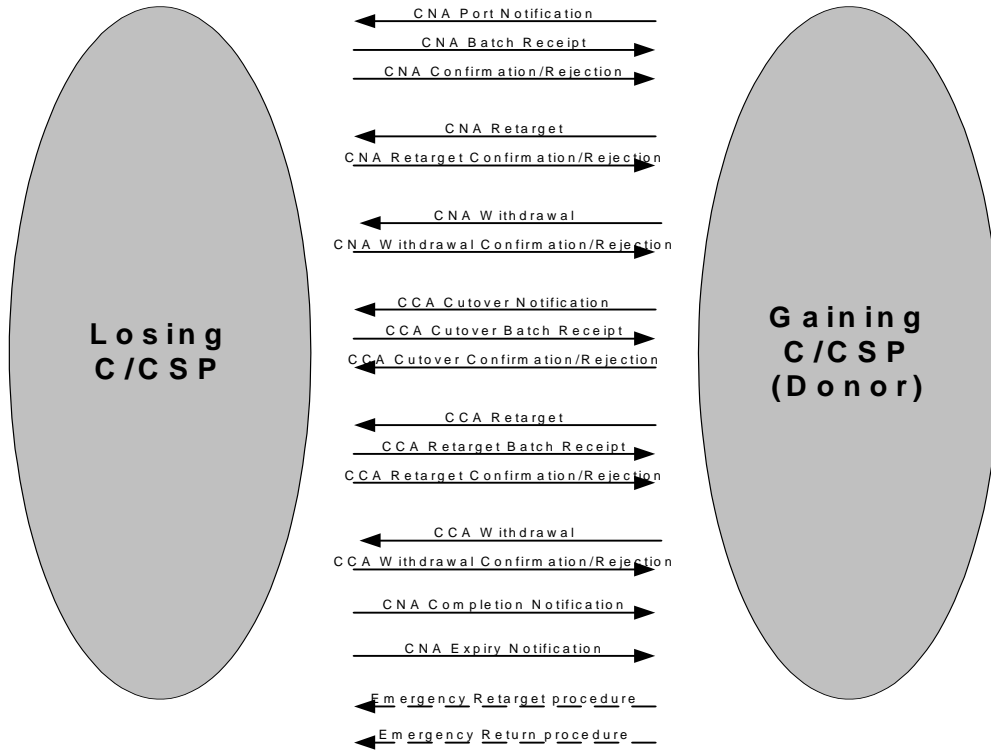
1 CAT. B - CONTEXT DIAGRAMS

The following diagrams identify the agreed transactions that are to be supported for the Cat. A Process. A solid line " ←—————" indicates that the transaction is automated while a broken line " ←----- " indicates that the transaction is manually handled via agreed operational procedures.

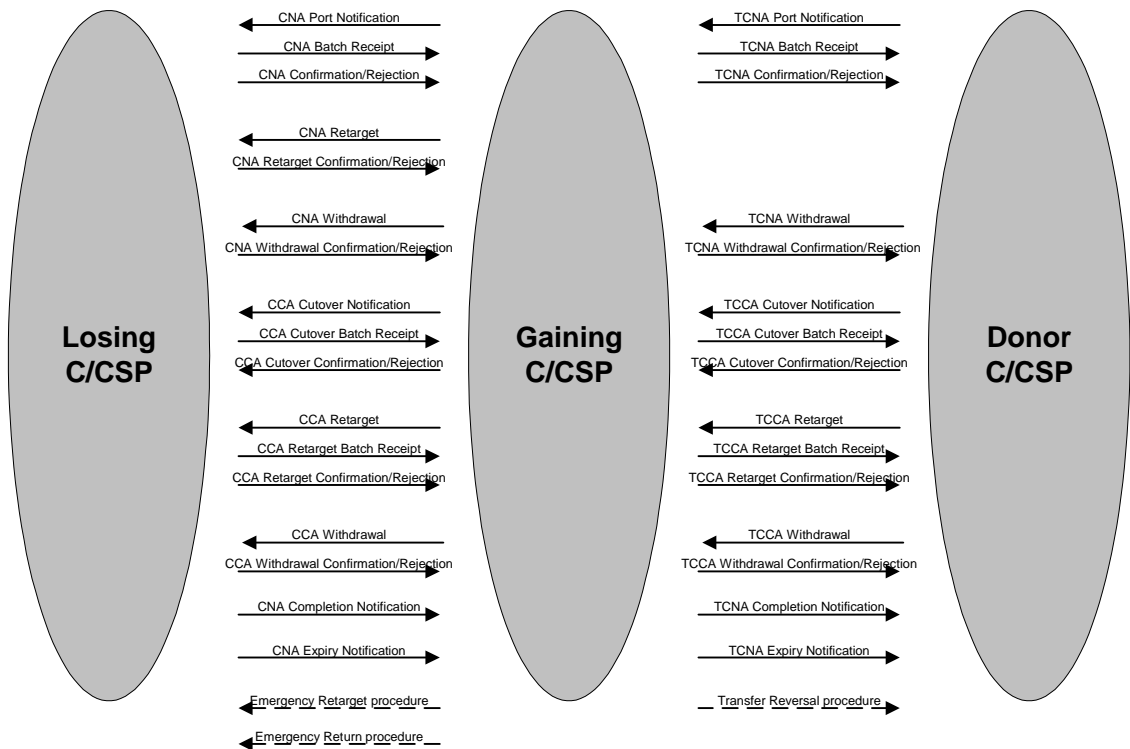
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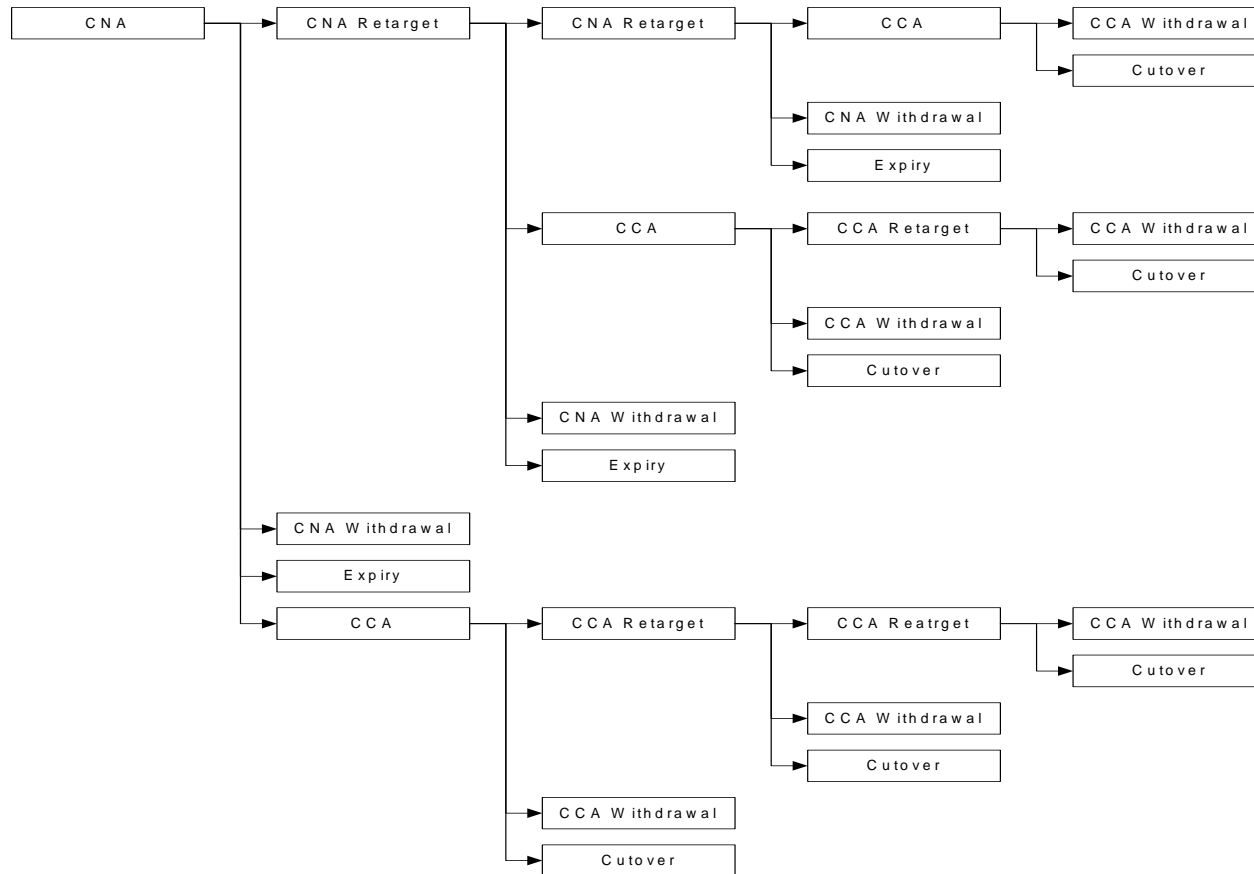


1.3 Cat. B – Third Party

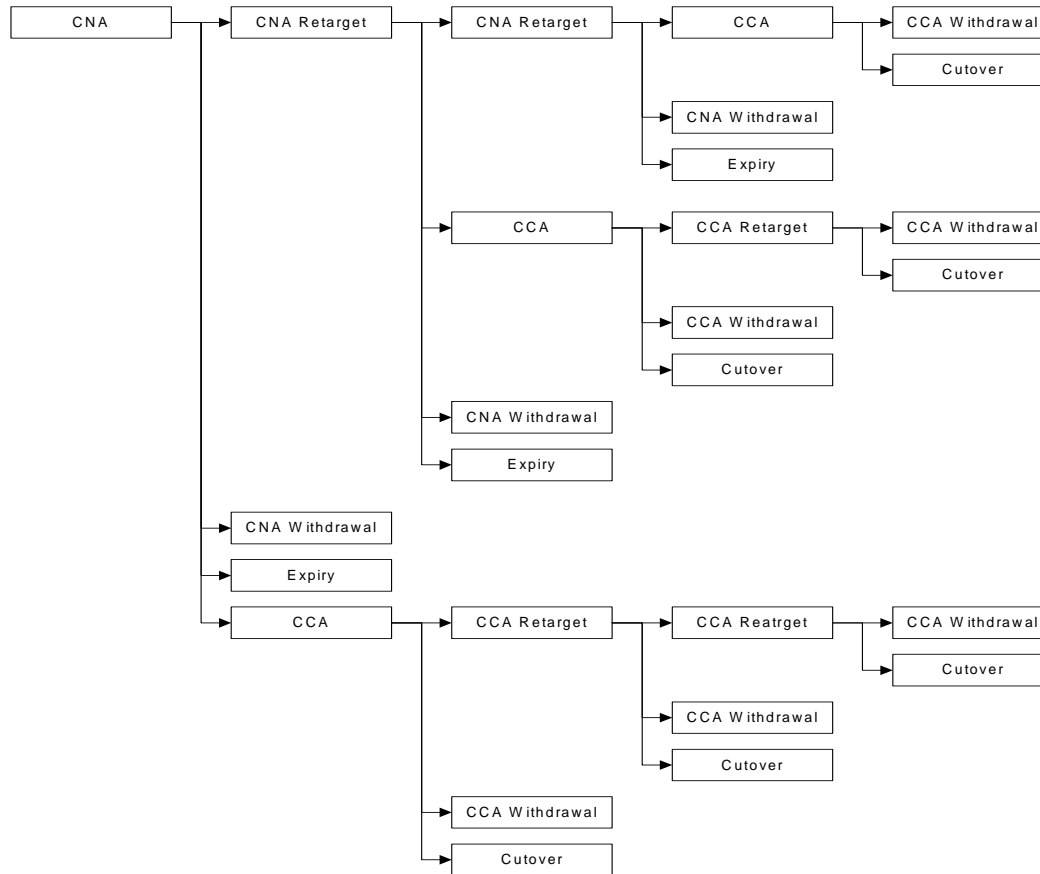


2 CAT. B – EVENT TREE DIAGRAMS

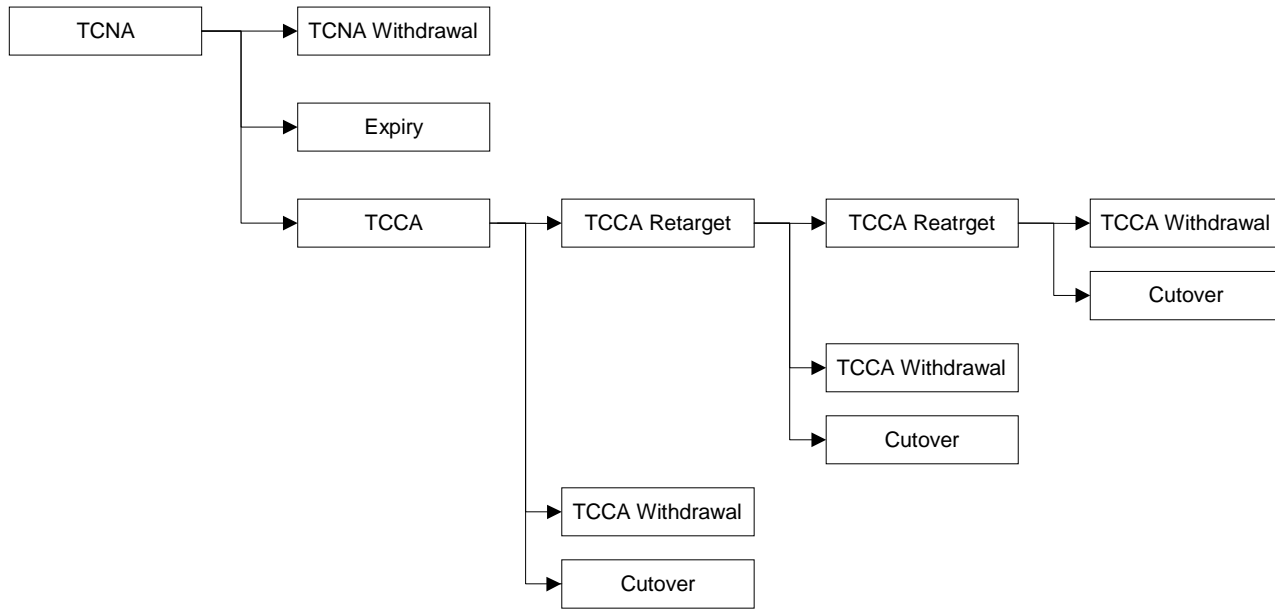
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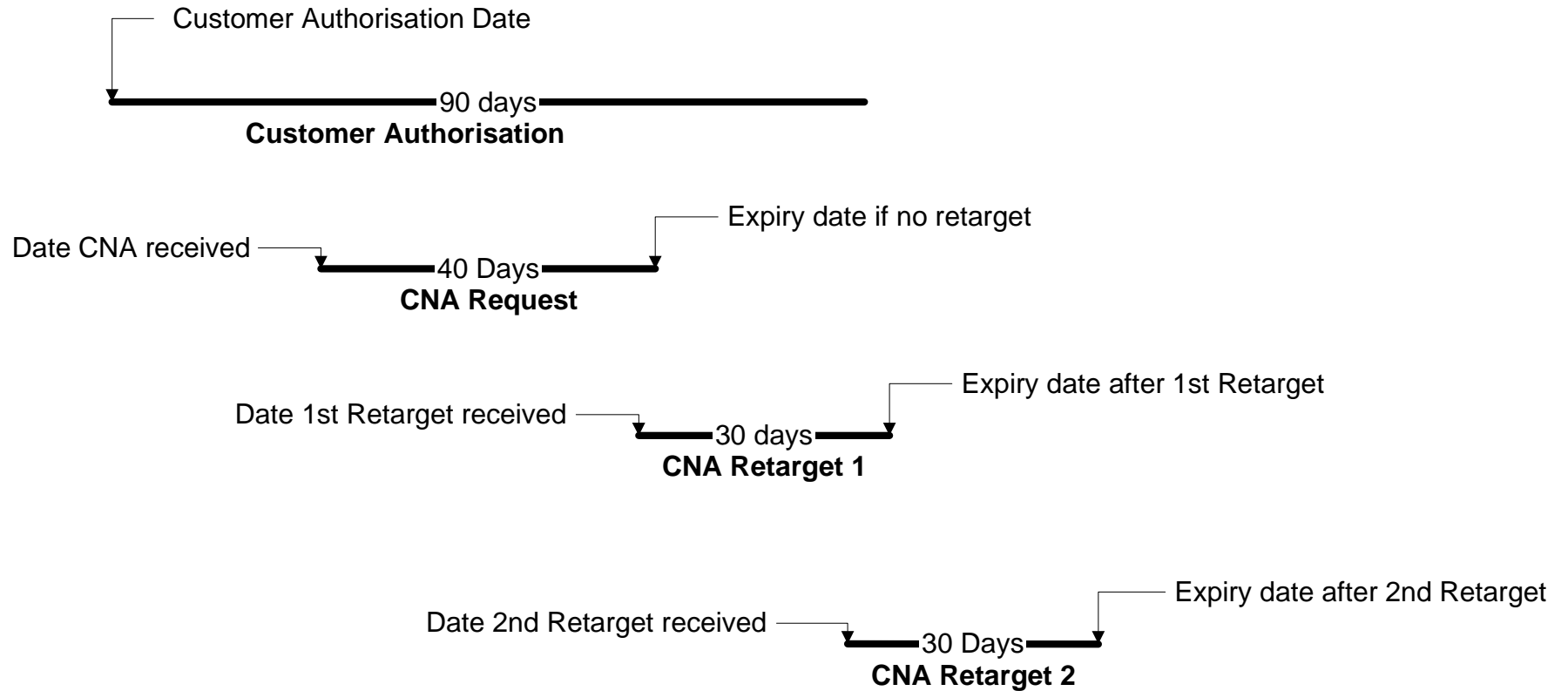


2.3 Cat. B – Third Party

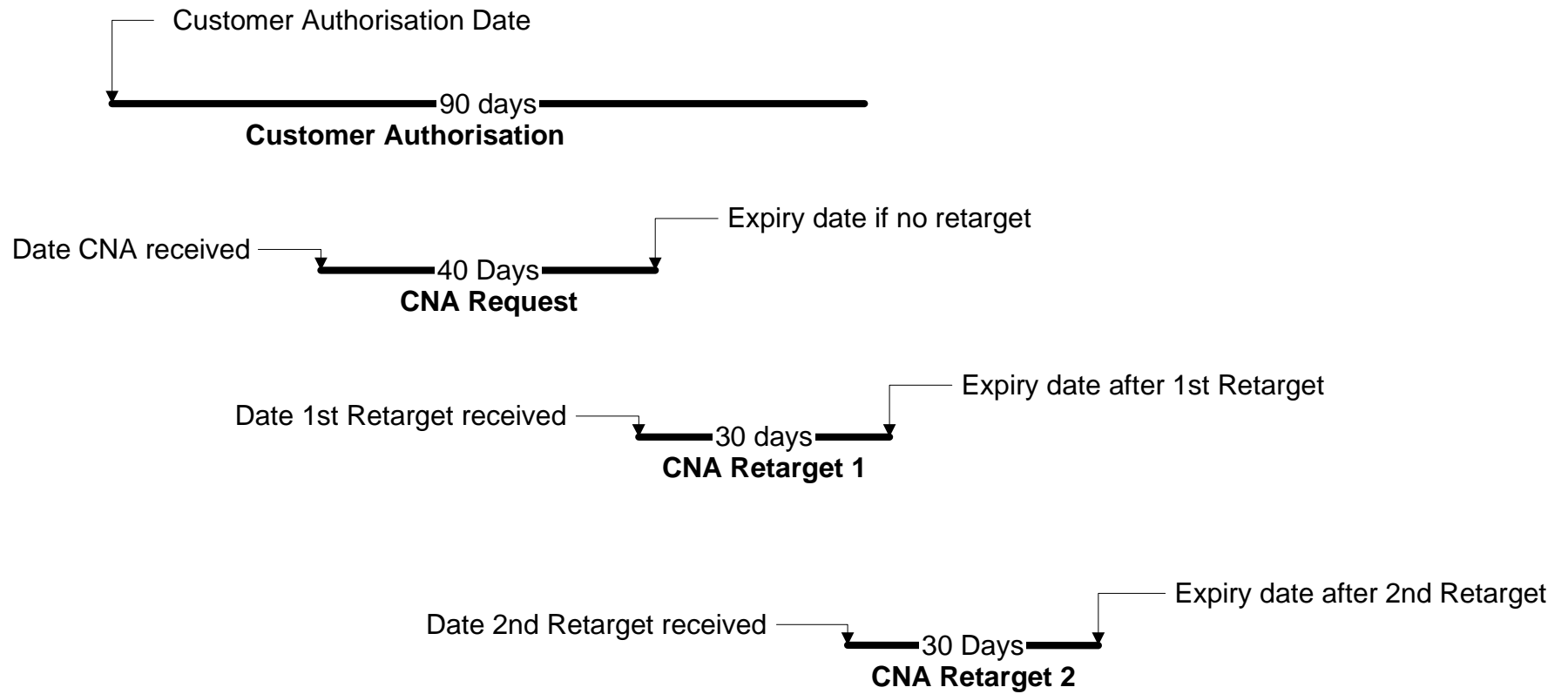


3 CAT. B – LIFETIME OF PORT

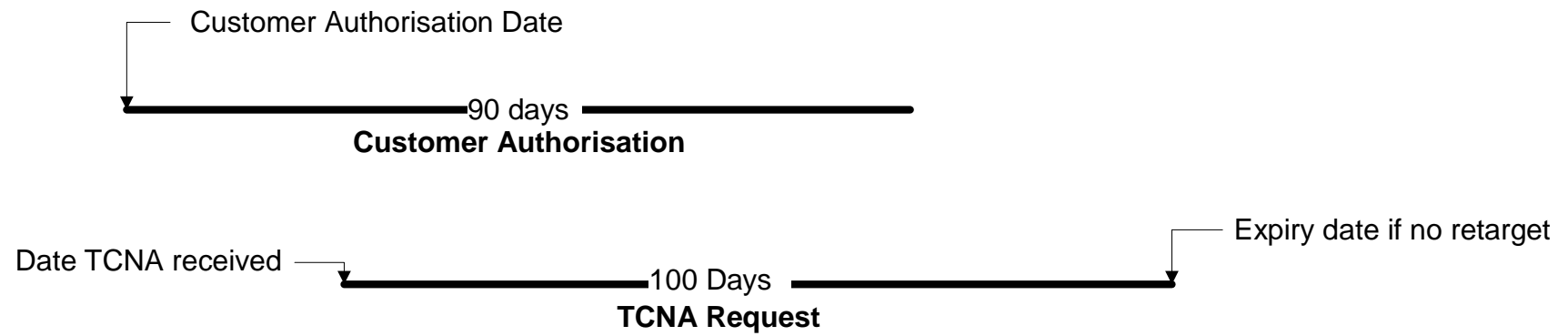
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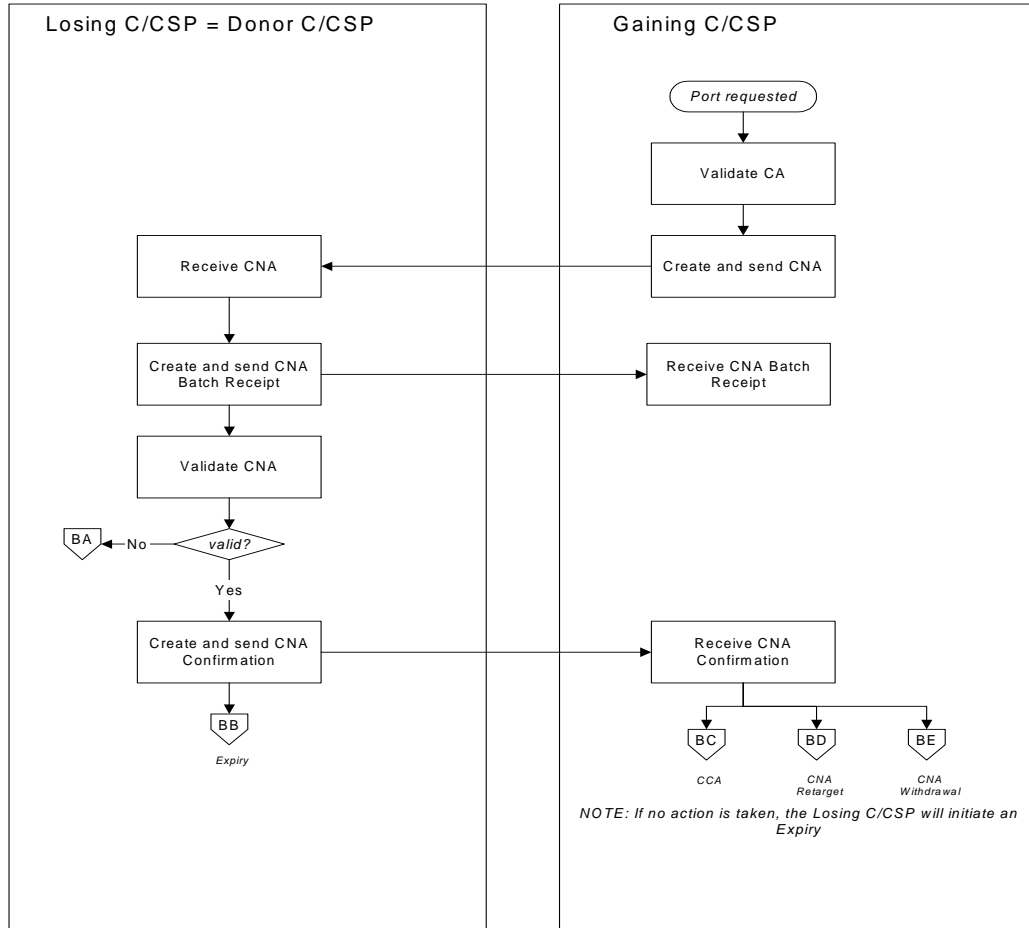


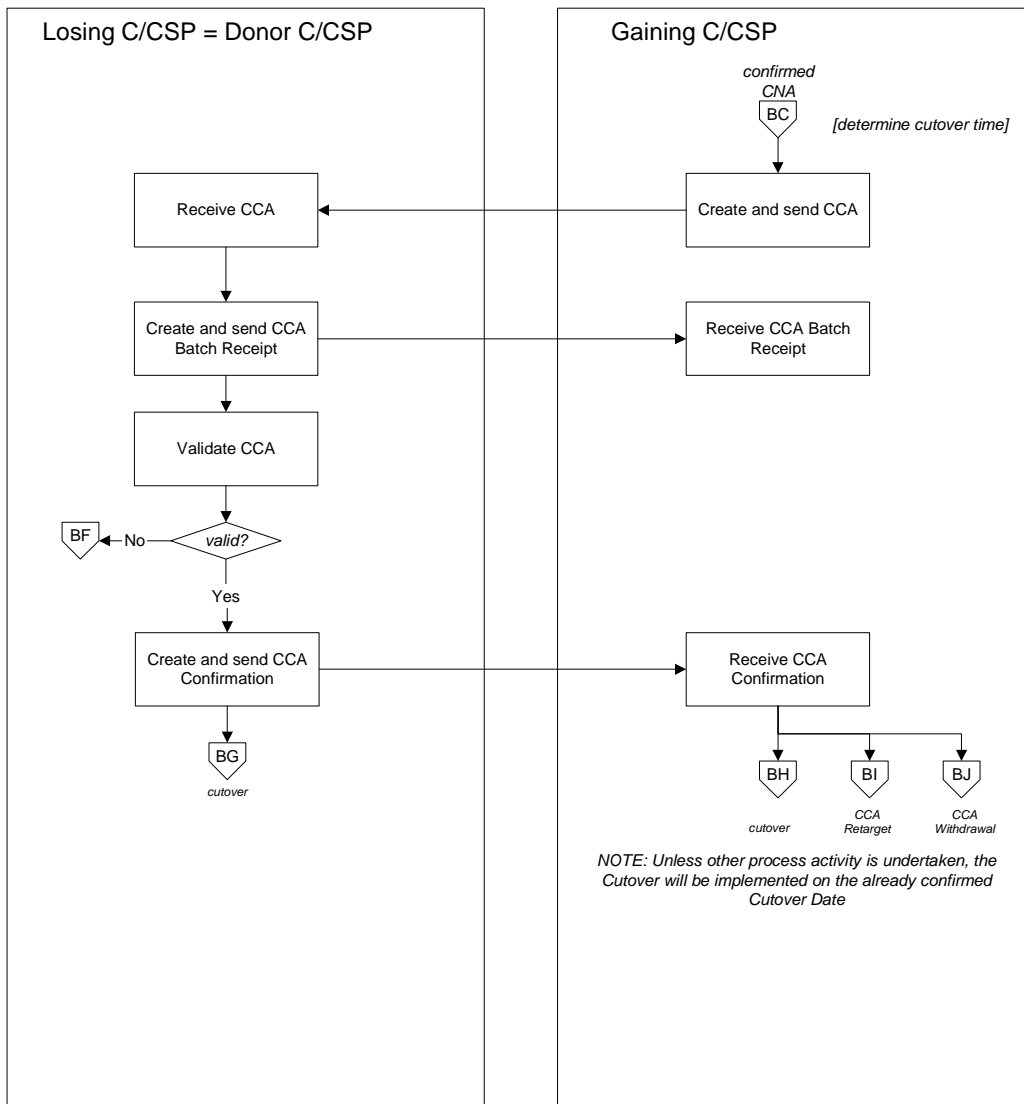
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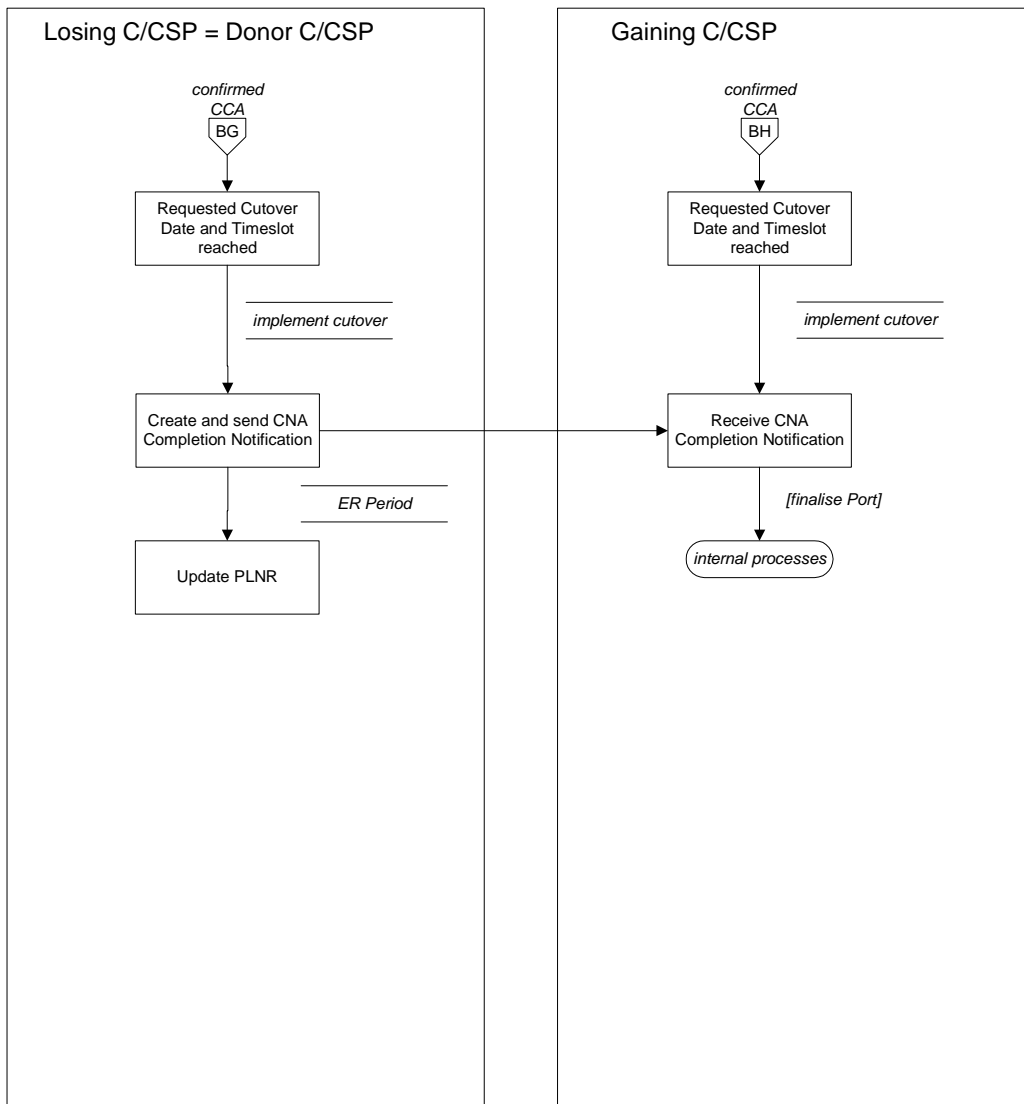


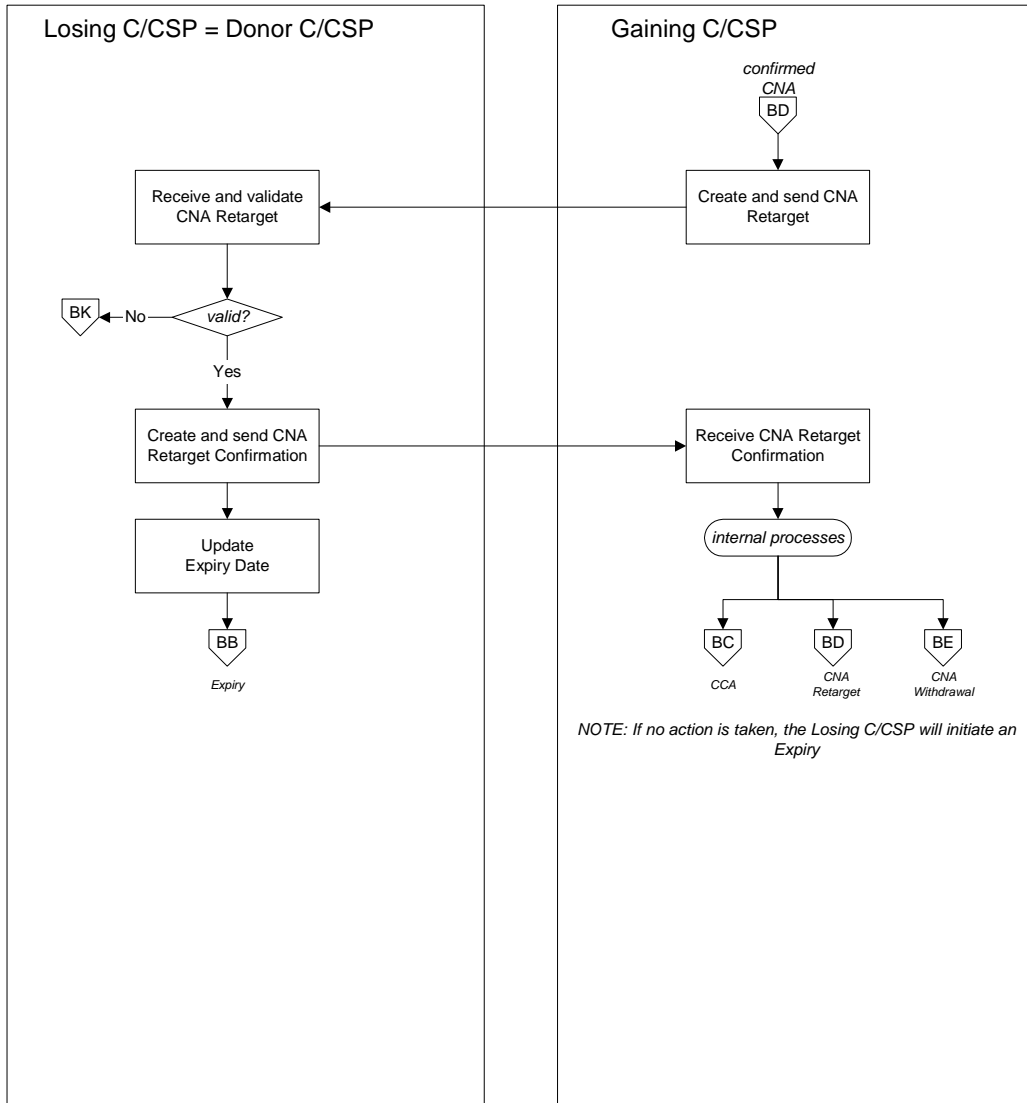
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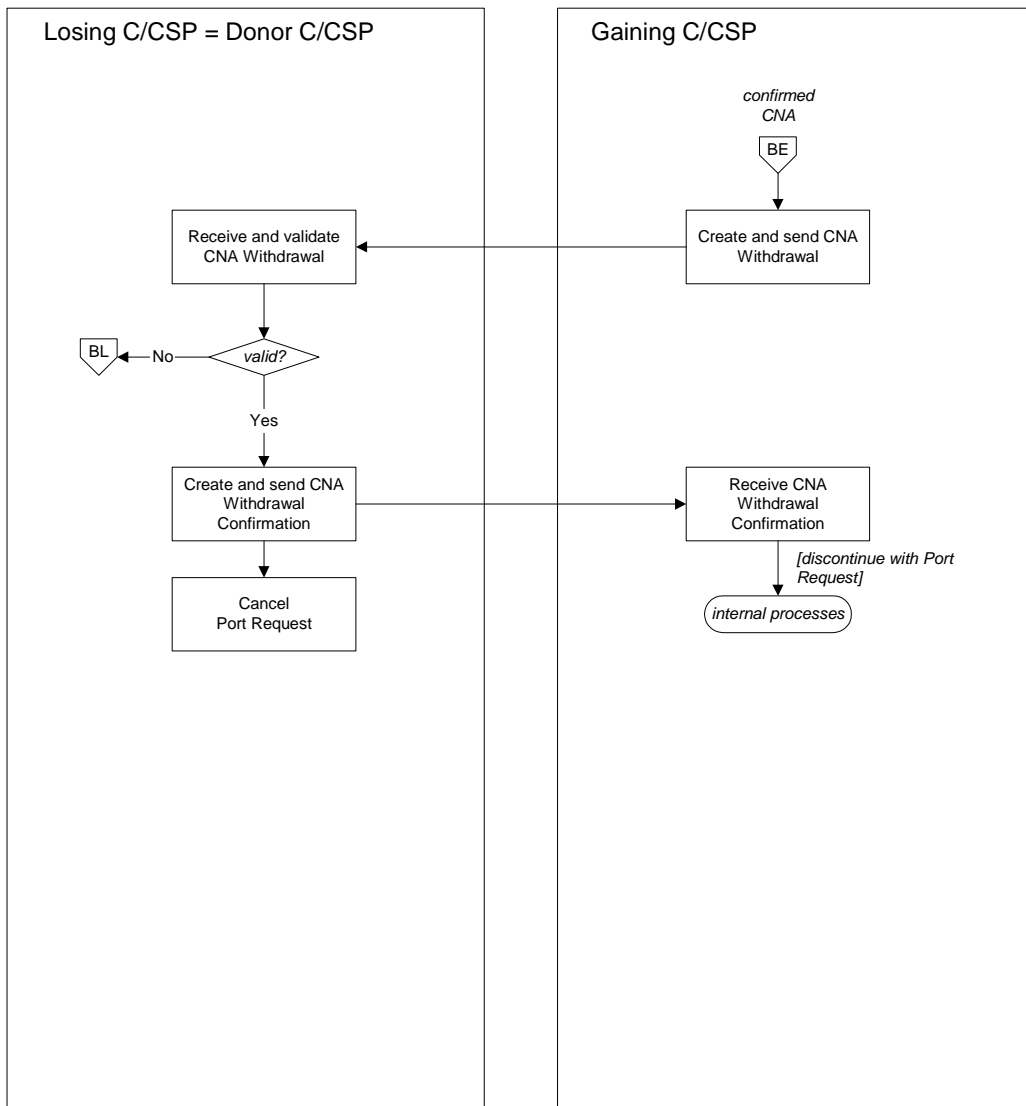
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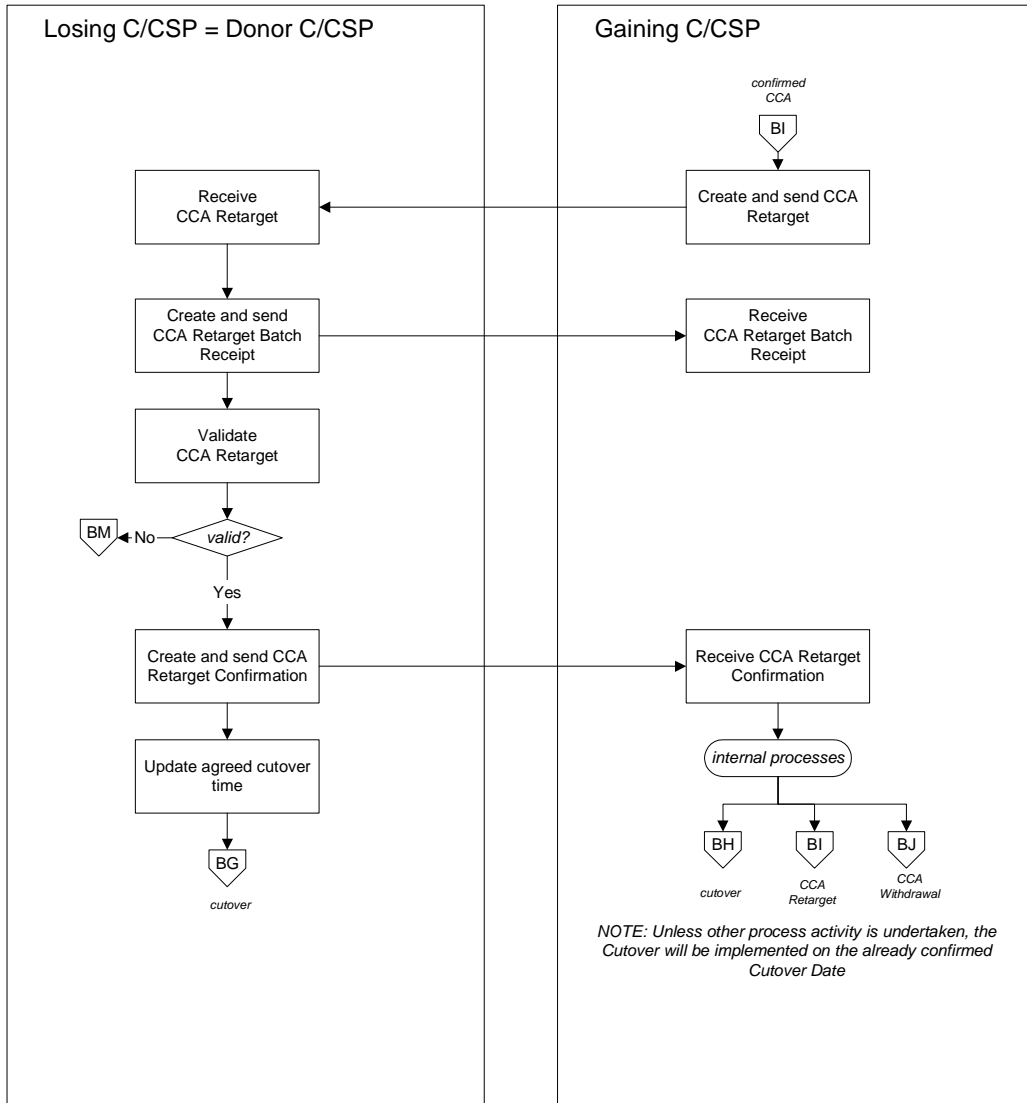


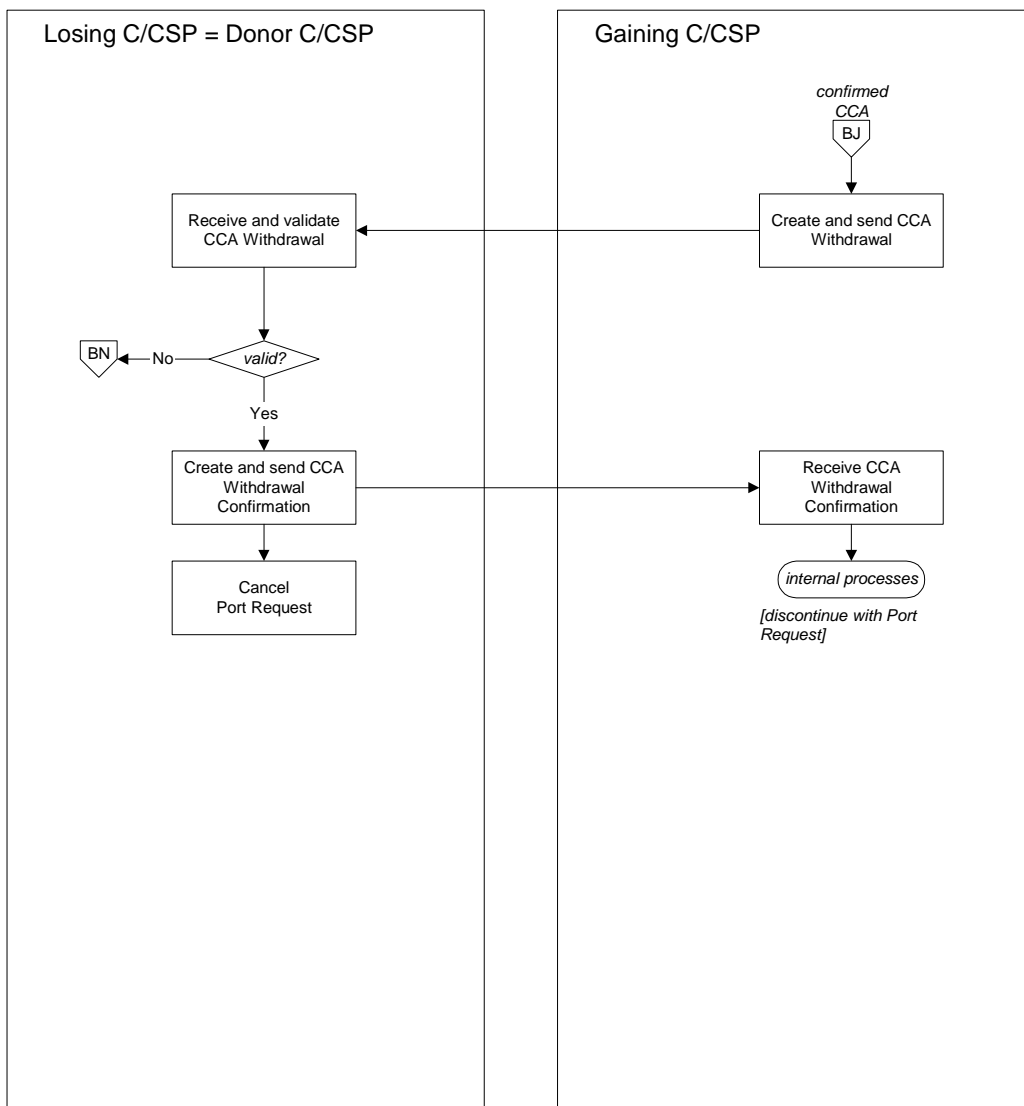


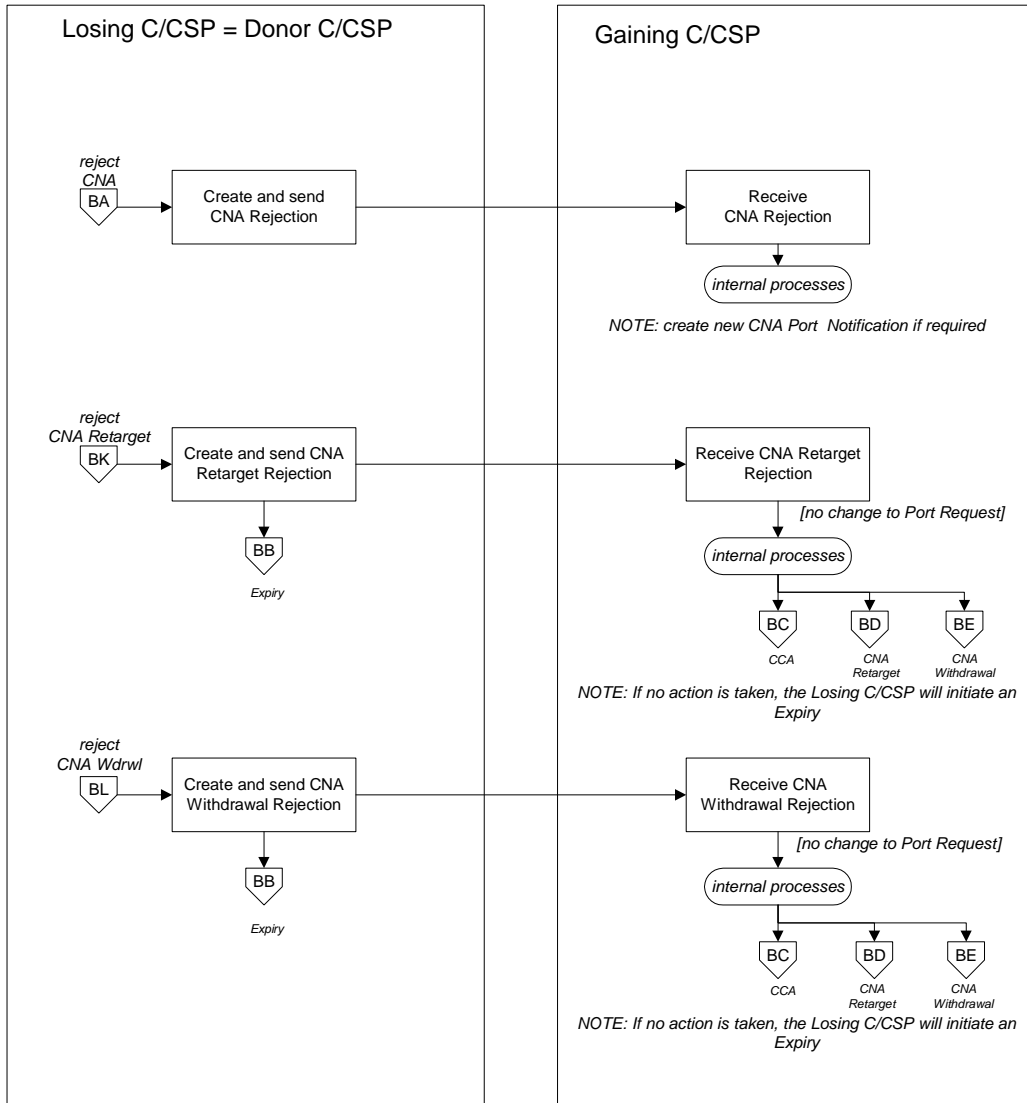


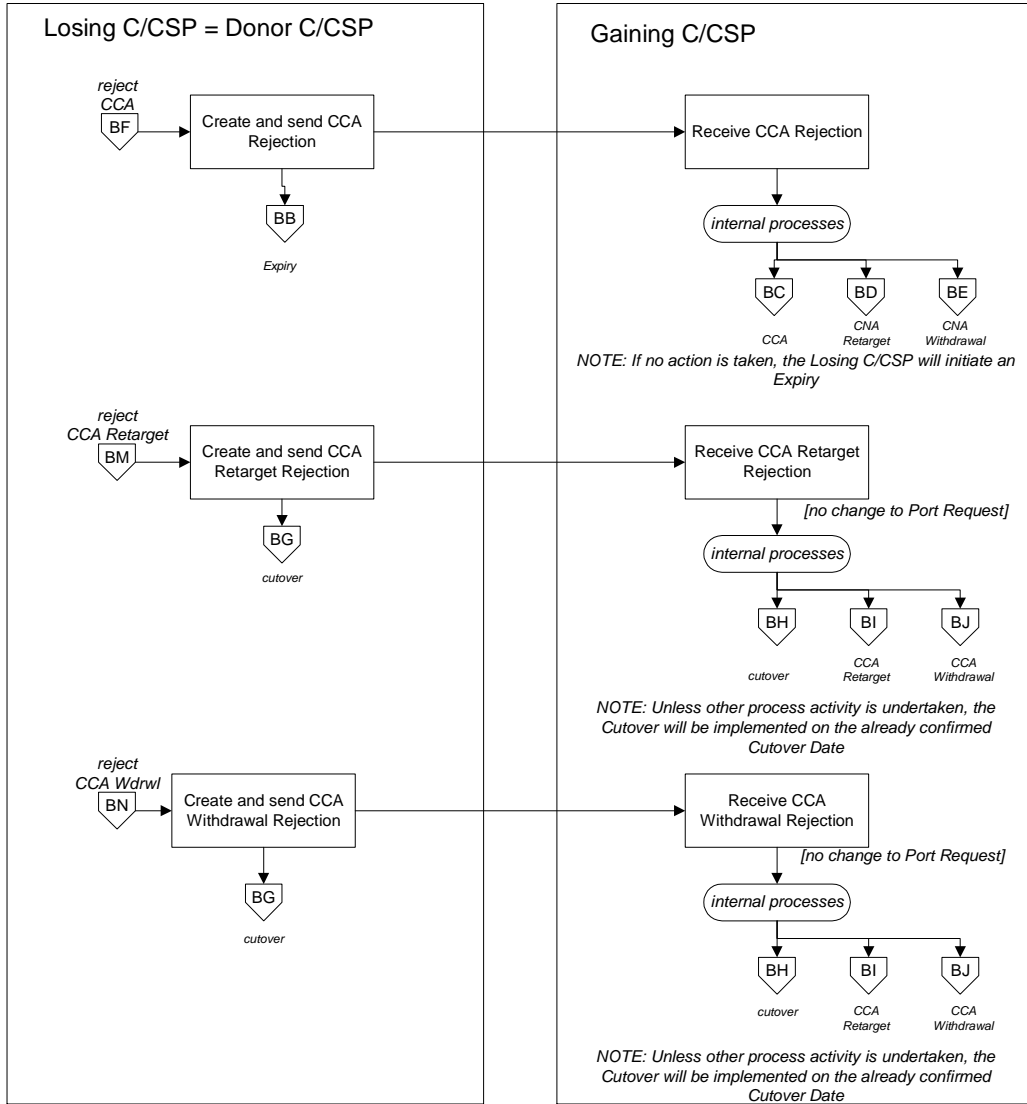


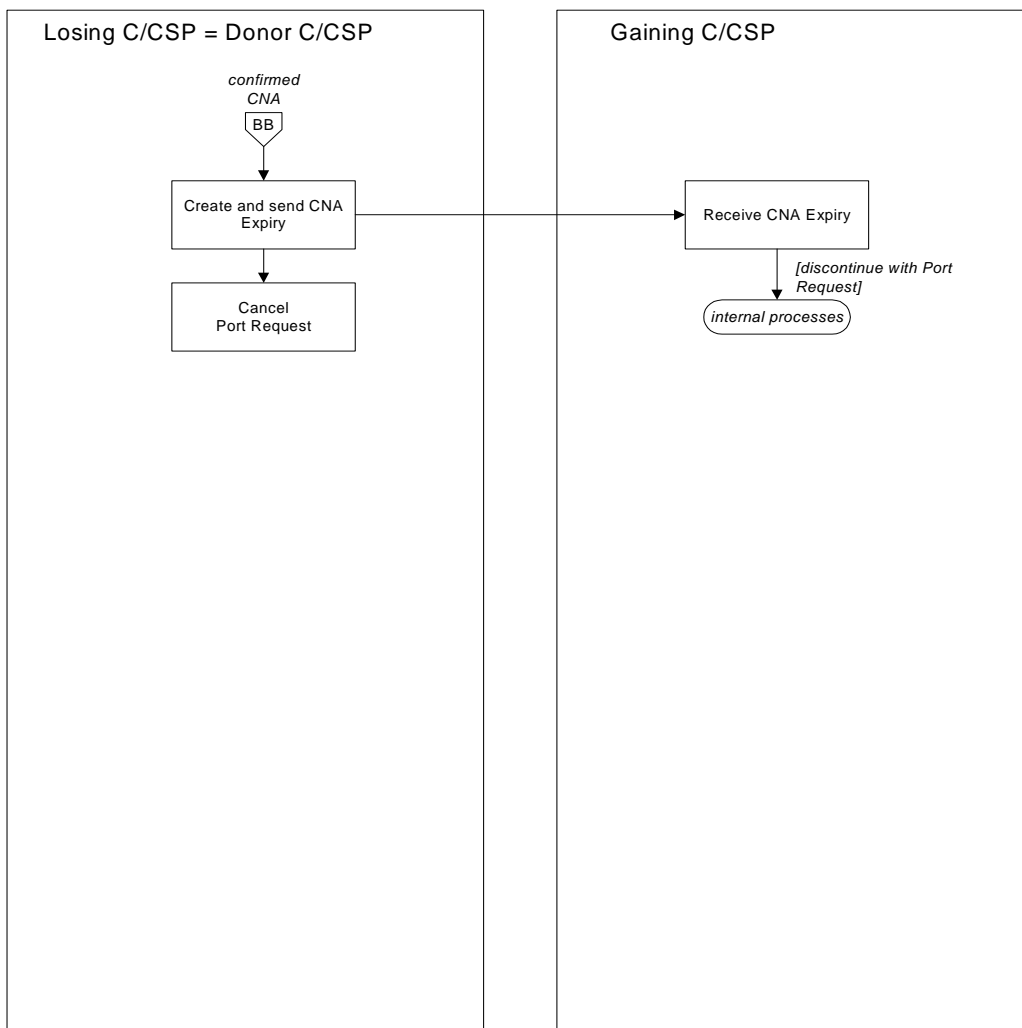




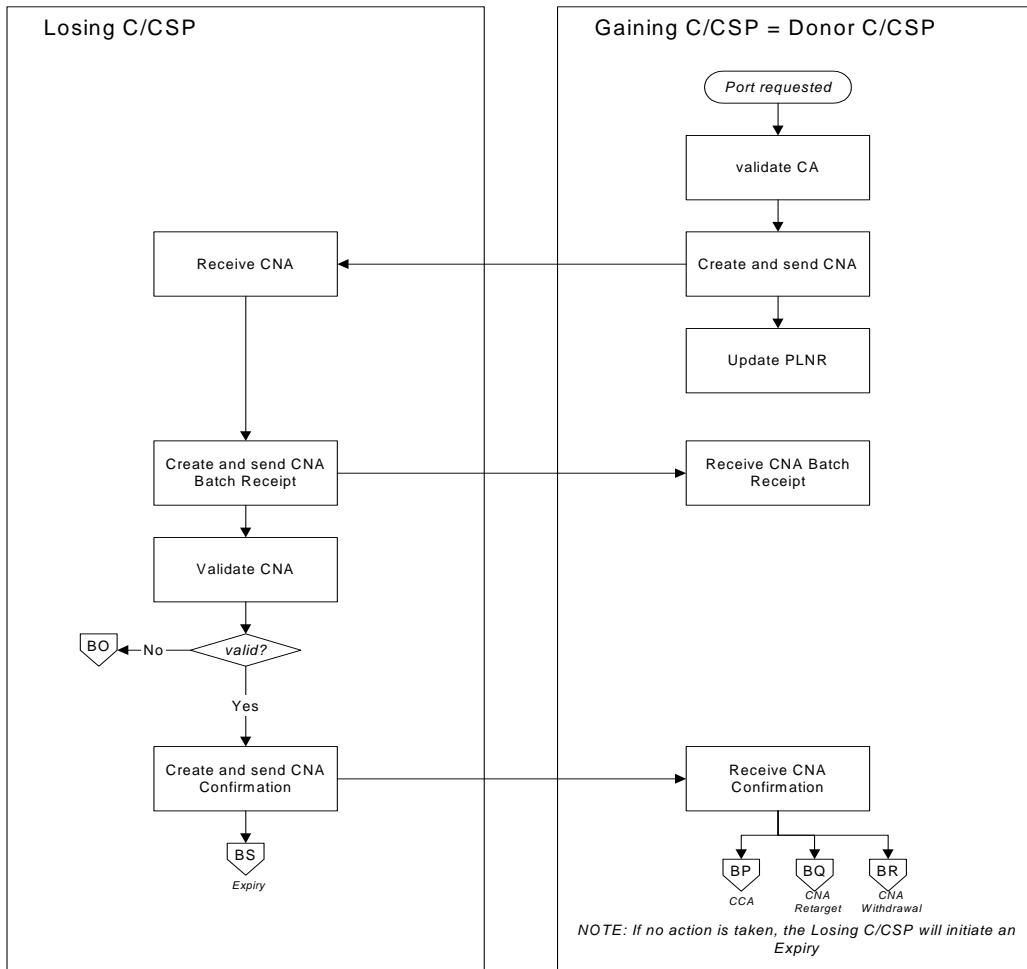


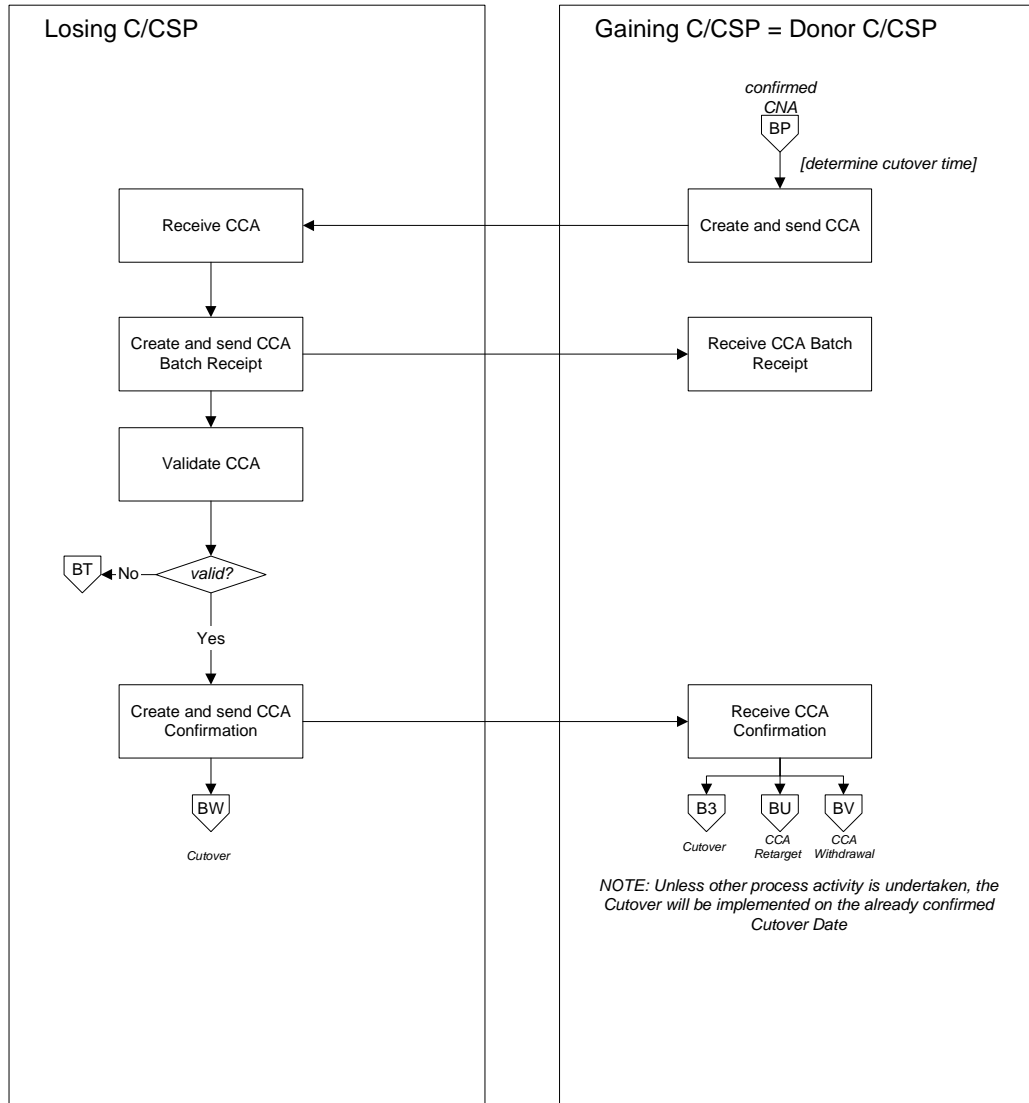


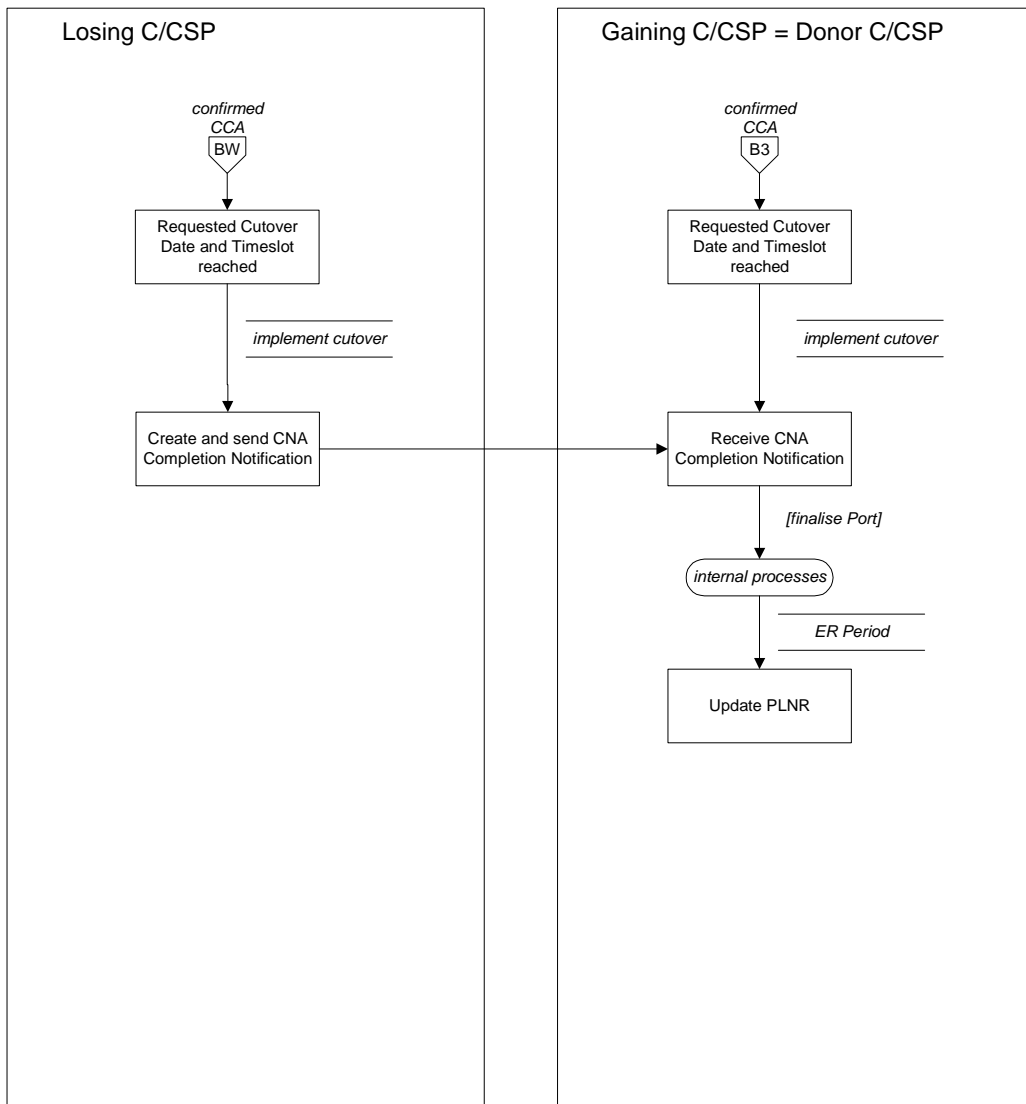


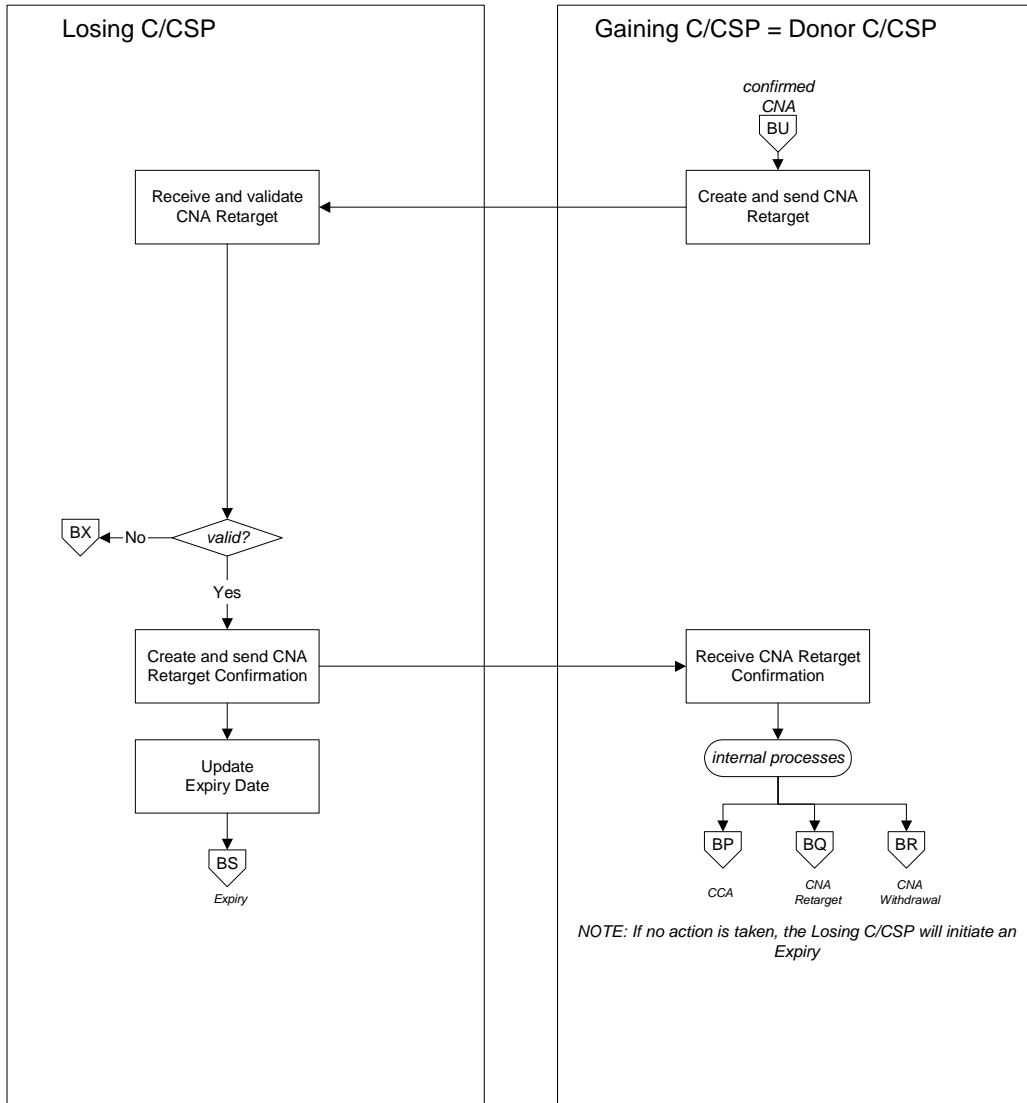


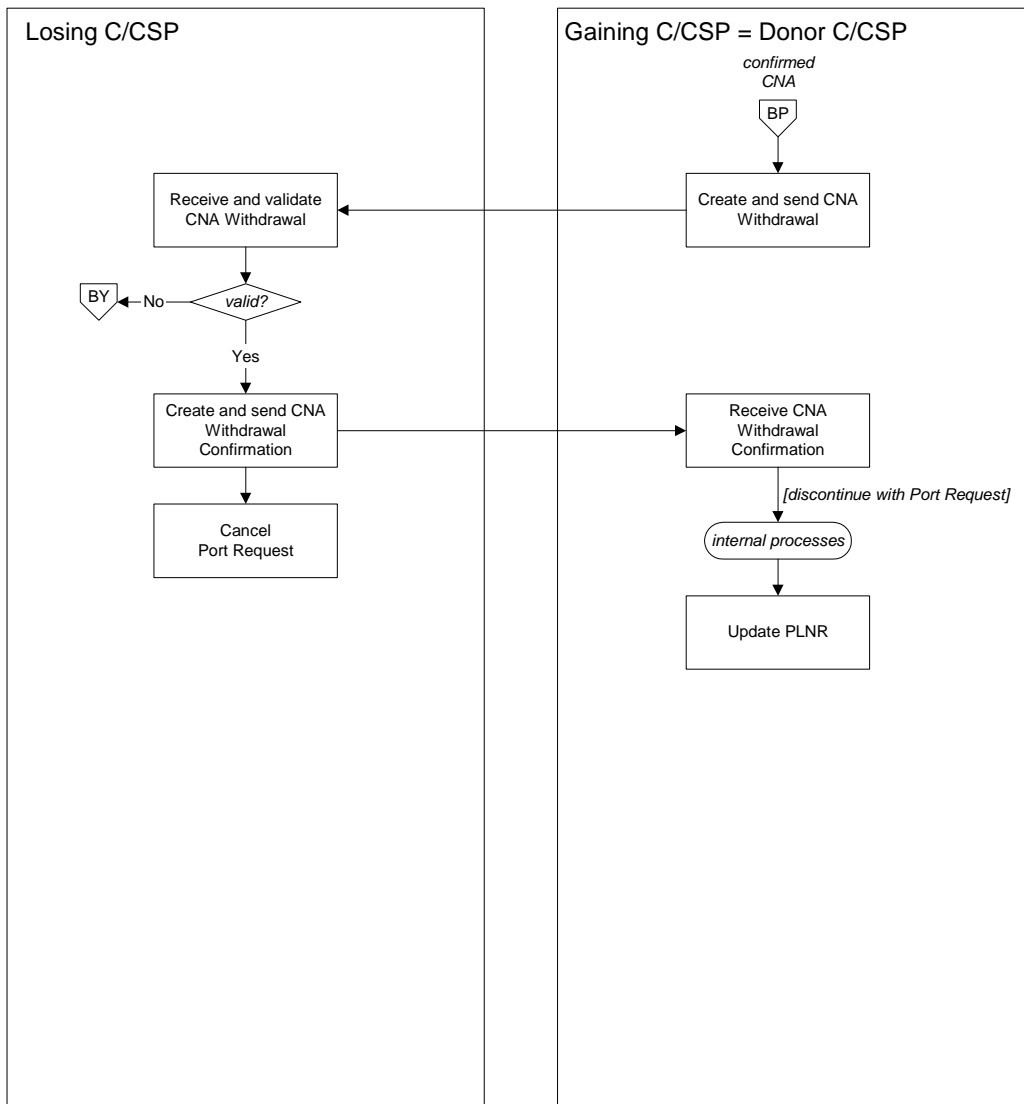
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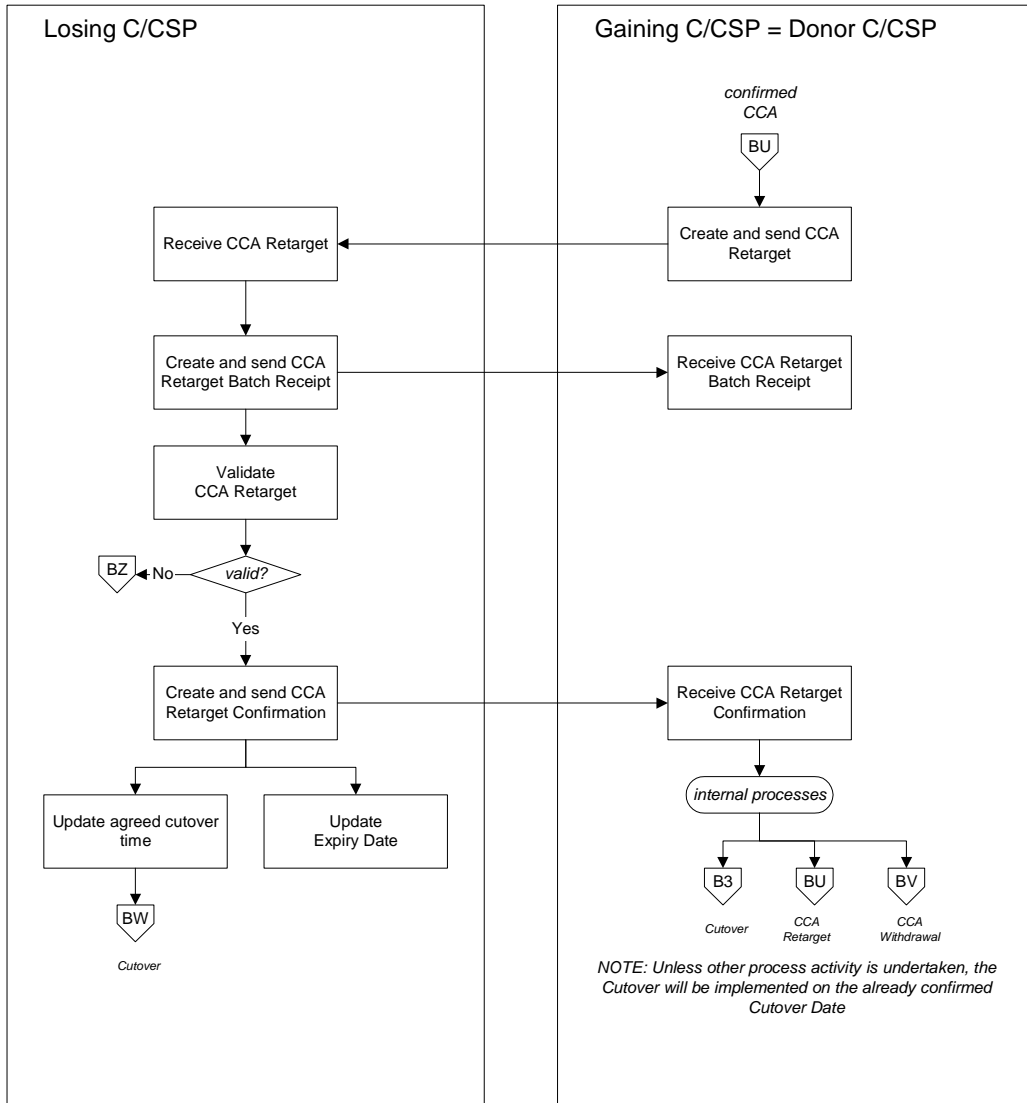


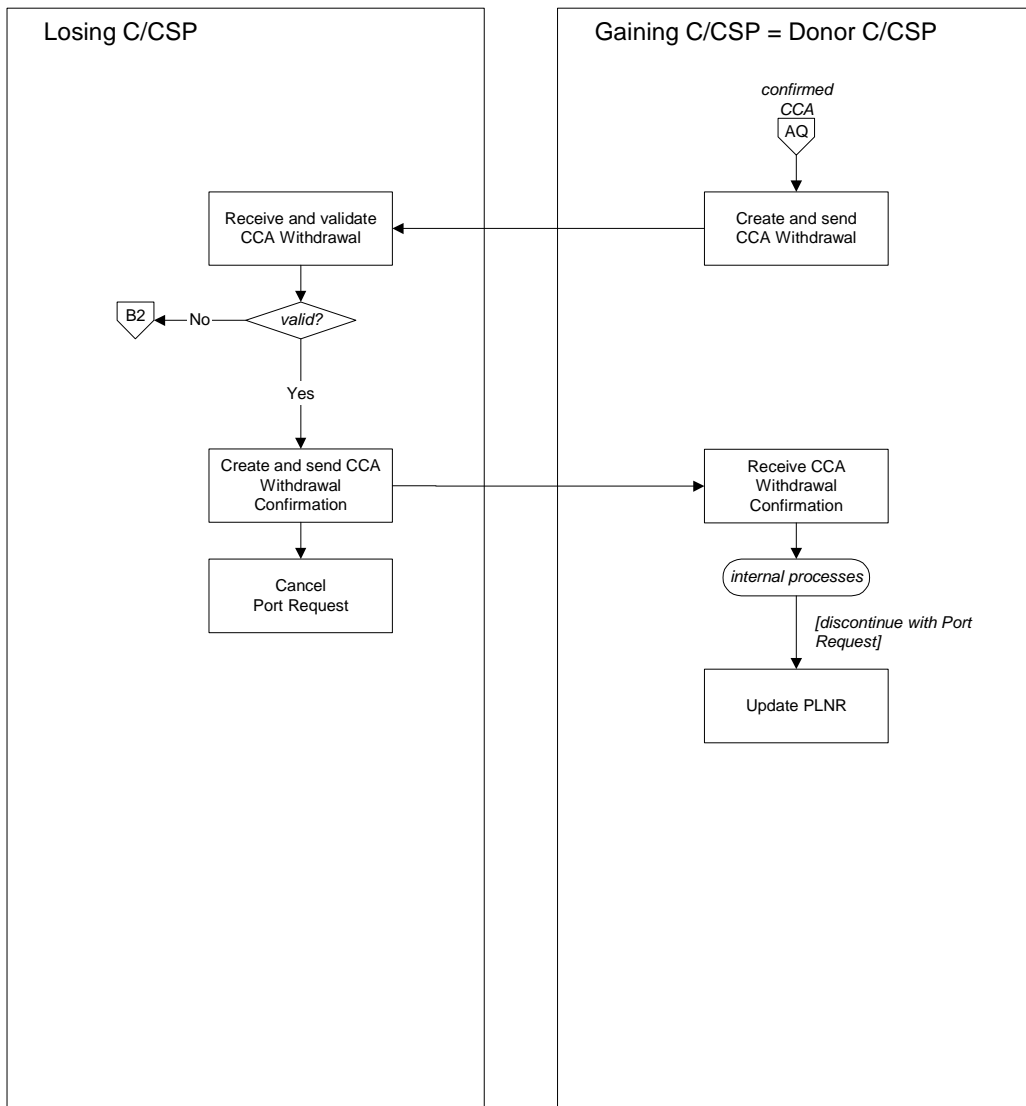


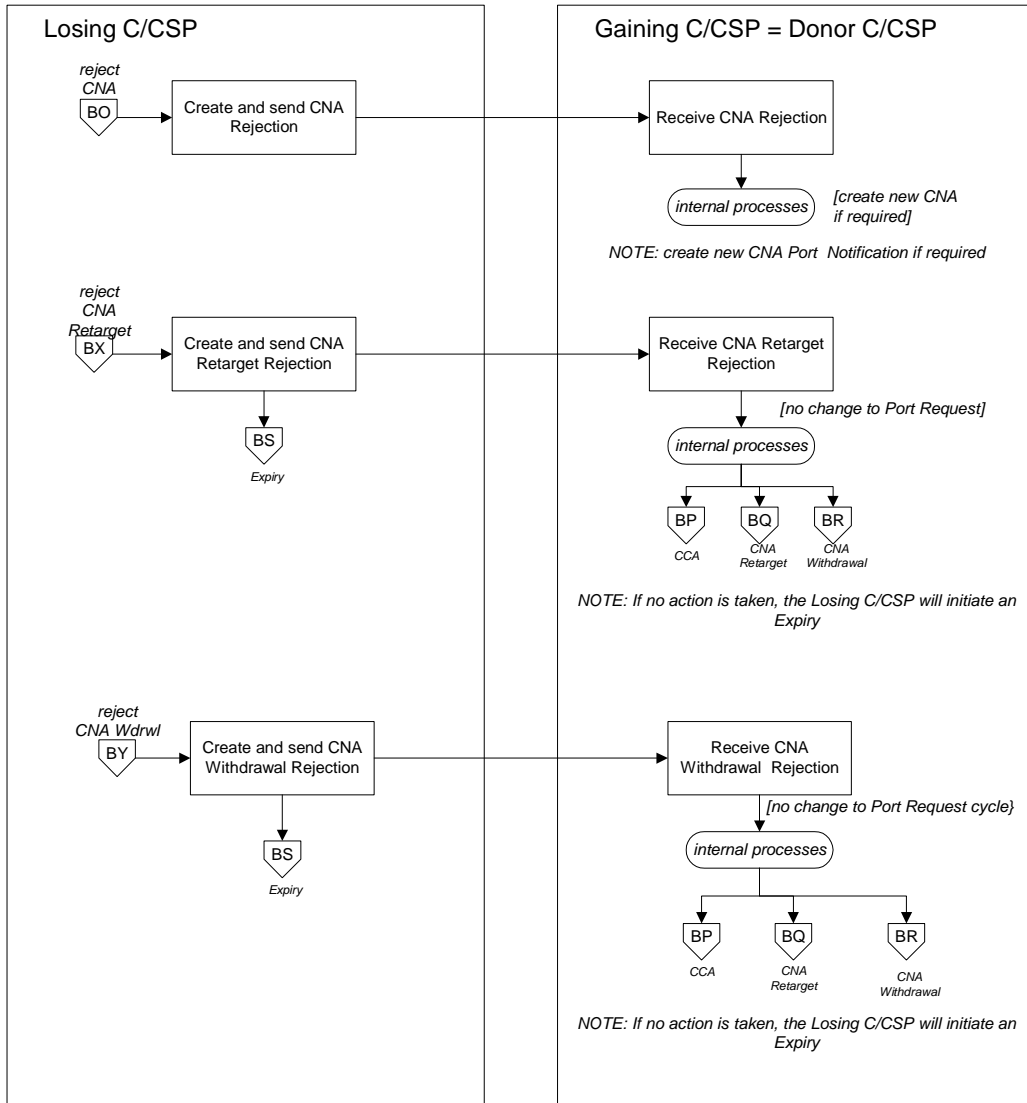


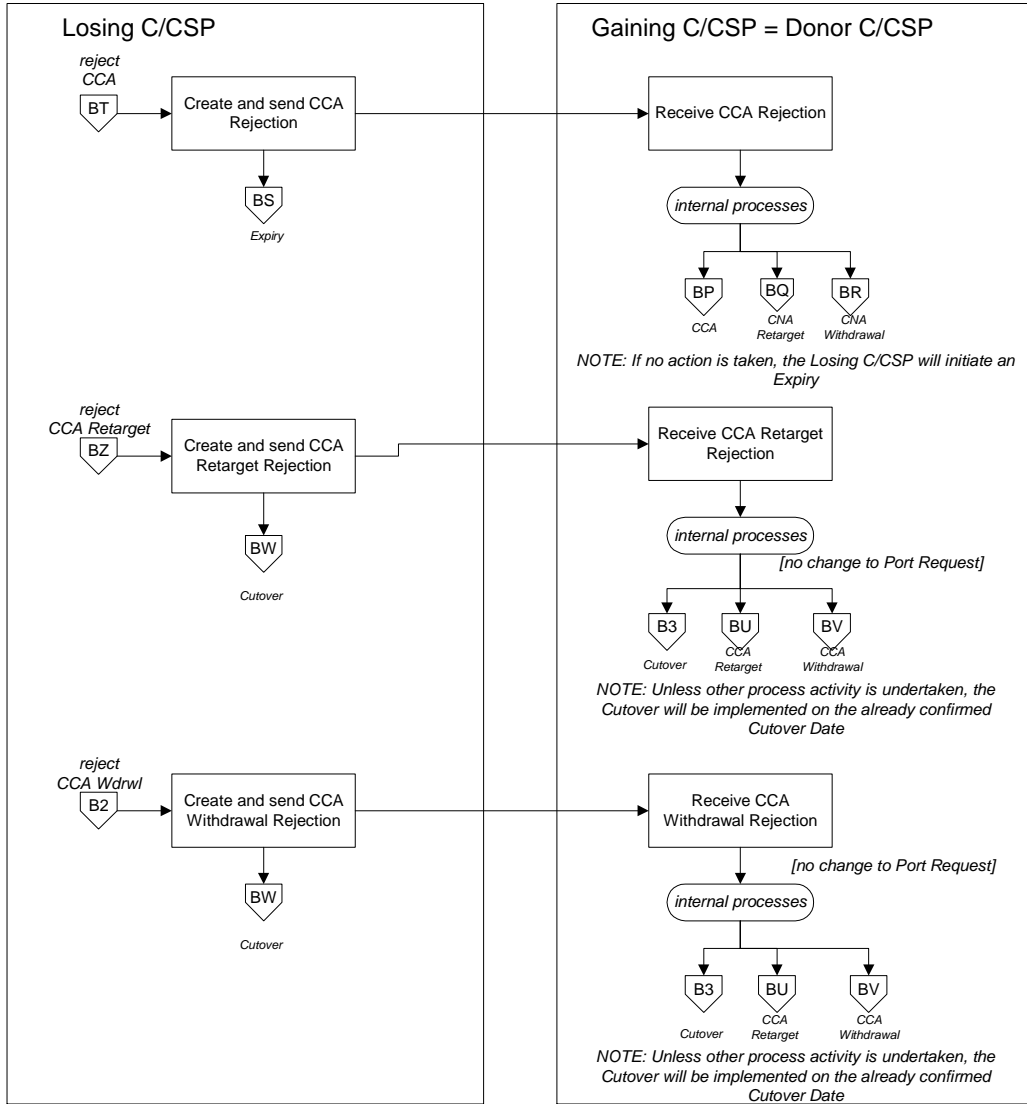


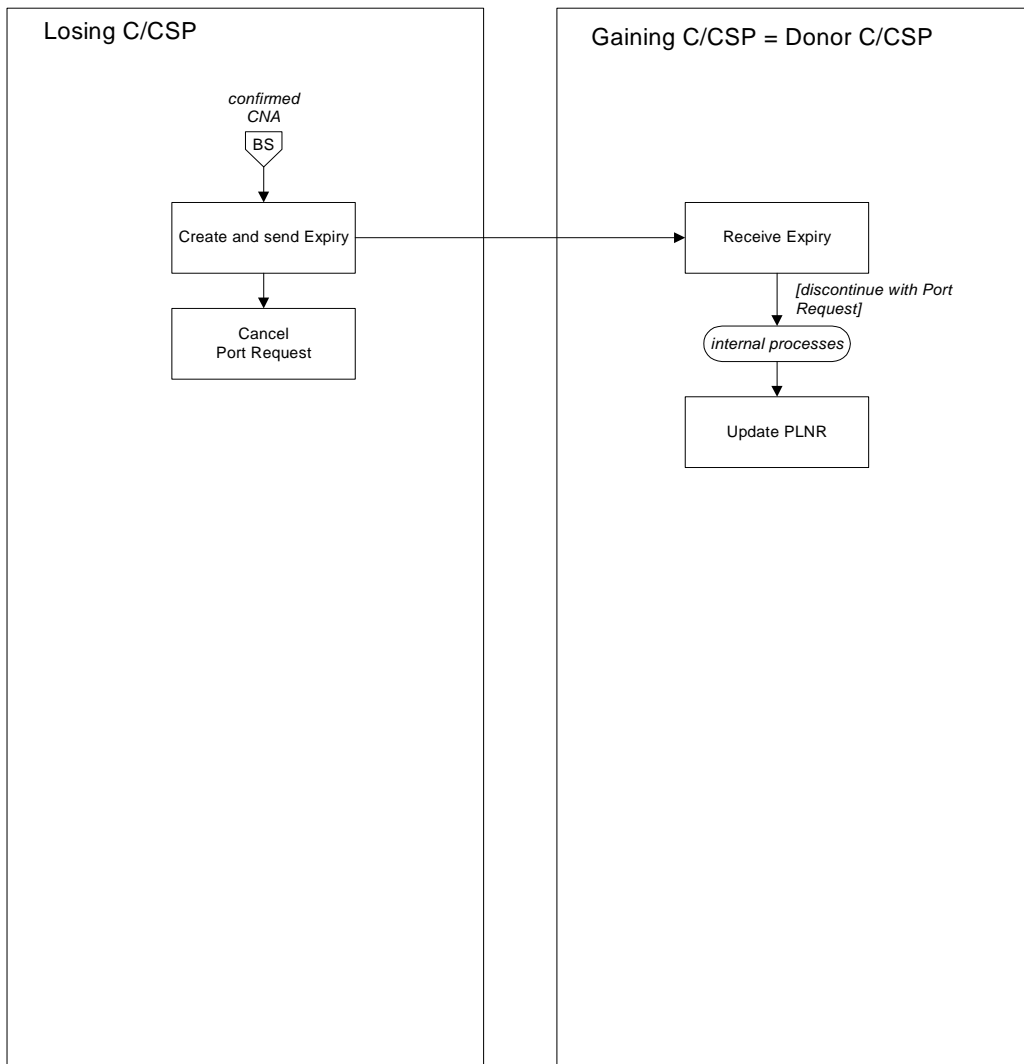




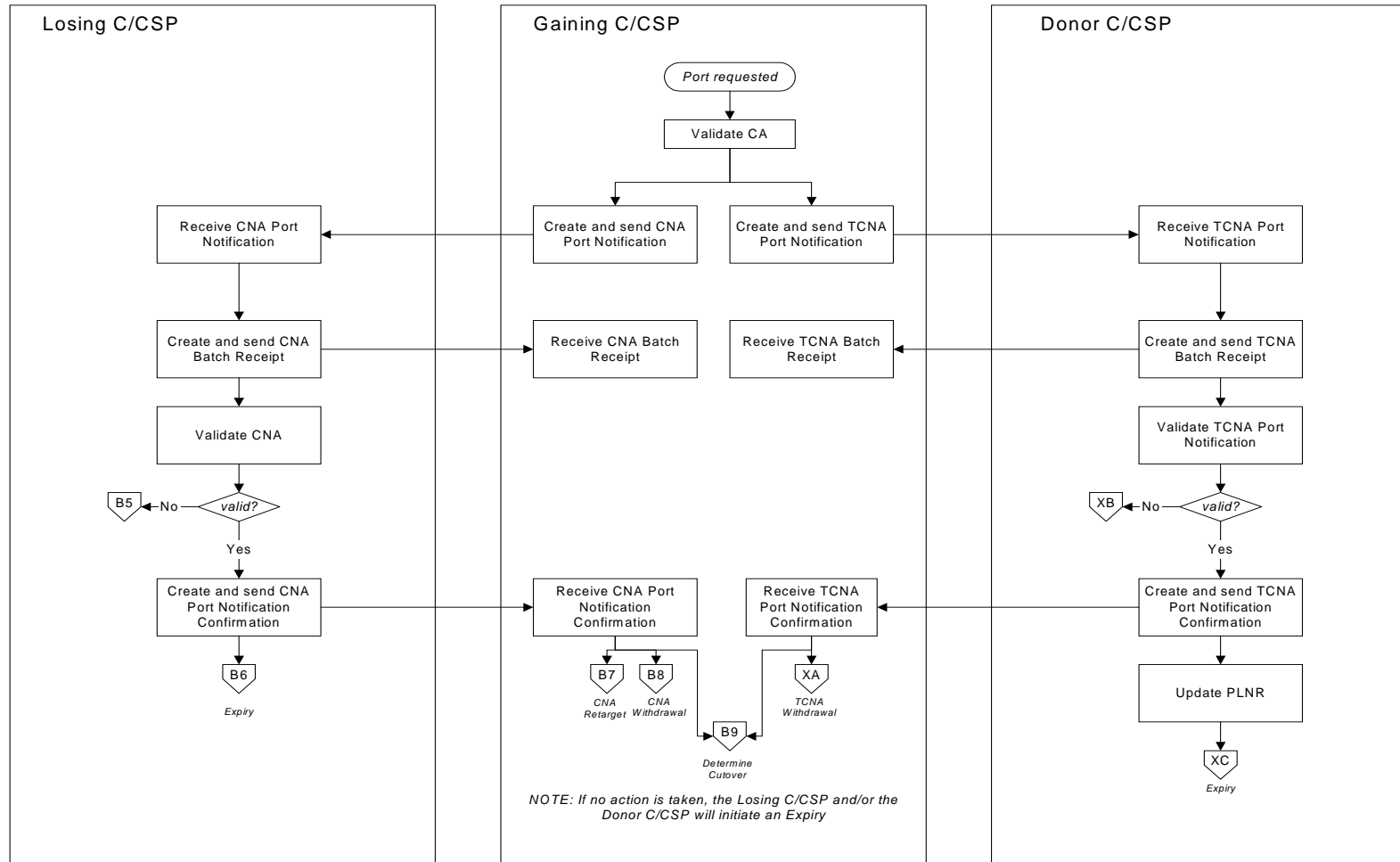


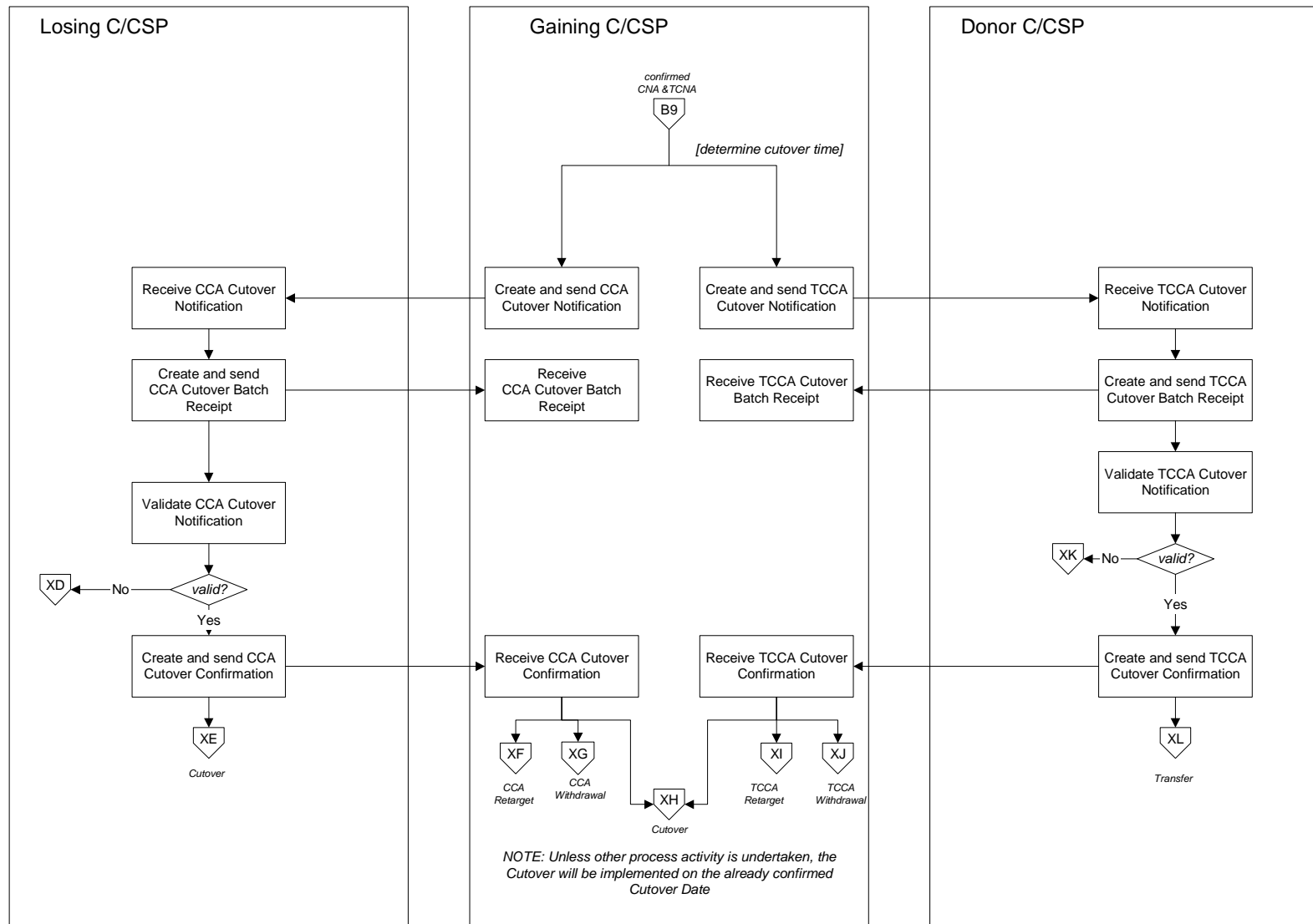


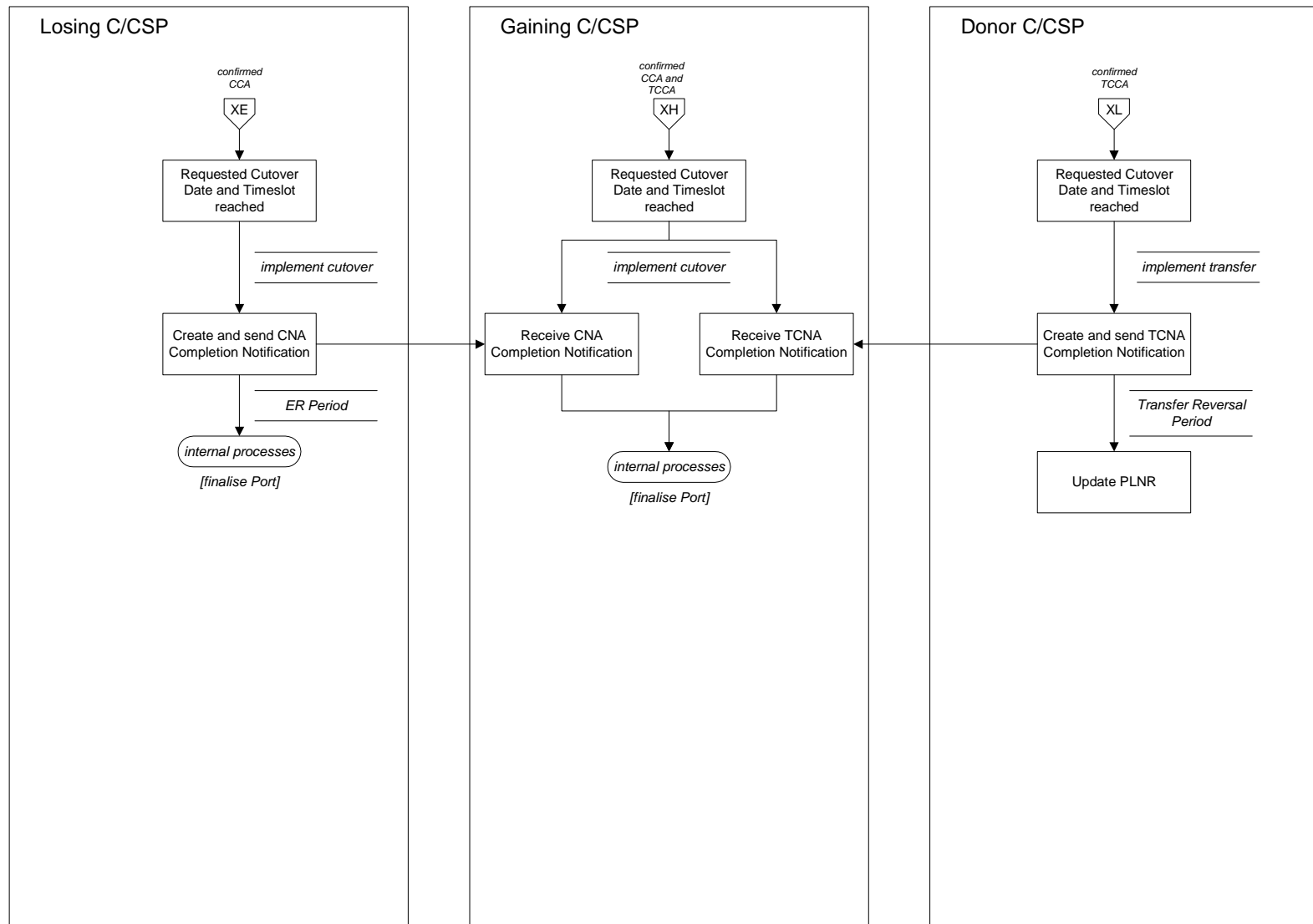


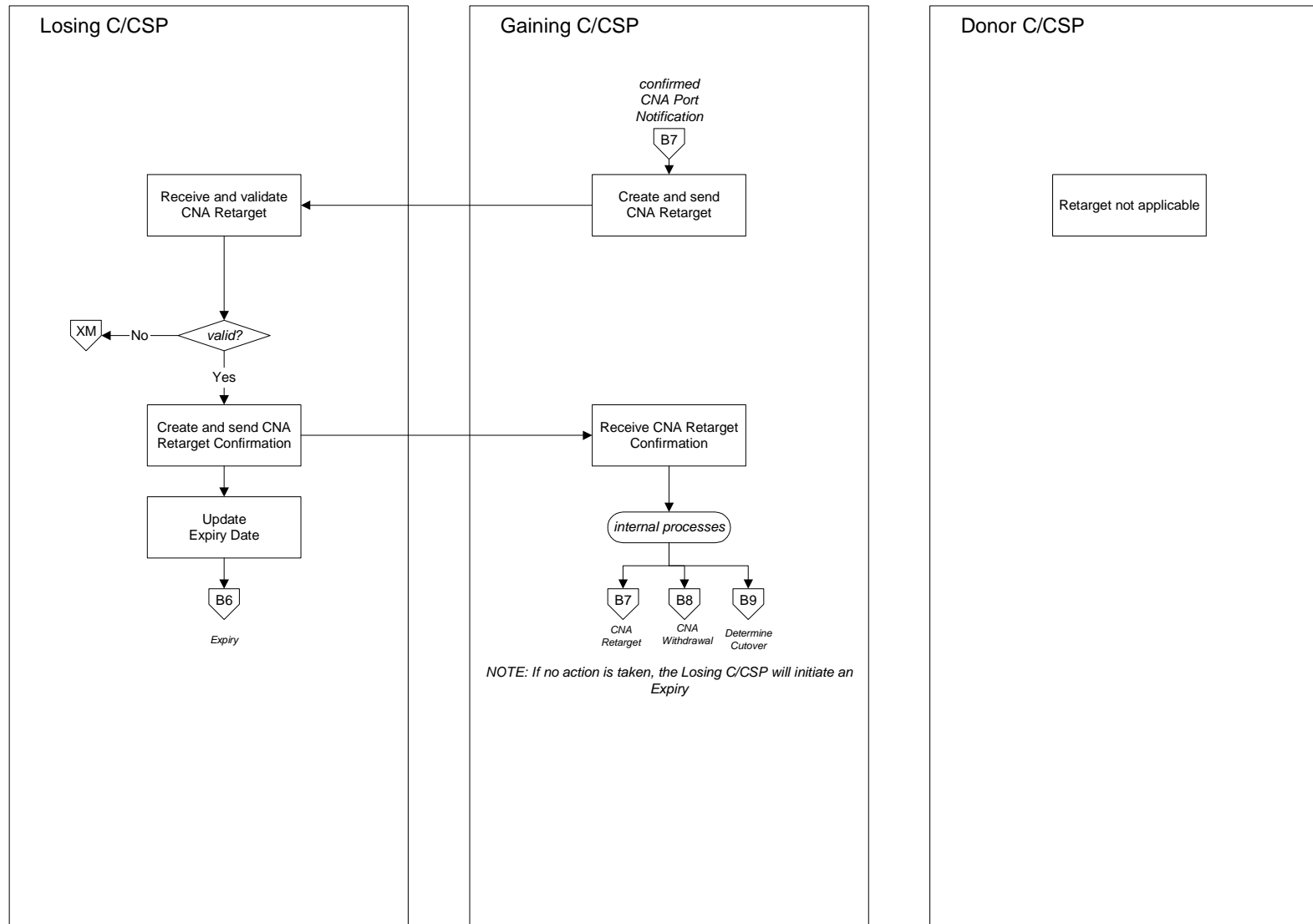


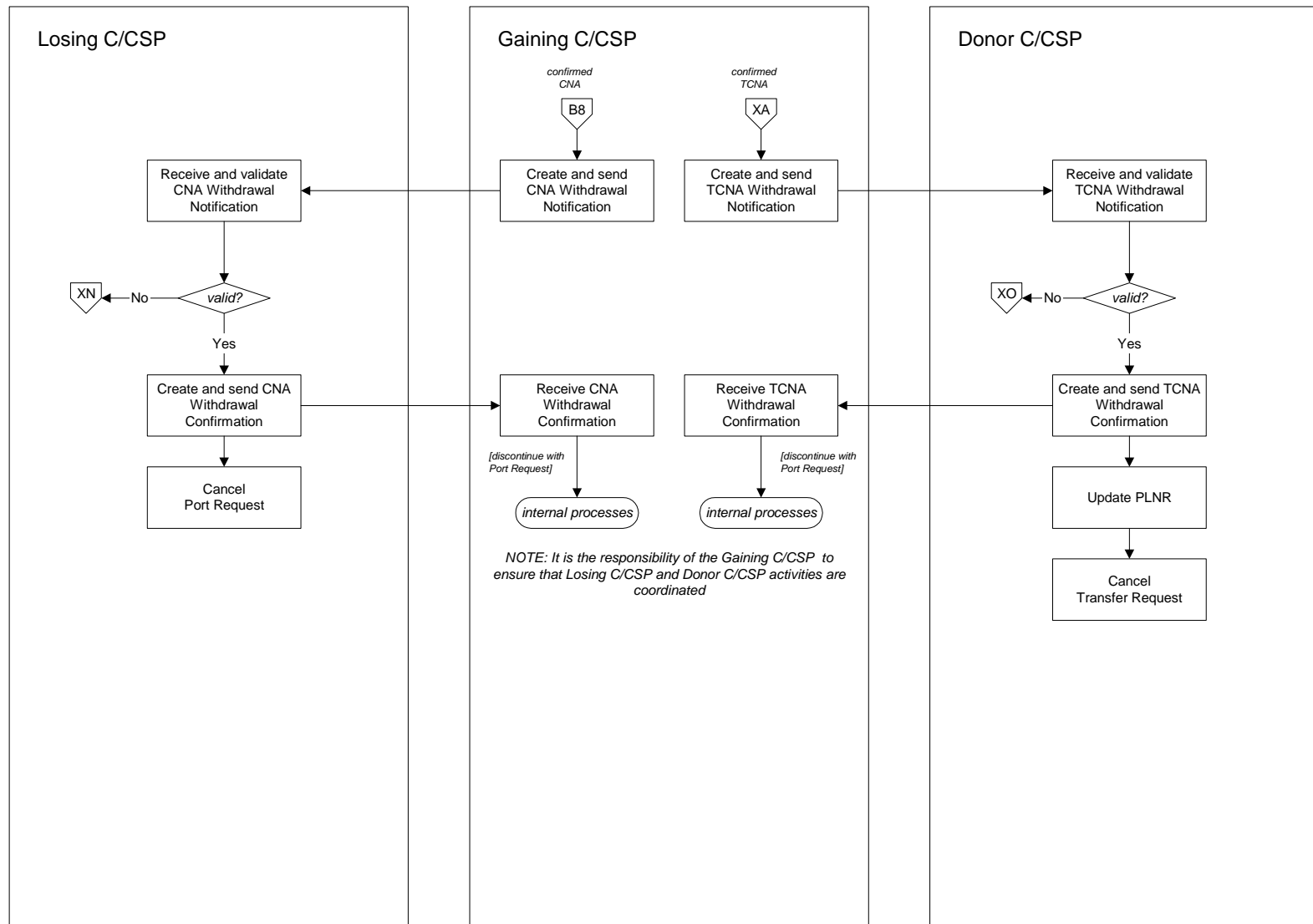
4.3 Cat. B – Third Party

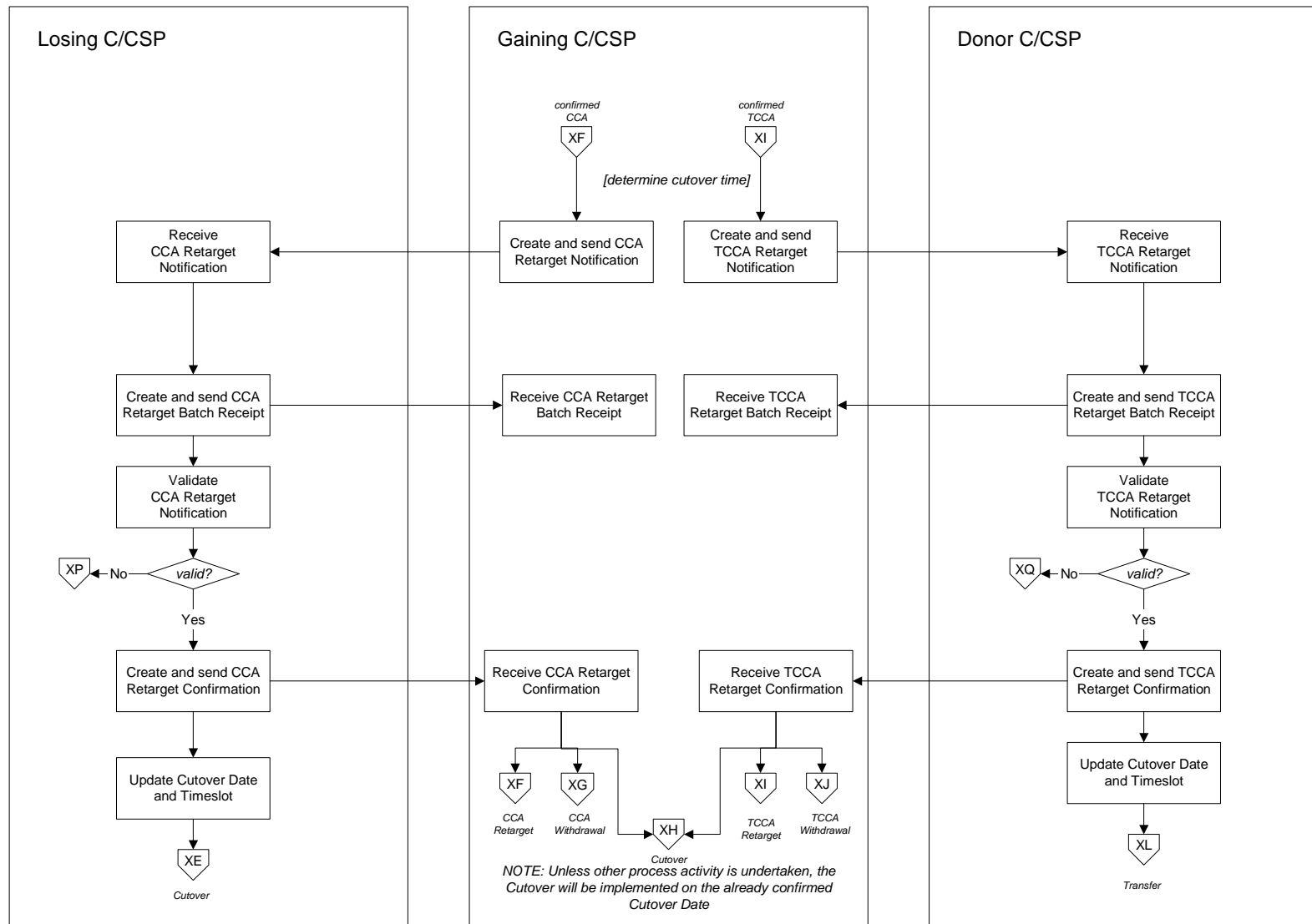


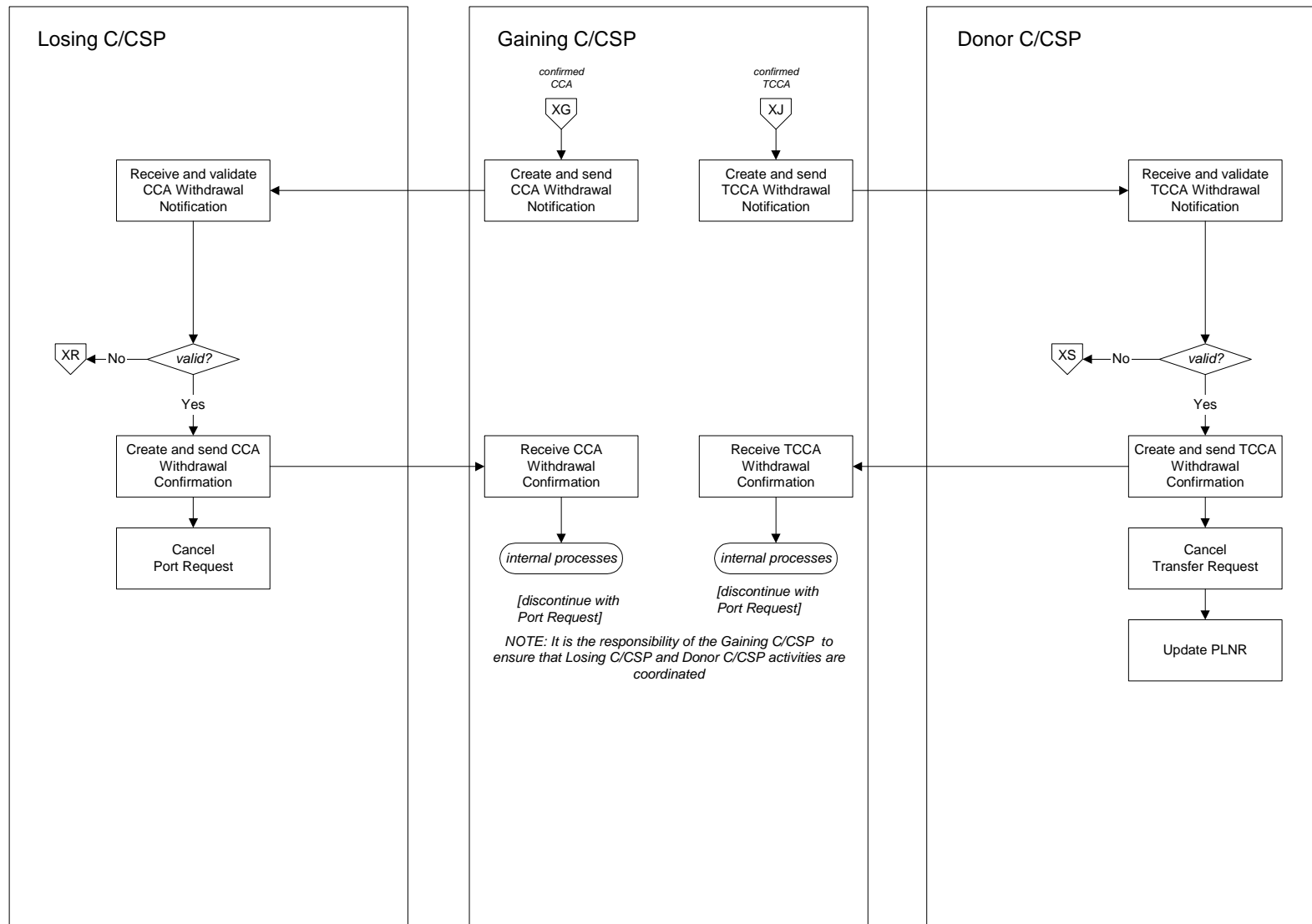


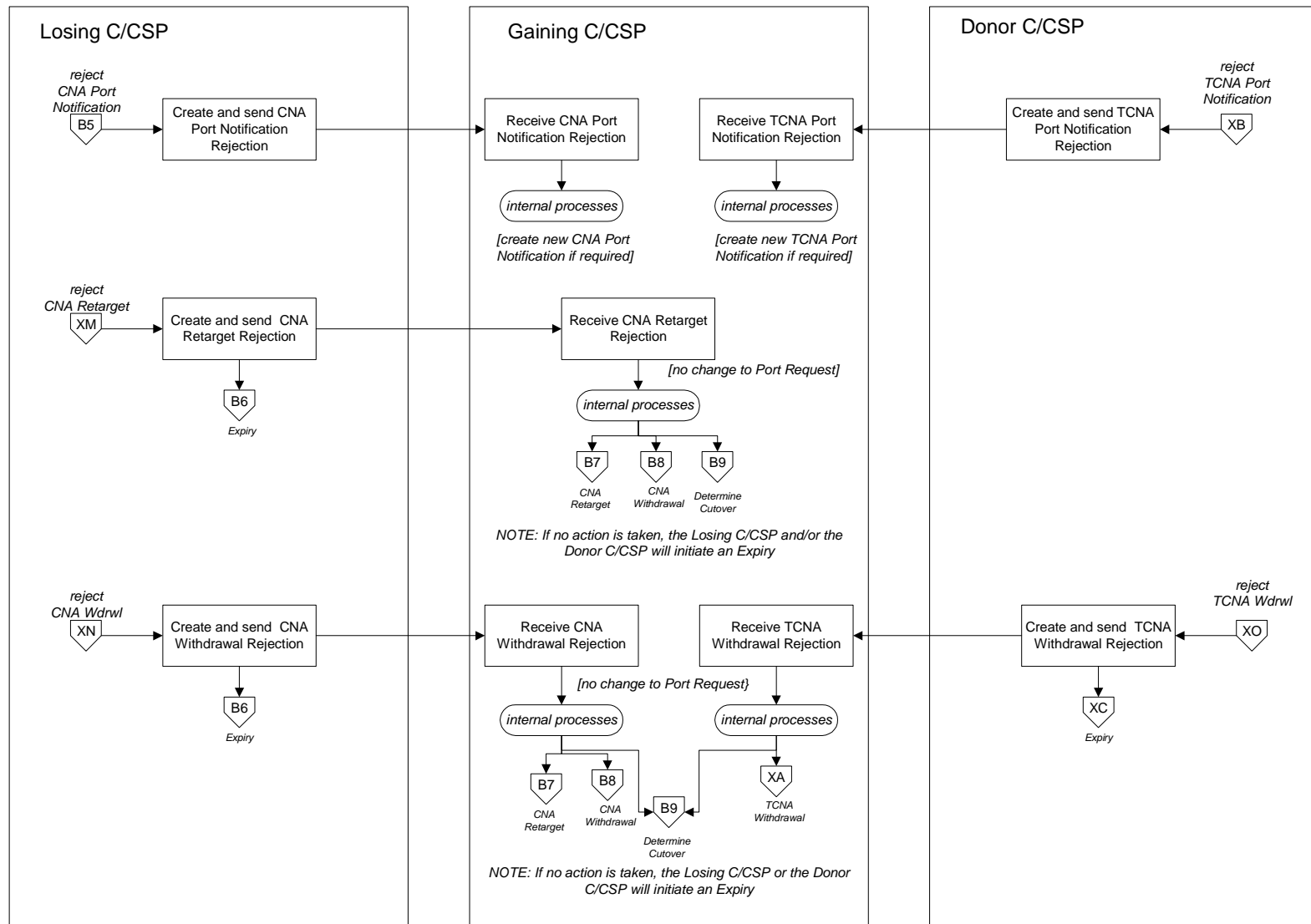


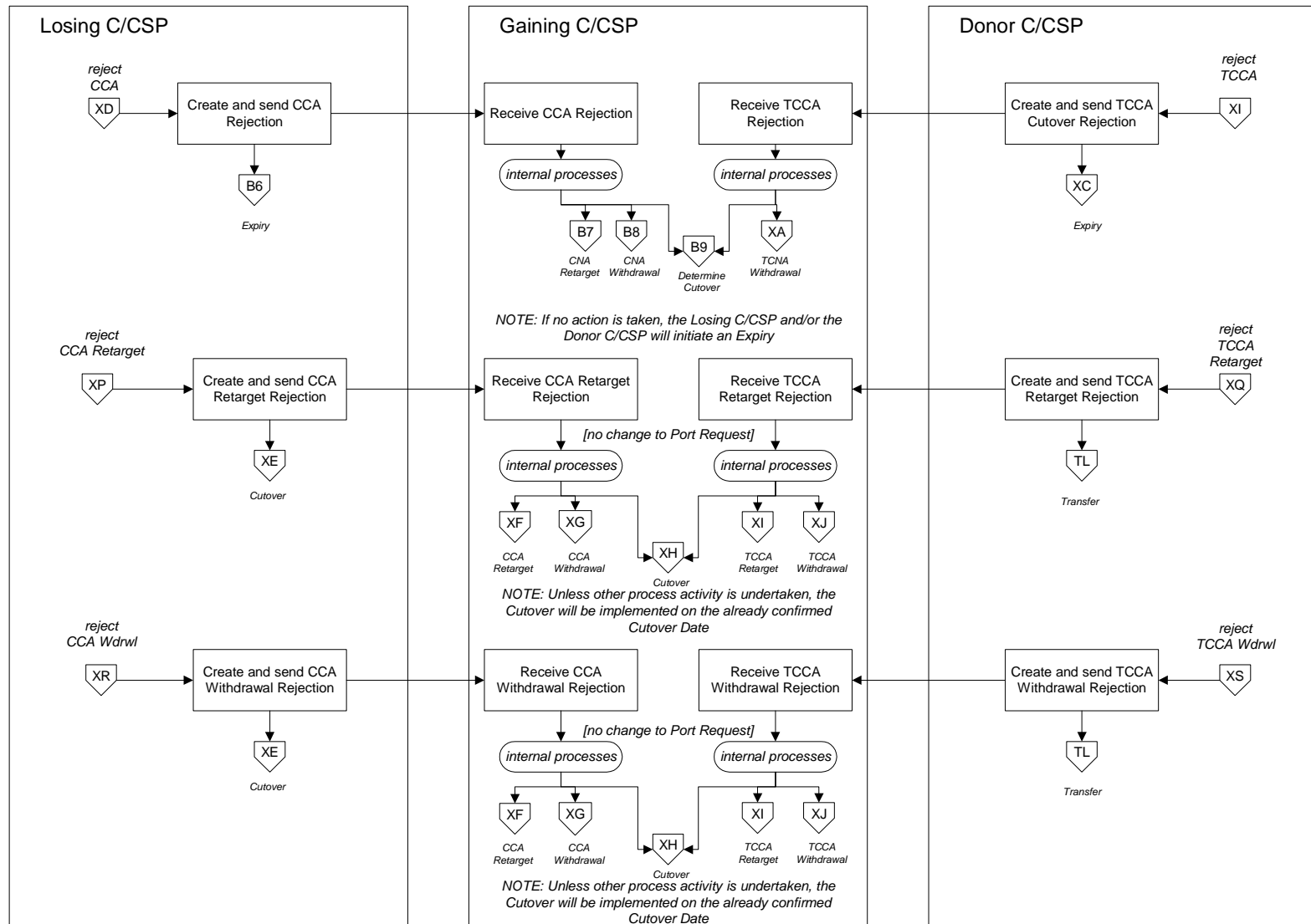


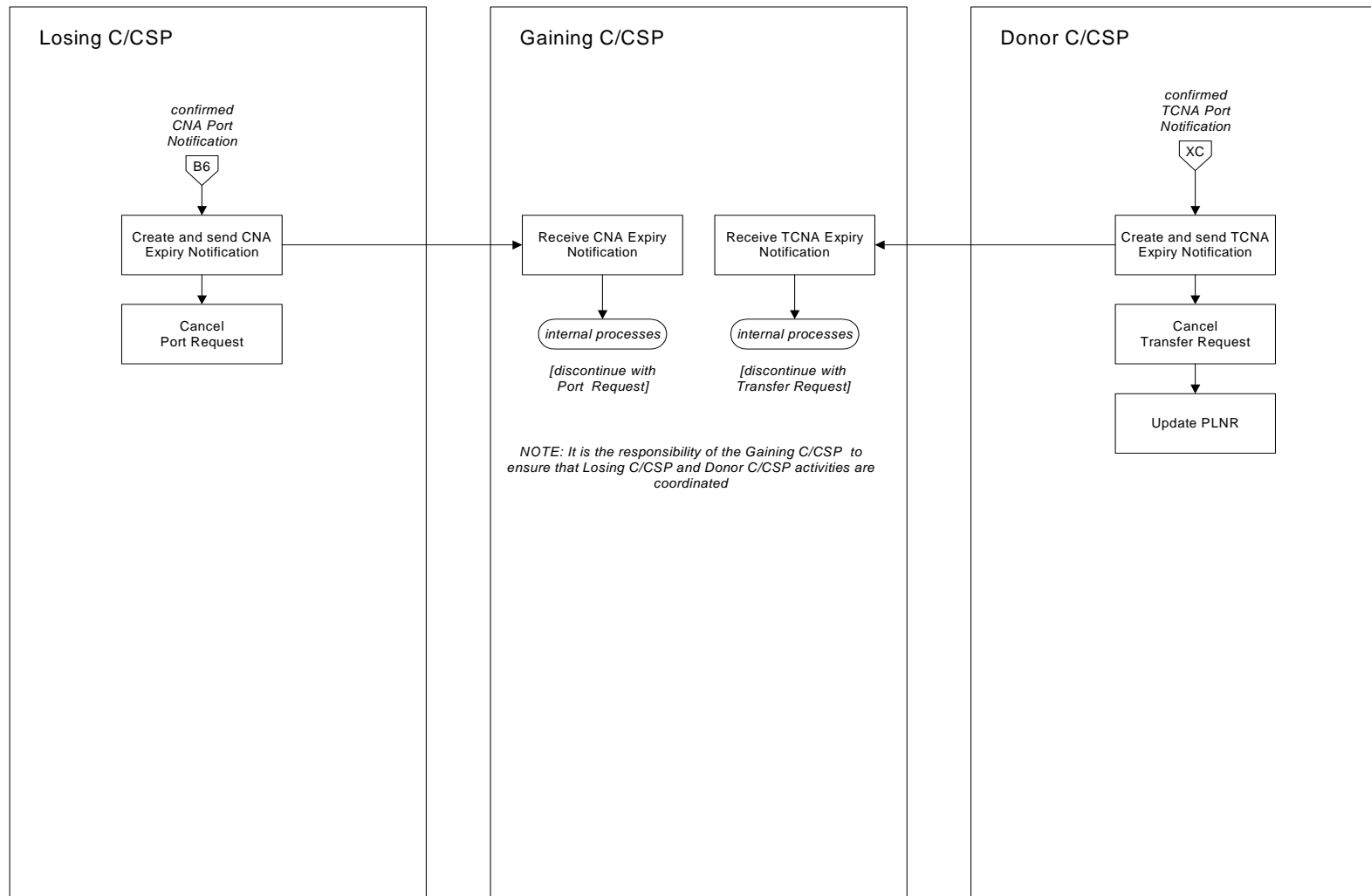












5 CAT. B – PROCESS EVENTS AND VALIDATION

5.1 Cat. B - Donor as Losing C/CSP

CAT. B – Donor as Losing C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP	File	Description	Rules
1	Create and send a CNA Port Notification	G	D	Utilised to notify the Losing C/CSP of a Telephone Number being ported to another C/CSP.	
	Outcomes and Actions			CNA included in daily PNO file for forwarding to Losing C/CSP	
2	Receive CNA Notification and send CNA Batch Receipt Advice	L	D	Utilised to notify the Gaining C/CSP that the CNA Port Notification has been received.	Losing C/CSP must send a CNA Batch Receipt within one Business Day of receipt of the CNA Port Notification.
	Outcomes and Actions			The CNA Batch Receipt must be provided to the Gaining C/CSP at the Batch level.	
3	Receive CNA Batch Receipt	G	D		
	Outcomes and Actions				
4	Validate CNA Notification	L	D		Losing C/CSP shall validate each Telephone Number in the batch and reject if: <ul style="list-style-type: none"> (a) incorrect record format (response code of 020) (b) the Telephone Number is a duplicate in the batch (response code of 040) (c) the Telephone Number could not be found (response code of 001) (d) the Telephone Number is already Ported to the Gaining C/CSP (response code of 009) (e) the Telephone Number is already Ported to another C/CSP (response code of 010) (f) the Telephone Number is owned and utilised by the Losing C/CSP ie. test service

CAT. B – Donor as Losing C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP	File	Description	Rules
4 cont					(response code of 011) (g) the Telephone Number is not in a Portable status eg not active or not reserved (response code of 003) (h) the Telephone Number is not associated to the appropriate exchange technology that supports Portability (response code of 015) (i) the Telephone Number and account number provided are not in a valid association (response code of 017) (j) the product associated to the Telephone Number requires Porting using the Cat. C or Cat. D process (response code of 063) (k) the Telephone Number is in the process of being Ported (response code of 008) (l) the Telephone Number is pending disconnection (response code of 004) (m) the CA date is more than 90 calendar days from receipt of the CNA Port Notification (response code of 067) (n) the Batch Reference Number is already associated to another active Batch for the Gaining C/CSP (response code of 077)

CAT. B – Donor as Losing C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP	File	Description	Rules
4 cont					<p>(o) the batch does not include all the Telephone Numbers associated to the Cat B product eg. Losing C/CSP product must have all Telephone Numbers identified in the CNA Port Notification refer to appendix C for examples (response code of 060)</p> <p>(p) the Telephone Numbers for a product are not contiguous in the batch (response code of 065)</p> <p>(q) the Telephone Numbers are not for a single site or location (response code of 041)</p> <p>(r) the product associated to the Telephone Number is excluded from Porting (response code of 073)</p> <p>(s) the Telephone Number is valid but there is another Telephone Number that is rejected due to another primary error in the batch (response code of 064)</p> <p>(t) all mandatory fields are not populated (response code of 018)</p> <p>(u) the Telephone Number is on a network based diversion (eg. network service only). (response code of 002)</p>
	Outcomes and Actions				
5	Send CNA Port Notification Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CNA Port Notification made by the Gaining C/CSP.	Losing C/CSP must send an CNA Port Notification Reject/ Confirmation within three Business

CAT. B – Donor as Losing C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP	File	Description	Rules
5 cont					Days of receipt of the CNA Port Notification
	Outcomes and Actions			<p>Confirmation</p> <p>Confirmation is at the Batch level.</p> <p>Confirmation of the CNA Port Notification will commence the expiry count down and the CNA will become active.</p> <p>The expiry date for a confirmed CNA Port Notification will be set 40 days from receipt of the notification (inclusive)</p> <p>CNA Port Notification Confirmation will include the Lead Time required.</p> <p>Rejection</p> <p>Rejection Advice is at the Telephone Number level.</p> <p>Rejection of the CNA Port Notification will not make the CNA active</p>	
6	Receive CNA Port Notification Confirmation/Rejection	G	D		
	Outcomes and Actions			<p>Confirmation</p> <p>Confirmation of the CNA Port Notification will make the Port active.</p> <p>The expiry date for a confirmed CNA Port Notification will be set 40 days from receipt of the notification (inclusive).</p> <p>The Cutover should be completed within 40 calendar days of the CNA unless Retargeted.</p> <p>Rejection</p> <p>Internal operational process</p>	
7	Create and send a CCA Cutover Notification	G	D	Utilised to notify the Losing C/CSP of the agreed Cutover Date and Cutover Timeslot for the Batch.	
	Outcomes and Actions			CCA included in daily PNO file for forwarding to Losing C/CSP	

CAT. B – Donor as Losing C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP	File	Description	Rules
8	Send CCA Cutover Batch Receipt	L	D	Utilised to notify the Gaining C/CSP that the CCA Cutover Notification has been received.	Losing C/CSP must send an CCA Receipt Advice within one Business Day of receipt of the CCA Cutover Notification.
	Outcomes and Actions			The CCA Receipt Advice must be provided to the Gaining C/CSP at the Batch level.	
9	Receive CCA Cutover Batch Receipt	G	D		
	Outcomes and Actions				
10	Validate CCA Cutover Notification	L	D		Losing C/CSP shall validate and reject if: <ul style="list-style-type: none"> (a) incorrect record format (response code of 020) (b) a confirmed and active CNA Port Notification does not exist for the batch reference number for the same Gaining C/CSP (response code of 035) (c) the CCA Cutover Date is not within standard days of operations, or as otherwise agreed (response code of 034) (d) the CCA Cutover Timeslot is not either 0800 or 1300 or not as otherwise agreed (response code of 036) (e) the CCA Cutover Date is less than the lead time from receipt of the CCA Cutover Notification (response code of 053) (f) the Cutover Date is greater than 40 calendar days from the receipt of the CNA Port Notification (response code of 054)

CAT. B – Donor as Losing C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP	File	Description	Rules
10 cont					(g) all mandatory fields are not populated (response code of 018)
	Outcomes and Actions				
11	Send CCA Cutover Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Cutover Notification made by the Gaining C/CSP.	Losing C/CSP must send an CCA Cutover Reject/Confirmation within two Business Days of receipt of the CCA Cutover Notification
	Outcomes and Actions			Confirmation Confirmation is at the Batch level. Rejection Rejection is at the Batch level. Rejection of the CCA Cutover Notification will leave the CNA active	
12	Receive CCA Cutover Confirmation/Rejection	G	D		
	Outcomes and Actions			Confirmation Only CCA transaction types can be sent after CCA Confirmation is received. Rejection Leaves CNA status unchanged. Internal operational process	
13	Implement Cutover	G	N/A	Cutover is implemented during specified Cutover Timeslot.	
	Outcomes and Actions				
14	Implement Cutover	L	N/A	Cutover is implemented during specified Cutover Timeslot	
	Outcomes and Actions			Cutover completed and all traffic for the Ported Telephone Numbers directed to the Gaining C/CSP's network.	
15	Send CNA Completion Notification	L	H	Utilised to notify the Gaining C/CSP of the completion of the Port.	Completion will be batched and sent to the Gaining C/CSP at least every 15 minutes.
	Outcomes and Actions				
16	Receive CNA Completion Notification	G	H		

CAT. B – Donor as Losing C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP	File	Description	Rules
	Outcomes and Actions			At the expiry of the Emergency Return period following the agreement of a successful Port completion the Ported Local Number Register is updated.	
17	Update Ported Local Number Register	L/D	N/A	The PLNR is only updated following the end of the Emergency Return Period. If an Emergency Return or Emergency Retarget is called, the PLNR is not updated.	The first update of the PLNR for each Telephone Number will add a new entry consisting of the Telephone Number, Gaining C/CSP's numeric code and the indicator "A". The next update of the PLNR will remove the indicator "A" from the entry for each Telephone Number.
18	Send CNA Retarget Notification	G	D	Utilised to extend the valid period of the CNA Port Notification by another thirty days from receipt of the CNA Retarget expiry Notification	
	Outcomes and Actions				
19	Receive and Validate CNA Retarget Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed CNA Port Notification does not exist for the Batch reference number for the same Gaining C/CSP (response code of 057) (c) a confirmed CCA Cutover Notification exists for the Batch reference number for the same Gaining C/CSP (response code of 055) (d) two CNA Retarget Notifications already confirmed(response code of 037) (e) all mandatory fields are not populated

CAT. B – Donor as Losing C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP	File	Description	Rules
19 cont					(response code of 018) (f) received less than one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
20	Send CNA Retarget Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CNA Retarget Notification made by the Gaining C/CSP.	Losing C/CSP sends CNA Retarget Rejection/ Confirmation within one Business Day of receipt of the CNA Retarget Notification
	Outcomes and Actions			Losing C/CSP sends CNA Retarget Rejection/ Confirmation within one Business Day of receipt of the CNA Retarget Notification Confirmations will cause the expiry date to be moved 30 calendar days forward from the receipt of the Retarget	
21	Receive CNA Retarget Confirmation/Rejection	G	D		
	Outcomes and Actions				
22	Send CNA Withdrawal Notification	G	D	Utilised to notify the Losing C/CSP of a withdrawal of the original CNA Port Notification made by the Gaining C/CSP.	
	Outcomes and Actions				
23	Receive and Validate CNA Withdrawal Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active CNA Port Notification does not exist for the Batch reference number for the same Gaining C/CSP (response code of 056) (c) a CCA Cutover Notification exists for the Batch reference number for the same

CAT. B – Donor as Losing C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP	File	Description	Rules
23 cont					Gaining C/CSP (response code of 055) (d) not all mandatory fields are populated (response code of 018) (e) not received at least one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
24	Send CNA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a CNA Withdrawal Notification made by the Gaining C/CSP.	Losing C/CSP sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification
	Outcomes and Actions			Losing C/CSP sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification Confirmations will cancel the CNA	
25	Receive Withdrawal Confirmation/Rejection	G	D		
	Outcomes and Actions				
26	Send CCA Retarget Notification	G	D	Utilised to notify the Losing C/CSP of a change in the Cutover Date and Cutover Timeslot as well extending the valid period of the CNA Port Notification by another thirty days from receipt of the CCA Retarget Notification	
	Outcomes and Actions				
27	Receive CCA Retarget Notification and send CCA Retarget Receipt	L	D		A receipt will be sent to the gaining C/CSP within one Business Day to confirm that the CCA Retarget Notification has been received
	Outcomes and Actions			Confirmations will cause the expiry date to move 30 calendar days forward from the receipt of the CCA Retarget Notification unless the current expiry date is already greater.	

CAT. B – Donor as Losing C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP	File	Description	Rules
28	Validate CCA Cutover Notification	L	D		Losing C/CSP shall validate and reject if: <ul style="list-style-type: none"> (a) incorrect record format (response code of 020) (b) a confirmed and active CNA Port Notification does not exist for the batch reference number for the same Gaining C/CSP (response code of 035) (c) the CCA Cutover Date is not within standard days of operations, or as otherwise agreed (response code of 034) (d) the CCA Cutover Timeslot is not either 0800 or 1300 or not as otherwise agreed (response code of 036) (e) two Retarget Notifications already confirmed (response code of 037). (f) the CCA Cutover Date is less than the lead time from receipt of the CCA Cutover Notification (response code of 053) (g) the Cutover Date is not within the newly derived CNA expiry period (response code of 054). (h) all mandatory fields are not populated (response code of 018) (i) the CCA Retarget Notification is not received at least four Business Days prior to current Cutover Date (response code of 032).

CAT. B – Donor as Losing C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP	File	Description	Rules
	Outcomes and Actions			Confirmations will cause the expiry date to move 30 calendar days forward from the receipt of the CCA Retarget notification unless the current expiry date is already greater.	
29	Send CCA Retarget Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Retarget Notification made by the Gaining C/CSP. The invalid batch will be associated with a Response code.	Losing C/CSP sends CCA Retarget Rejection/ Confirmation within two Business Day of receipt of the CCA Retarget Notification
	Outcomes and Actions				
30	Receive CCA Retarget Confirmation/Rejection	G	D		
	Outcomes and Actions				
31	Send CCA Withdrawal Notification	G	D	Utilised to notify the Losing C/CSP of a withdrawal of the CCA Port Notification made by the Gaining C/CSP.	
	Outcomes and Actions				
32	Receive and Validate CCA Withdrawal Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active CCA Cutover Notification does not exist for the Telephone Number for the same Gaining C/CSP (response code of 056) (c) not all mandatory fields are populated (response code of 018) (d) not received at least one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
33	Send CCA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a CCA Withdrawal	Losing C/CSP sends CCA Withdrawal

CAT. B – Donor as Losing C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP	File	Description	Rules
33 cont				Notification made by the Gaining C/CSP.	Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification.
	Outcomes and Actions			Losing C/CSP sends CCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CCA Withdrawal Notification Confirmations will cancel the CNA	
34	Receive Withdrawal Confirmation/Rejection	G	D		
	Outcomes and Actions			Internal operational process	
35	Send CNA Expiry Notification	L	D	Utilised to notify the Gaining C/CSP that the valid period for the CNA Port Notification has expired and hence deemed to be cancelled	Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date Losing C/CSP cancels the CNA
	Outcomes and Actions			Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date The CNA is no longer valid.	
36	Receive CNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process	

5.2 Cat. B - Donor as Gaining C/CSP

CAT. B – Donor as Gaining C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP Role	File	Description	Rules
1	Create and send a CNA Port Notification	G	D	Utilised to notify the Losing C/CSP of a Telephone Number being Ported to another C/CSP.	
	Outcomes and Actions			CNA included in daily PNO file for forwarding to Losing C/CSP	
2	Update Ported Local Number Register	G/D	N/A		The update of the PLNR for the Telephone Number will add the indicator "D" to the record. An update of the PLNR on the next day will replace the indicator "D" with a new indicator of "E".
	Outcomes and Actions			Ported Local Number Register updated	
3	Receive CNA Notification and send CNA Batch Receipt	L	D	Utilised to notify the Gaining C/CSP that the CNA Port Notification has been received.	Losing C/CSP must send a CNA Batch Receipt within one Business Day of receipt of the CNA Port Notification.
	Outcomes and Actions			The CNA Batch Receipt must be provided to the Gaining C/CSP at the Batch level.	
4	Receive CNA Batch Receipt Advice	G	D		
	Outcomes and Actions				
5	Validate CNA Notification	L	D		Losing C/CSP shall validate each Telephone Number in the batch and reject if: (a) incorrect record format (response code of 020) (b) the Telephone Number is a duplicate in the batch (response code of 040) (c) the Telephone Number could not be found (response code of 001) (d) the Telephone Number is already Ported to the Gaining C/CSP (response code of 009)

CAT. B – Donor as Gaining C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP Role	File	Description	Rules
5 cont					(e) the Telephone Number is already Ported to another C/CSP (response code of 010) (f) the Telephone Number is owned and utilised by the Losing C/CSP ie. test service (response code of 011) (g) the Telephone Number is not in a Portable status eg not active or not reserved (response code of 003) (h) the Telephone Number is not associated to the appropriate exchange technology that supports Portability (response code of 015) (i) the Telephone Number and account number provided are not in a valid association (response code of 017) (j) the product associated to the Telephone Number requires Porting using the Cat. C or Cat. D process (response code of 063) (k) the Telephone Number is in the process of being Ported (response code of 008) (l) the Telephone Number is pending disconnection (response code of 004) (m) the CA date is more than 90 calendar days from receipt of the CNA Port

CAT. B – Donor as Gaining C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP Role	File	Description	Rules
5 cont					Notification (response code of 067) (n) the Batch Reference Number is already associated to another active Batch for the Gaining C/CSP (response code of 077) (o) the batch does not include all the Telephone Numbers associated to the Cat B product eg. Losing C/CSP product must have all Telephone Numbers identified in the CNA Port Notification refer to appendix C for examples (response code of 060) (p) the Telephone Numbers for a product are not contiguous in the batch (response code of 065) (q) the Telephone Numbers are not for a single site or location (response code of 041) (r) the product associated to the Telephone Number is excluded from Porting (response code of 073) (s) the Telephone Number is valid but there is another Telephone Number that is rejected due to another primary error in the batch (response code of 064) (t) all mandatory fields are not populated (response code of 018) (u) the Telephone Number is on a

CAT. B – Donor as Gaining C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP Role	File	Description	Rules
5 cont					network based diversion (eg. network service only). (response code of 002)
	Outcomes and Actions				
6	Send CNA Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a Port Notification made by the Gaining C/CSP.	Losing C/CSP must send an CNA Port Reject/ Confirmation within three Business Days of receipt of the CNA Port Notification
	Outcomes and Actions			Confirmation Confirmation is at the batch level. Confirmation of the CNA Port Notification will commence the expiry count down and the CNA will become active. The expiry date for a confirmed CNA Port Notification will be set 40 days from receipt of the notification (inclusive) CNA will include the Lead Time required. Rejection Rejection is at the Telephone Number level. Rejection of the CNA Port Notification will not make the CNA active	
7	Receive CNA Confirmation/Rejection	G	D		
	Outcomes and Actions			Confirmation Confirmation of the CNA Port Notification will make the Port active. The expiry date for a confirmed CNA Port Notification will be set 40 days from receipt of the notification (inclusive). The Cutover should be completed within 40 calendar days of the CNA unless Retargeted. Rejection Internal operational process	

CAT. B – Donor as Gaining C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
				Rejection will trigger the Ported Number Register to be updated to identify that a Port is not active.	
8	Create and send a CCA Cutover Notification	G	D	Utilised to notify the Losing C/CSP of the agreed Cutover Date and Cutover Timeslot for the Batch.	
	Outcomes and Actions			CCA included in daily PNO file for forwarding to Losing C/CSP	
9	Receive CCA Cutover Notification and send CCA Cutover Batch Receipt	L	D	Utilised to notify the Gaining C/CSP that the CCA Cutover Notification has been received.	Losing C/CSP must send an CCA Cutover Batch Receipt within one Business Day of receipt of the CCA Cutover Notification.
	Outcomes and Actions			The CCA Cutover Batch Receipt must be provided to the Gaining C/CSP at the batch level.	
10	Receive CCA Cutover Batch Receipt	G	D		
	Outcomes and Actions				
11	Validate CCA Cutover Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active CNA Port Notification does not exist for the batch reference number for the same Gaining C/CSP (response code of 035) (c) the CCA Cutover Date is not within standard days of operations, or as otherwise agreed (response code of 034) (d) the Cutover Date is greater than 40 calendar days from the receipt of the CNA Port Notification (response code of 054)

CAT. B – Donor as Gaining C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
11 cont					(e) all mandatory fields are not populated (response code of 018)
	Outcomes and Actions				
12	Send CCA Cutover Notification Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Cutover Notification made by the Gaining C/CSP.	Losing C/CSP must send an CCA Cutover Confirmation/Rejection within two Business Days of receipt of the CCA Cutover Notification
	Outcomes and Actions			Confirmation Confirmation is at the batch level. Rejection Rejection is at the batch level. Rejection of the CCA Cutover Notification will leave the CNA active.	
13	Receive CCA Cutover Notification Confirmation/Rejection	G	D		
	Outcomes and Actions			Confirmation Only CCA transaction types should be sent after CCA Cutover Notification Confirmation is received. Rejection Leaves CNA status unchanged. Internal operational process	
14	Implement Cutover	G	N/A	Cutover is implemented during specified Cutover Timeslot.	
	Outcomes and Actions				
15	Implement Cutover	L	N/A	Cutover is implemented during specified Cutover Timeslot	
	Outcomes and Actions				
16	Send CNA Completion Notification	L	H	Utilised to notify the Gaining C/CSP of the completion of the Port.	Completion will be batched and sent to the gaining C/CSP at least every 15 minutes.
	Outcomes and Actions				
17	Receive CNA Completion Notification	G	H		

CAT. B – Donor as Gaining C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Outcomes and Actions			At the expiry of the Emergency Return period following a successful Port completion the Ported Local Number Register is updated.	
18	Update Ported Local Number Register	G/D	N/A	The PLNR is only updated following the end of the Emergency Return Period. If an Emergency Return or Emergency Retarget is called, the PLNR is not updated.	The update of the PLNR will replace the existing indicator either “D” or “E” with a new indicator of “C”. An update of the PLNR on the next day will remove the record from the PLNR.
	Outcomes and Actions				
19	Send CNA Retarget Notification	G	D	Utilised to extend the valid period of the CNA Port Notification by another thirty days from receipt of the CNA Retarget expiry Notification	
	Outcomes and Actions				
20	Receive and Validate CNA Retarget Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed CNA Port Notification does not exist for the Batch reference number for the same Gaining C/CSP (response code of 057) (c) a confirmed CCA Cutover Notification exists for the Batch reference number for the same Gaining C/CSP (response code of 055) (d) two CNA Retarget Notifications already confirmed(response code of 037) (e) all mandatory fields are not populated (response code of 018) (f) received less than one Business Day prior to CNA expiry

CAT. B – Donor as Gaining C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
20 cont					(response code of 032)
	Outcomes and Actions				
21	Send CNA Retarget Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CNA Retarget Notification made by the Gaining C/CSP.	Losing C/CSP sends CNA Retarget Rejection/ Confirmation within one Business Day of receipt of the CNA Retarget Notification
	Outcomes and Actions			Losing C/CSP sends CNA Retarget Rejection/ Confirmation within one Business Day of receipt of the CNA Retarget Expiry Notification Confirmations will cause the expiry date to be moved 30 calendar days forward from the receipt of the Retarget	
22	Receive CNA Retarget Confirmation/Rejection	G	D		
	Outcomes and Actions				
23	Send CNA Withdrawal Notification	G	D	Utilised to notify the Losing C/CSP of a withdrawal of the original CNA Port Notification made by the Gaining C/CSP.	
	Outcomes and Actions				
24	Receive and Validate CNA Withdrawal Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active CNA Port Notification does not exist for the Batch reference number for the same Gaining C/CSP (response code of 056) (c) a CCA Cutover Notification exists for the Batch reference number for the same Gaining C/CSP (response code of 055) (d) not all mandatory fields are populated (response code of

CAT. B – Donor as Gaining C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
24 cont					018) (e) not received at least one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
25	Send CNA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a CNA Withdrawal Notification made by the Gaining C/CSP.	Losing C/CSP sends CNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the CNA Withdrawal Notification
	Outcomes and Actions			Losing C/CSP sends CNA Withdrawal Confirmation/Rejection within one Business Day of receipt of the CNA Withdrawal Notification Confirmations will cancel the CNA	
26	Receive CNA Withdrawal Confirmation/Rejection	G	D		
	Outcomes and Actions				
27	Update Ported Local Number Register	G/D	N/A		The update of the PLNR will replace the existing indicator (either "D" or "E") with a new indicator of "F". The next update of the PLNR will remove the indicator "F" from the record.
	Outcomes and Actions			Ported Local Number Register updated	
28	Send CCA Retarget Notification	G	D	Utilised to notify the Losing C/CSP of a change in the Cutover Date and Cutover Timeslot as well extending the valid period of the CNA Port Notification by another thirty days from receipt of the CCA Retarget Notification	
	Outcomes and Actions				

CAT. B – Donor as Gaining C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP Role	File	Description	Rules
29	Receive CCA Retarget and send CCA Retarget Batch Receipt	L	D		A batch receipt will be sent to the Gaining C/CSP within one Business Day to confirm that the CCA has been received
	Outcomes and Actions			Confirmations will cause the expiry date to move 30 calendar days forward from the receipt of the CCA Retarget notification unless the current expiry date is already greater.	
30	Validate CCA Retarget Notification	L	D		Losing C/CSP shall validate and reject if: <ul style="list-style-type: none"> (a) incorrect record format (response code of 020) (b) a confirmed and active CCA Cutover Notification does not exist for the batch reference number for the same Gaining C/CSP (response code of 057) (c) CCA Retarget Cutover Date is not a Business Day, or as otherwise agreed (response code of 034). (d) the CCA Cutover Timeslot is not 0800, 1300 or as otherwise agreed (response code of 036) (e) two Retarget Notifications already confirmed (response code of 037). (f) the CCA Cutover Date is less than the lead time from receipt of the CCA Cutover Notification (response code of 053) (g) the Cutover Date is not within the newly derived CNA expiry period (response code of 054).

CAT. B – Donor as Gaining C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP Role	File	Description	Rules
30 cont					(h) all mandatory fields are not populated (response code of 018) (i) the CCA Retarget Notification is not received at least four Business Days prior to current Cutover Date (response code of 032).
	Outcomes and Actions			Confirmations will cause the expiry date to move 30 calendar days forward from the receipt of the CCA Retarget notification unless the current expiry date is already greater.	
31	Send CCA Retarget Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Retarget Notification made by the Gaining C/CSP. The invalid batch will be associated with a Response code.	Losing C/CSP sends CCA Retarget Rejection/ Confirmation within two Business Day of receipt of the CCA Retarget Notification
	Outcomes and Actions				
32	Receive CCA Retarget Confirmation/Rejection	G	D		
	Outcomes and Actions				
33	Send CCA Withdrawal Notification	G	D	Utilised to notify the Losing C/CSP of a withdrawal of the CCA Port Notification made by the Gaining C/CSP.	
	Outcomes and Actions				
34	Receive and Validate CCA Withdrawal Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active CCA Cutover Notification does not exist for the batch reference Number for the same Gaining C/CSP (response code of 056) (c) not all mandatory fields are populated (response code of 018)

CAT. B – Donor as Gaining C/CSP					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
34 cont					(d) not received at least one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
35	Send CCA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a CCA Withdrawal Notification made by the Gaining C/CSP.	Losing C/CSP sends CCA Withdrawal Confirmation/Rejection within one Business Day of receipt of the CCA Withdrawal Notification
	Outcomes and Actions			Losing C/CSP sends CCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CCA Withdrawal Notification Confirmations will cancel the CNA	
36	Receive Withdrawal Confirmation/Rejection	G	D		
	Outcomes and Actions				
37	Update Ported Local Number Register	G/D	N/A		The update of the PLNR will replace the existing indicator (either "D" or "E") with a new indicator of "F". The next update of the PLNR will remove the indicator "F" from the record.
	Outcomes and Actions			Ported Local Number Register updated	
38	Send CNA Expiry Notification	L	D	Utilised to notify the Gaining C/CSP that the valid period for the CNA Port Notification has expired and hence deemed to be cancelled	Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date Losing C/CSP cancels the CNA
	Outcomes and Actions			Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date The CNA is no longer valid.	

CAT. B – Donor as Gaining C/CSP Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP Role	File	Description	Rules
39	Receive CNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process Ported Number Register updated.	
40	Update Ported Local Number Register	G/D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F". The next update of the PLNR will remove the indicator "F" from the record.
	Outcomes and Actions			Ported Local Number Register updated	

5.3 Cat. B – Third Party

CAT. B – Third Party Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP Role	File	Description	Rules
1	Create and send a CNA Port Notification	G	D	Utilised to notify the Losing C/CSP of a Telephone Number being Ported to another C/CSP.	
	Outcomes and Actions			CNA included in daily PNO file for forwarding to Losing C/CSP	
2	Receive CNA Port Notification and send CNA Batch Receipt	L	D	Utilised to notify the Gaining C/CSP that the CNA Port Notification has been received.	Losing C/CSP must send a CNA Batch Receipt within one Business Day of receipt of the CNA Port Notification.
	Outcomes and Actions			The CNA Batch Receipt must be provided to the Gaining C/CSP at the batch level.	
3	Receive CNA Batch Receipt	G	D		
	Outcomes and Actions				
4	Validate CNA Port Notification	L	D		Losing C/CSP shall validate each Telephone Number in the batch and reject if: <ul style="list-style-type: none"> (a) incorrect record format (response code of 020) (b) the Telephone Number is a duplicate in the batch (response code of 040) (c) the Telephone Number could not be found (response code of 001) (d) the Telephone Number is already Ported to the Gaining C/CSP (response code of 009) (e) the Telephone Number is already Ported to another C/CSP (response code of 010) (f) the Telephone Number is owned and utilised by the Losing C/CSP i.e. test service (response code of 011)

CAT. B – Third Party Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP Role	File	Description	Rules
4 cont					(g) the Telephone Number is not in a Portable status eg not active or not reserved (response code of 003) (h) the Telephone Number is not associated to the appropriate exchange technology that supports Portability (response code of 015) (i) the Telephone Number and account number provided are not in a valid association (response code of 017) (j) the product associated to the Telephone Number requires Porting using the Cat. C or Cat. D process (response code of 063) (k) the Telephone Number is in the process of being Ported (response code of 008) (l) the Telephone Number is pending disconnection (response code of 004) (m) the CA date is more than 90 calendar days from receipt of the CNA Port Notification (response code of 067) (n) the Batch Reference Number is already associated to another active Batch for the Gaining C/CSP (response code of 077)
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CAT. B – Third Party Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP Legend for File: D is for Daily PNO H is for Hot Batch					
REF	Event	C/CSP Role	File	Description	Rules
4 cont					(o) the batch does not include all the Telephone Numbers associated to the Cat B product eg. Losing C/CSP product must have all Telephone Numbers identified in the CNA Port Notification refer to appendix C for examples (response code of 060) (p) the Telephone Numbers for a product are not contiguous in the batch (response code of 065) (q) the Telephone Numbers are not for a single site or location (response code of 041) (r) the product associated to the Telephone Number is excluded from Porting (response code of 073) (s) the Telephone Number is valid but there is another Telephone Number that is rejected due to another primary error in the batch (response code of 064) (t) all mandatory fields are not populated (response code of 018) (u) the Telephone Number is on a network based diversion (eg. network service only). (response code of 002)
	Outcomes and Actions				

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
5	Send CNA Port Notification Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CNA Port Notification made by the Gaining C/CSP.	Losing C/CSP must send an CNA Port Notification Confirmation/Rejection within three Business Days of receipt of the CNA Port Notification
	Outcomes and Actions			<p>Confirmation</p> <p>Confirmation is at the batch level.</p> <p>Confirmation of the CNA Port Notification will commence the expiry count down and the CNA will become active.</p> <p>The expiry date for a confirmed CNA Port Notification will be set 40 days from receipt of the notification (inclusive)</p> <p>CNA will include the Lead Time required.</p> <p>Rejection</p> <p>Rejection is at the Telephone Number level.</p> <p>Rejection of the CNA Port Notification will not make the CNA active</p>	
6	Receive CNA Port Notification Confirmation/Rejection	G	D		
	Outcomes and Actions			<p>Confirmation</p> <p>Confirmation of the CNA Port Notification will make the Port active.</p> <p>The expiry date for a confirmed CNA Port Notification will be set 40 days from receipt of the notification (inclusive).</p> <p>The Cutover should be completed within 40 calendar days of the CNA unless Retargeted.</p> <p>Rejection</p> <p>Internal operational process</p>	
7	Create and Send a TCNA Port Notification to Donor C/CSP	G	D	Utilised to notify the Donor C/CSP of a Telephone Number being Ported to another C/CSP.	

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Outcomes and Actions			TCNA included in daily PNO file for forwarding to Donor C/CSP	
8	Receive TCNA Port Notification and send TCNA Batch Receipt	D	D	Utilised to notify the Gaining C/CSP that the TCNA Port Notification has been received.	Losing C/CSP must send a TCNA Batch Receipt within one Business Day of receipt of the TCNA Port Notification.
	Outcomes and Actions			The TCNA Batch Receipt must be provided to the Gaining C/CSP at the batch level.	
9	Receive TCNA Batch Receipt	G	D		
	Outcomes and Actions				
10	Validate TCNA Port Notification	D	D		Donor C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) the Batch Reference Number is already associated to another active Batch for the Gaining C/CSP (response code of 077) (c) the Telephone Number is a duplicate in the batch (response code of 040) (d) the Telephone Number is not allocated to the Donor (response code of 069) (e) all the Telephone Numbers in the batch are not in a completed Ported state (response code of 052) (f) all Telephone Number in the batch are in the process of being Ported to another C/CSP (response code of 051) (g) all the Telephone Numbers in the batch are in the process of being Ported to the

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
10 cont					Gaining C/CSP (response code of 008) (h) all the Telephone Numbers in the batch are already Ported to the Gaining C/CSP (response code of 009) (i) not all mandatory fields are populated (response code of 018)
	Outcomes and Actions				
11	Send TCNA Port Notification Confirmation/Rejection	D	D	Utilised to notify the confirmation or rejection of a TCNA Port Notification made by the Gaining C/CSP.	Donor C/CSP must send TCNA Port Notification Confirmation/Rejection within one Business Day of receipt of the TCNA Port Notification
	Outcomes and Actions			Confirmation The expiry date for a confirmed TCNA Port Notification will be set to 100 days from receipt of the notification (inclusive) Confirmations will make the TCNA active. Update the Ported Local Number Register Rejection Rejections will not make the TCNA active	
12	Update Ported Local Number Register	D	N/A		The update of the PLNR for the Telephone Number will add the indicator "D" to the record. The next update of the PLNR will replace the indicator "D" with a new indicator of "E".
	Outcomes and Actions			Ported Local Number Register updated	
13	Receive TCNA Port Notification Confirmation/Rejection	G	D		

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Outcomes and Actions			Confirmations of the TCNA Port Notification will commence the expiry date count down and make the TCNA active The expiry date for a confirmed TCNA Port Notification will be set to 100 days from receipt of the notification (inclusive).	
14	Create and send a CCA Cutover Notification	G	D	Utilised to notify the Losing C/CSP of the agreed Cutover Date and Cutover Timeslot for the Batch.	
	Outcomes and Actions			CCA included in daily PNO file for forwarding to Losing C/CSP.	
15	Receive CCA Cutover Notification and send CCA Cutover Batch Receipt	L	D	Utilised to notify the Gaining C/CSP that the CCA Cutover Notification has been received.	Losing C/CSP must send an CCA Cutover Batch Receipt within one Business Day of receipt of the CCA Cutover Notification.
	Outcomes and Actions			The CCA Cutover Batch Receipt must be provided to the Gaining C/CSP at the Batch level.	
16	Receive CCA Cutover Batch Receipt	G	D		
	Outcomes and Actions				
17	Validate CCA Cutover Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (incorrect record format (response code of 020) (b) a confirmed and active CNA Port Notification does not exist for the batch reference number for the same Gaining C/CSP (response code of 035) (c) the CCA Cutover Date is not within standard days of operations, or as otherwise agreed (response code of 034)

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
17 cont					(d) the CCA Cutover Timeslot is not either 0800 or 1300 or not as otherwise agreed (response code of 036) (e) the CCA Cutover Date is less than the lead time from receipt of the CCA Cutover Notification (response code of 053) (f) the Cutover Date is greater than 40 calendar days from the receipt of the CNA Port Notification (response code of 054) (g) all mandatory fields are not populated (response code of 018)
	Outcomes and Actions				
18	Send CCA Cutover Notification Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Cutover Notification made by the Gaining C/CSP.	Losing C/CSP must send an CCA Cutover Confirmation/Rejection within two Business Days of receipt of the CCA Cutover Notification
	Outcomes and Actions			Confirmation Confirmation is at the batch level. Rejection Rejection is at the batch level. Rejection of the CCA Cutover Notification will leave the CNA active.	
19	Receive CCA Cutover Notification Confirmation/Rejection	G	D		
	Outcomes and Actions			Confirmation Only CCA transaction types should be sent after CCA Confirmation is received. Rejection Leaves CNA status unchanged. Internal operational process	

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
20	Send TCCA Cutover Notification to Donor C/CSP	G	H	Utilised to notify the Donor C/CSP that the cutover can commence on receipt of the TCCA Cutover Notification	A TCCA Cutover Notification cannot be sent prior to the receipt of an TCNA Port Notification Confirmation from the Donor C/CSP.
	Outcomes and Actions				
21	Receive TCCA Cutover Notification and send TCCA Cutover Batch Receipt	D	D	Utilised to notify the Gaining C/CSP that the TCCA Cutover Notification has been received.	The Donor C/CSP must send a TCCA Cutover Batch Receipt within one Business Day of receipt of the TCCA Cutover Notification.
	Outcomes and Actions			The TCCA Cutover Batch Receipt must be provided to the Gaining C/CSP at the batch level.	
22	Receive TCCA Cutover Batch Receipt	G	D		
	Outcomes and Actions				
23	Validate TCCA Cutover Notification	D	D		The Donor C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active TCNA Port Notification does not exist for the batch reference number for the same Gaining C/CSP (response code of 035) (c) the CCA Cutover Date is not within standard days of operations, or as otherwise agreed (response code of 034) (d) Cutover date is greater than 100 calendar days from the receipt of the TCNA Port Notification (response code of 054)

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
23 cont					(e) not a minimum of five Business Days from receipt of the TCNA Port Notification receipt date (response code of 032) (f) The TCCA Cutover Timeslot is not either 800 hrs or 1300hrs or as otherwise agreed (response code of 036) (g) not all mandatory fields are populated (response code of 018)
	Outcomes and Actions				
24	Send TCCA Cutover Confirmation/Rejection	D	D	Utilised to notify confirmation or rejection of a TCCA Cutover Notification made by the Gaining C/CSP.	Donor C/CSP sends TCCA Cutover Confirmation/ Rejection within two Business Days of receipt of the TCCA Cutover Notification
	Outcomes and Actions			Confirmation/Rejections will be sent in standard hours of operations or as otherwise agreed if the TCCA was received within agreed Business Days and hours of operation Confirmations that have completed cutover will cause a TCNA Completion Notification sent to the gaining C/CSP within 15 minutes of cutover	
25	Complete Cutover	G	N/A	Cutover is completed during specified Cutover Timeslot.	
	Outcomes and Actions				
26	Complete Cutover	D	N/A	Cutover is completed during specified Cutover Timeslot	
	Outcomes and Actions				
27	Complete Cutover	L	N/A	Cutover is completed during specified Cutover Timeslot	
	Outcomes and Actions				

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
28	Send CNA Completion Notification	L	H	Utilised to notify the Gaining C/CSP of the completion of the Port.	Completion will be batched and sent to the gaining C/CSP at least every 15 minutes.
	Outcomes and Actions				
29	Receive CNA Completion Notification	G	H		
	Outcomes and Actions				
30	Create and Send TCNA Completion Notification	D	H	Utilised to notify the Gaining C/CSP of a completion of the transfer.	
	Outcomes and Actions				
31	Receive TCNA Completion Notification	G	H		
	Outcomes and Actions			At the expiry of the Transfer Reversal period following a successful Port completion the Ported Local Number Register is updated.	
32	Update Ported Local Number Register	D	N/A	The PLNR is only updated following the end of the Transfer Reversal Period. If an Transfer Reversal is called, the PLNR is not updated.	The update of the PLNR will replace the existing C/CSP code with the new C/CSP's code and change the indicator to "B". The next update of the PLNR will remove the indicator "B" from the record.
	Outcomes and Actions			Ported Local Number Register updated	
33	Send CNA Retarget Notification	G	D	Utilised to extend the valid period of the CNA Port Notification by another thirty days from receipt of the CNA Retarget expiry Notification	
	Outcomes and Actions				
34	Receive and Validate CNA Retarget Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020)

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
34 cont					(b) a confirmed CNA Port Notification does not exist for the Batch reference number for the same Gaining C/CSP (response code of 057) (c) a confirmed CCA Cutover Notification exists for the Batch reference number for the same Gaining C/CSP (response code of 055) (d) two CNA Retarget Notifications already confirmed(response code of 037) (e) all mandatory fields are not populated (response code of 018) (f) received less than one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
35	Send CNA Retarget Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CNA Retarget Notification made by the Gaining C/CSP.	Losing C/CSP sends CNA Retarget Confirmation/Rejection within one Business Day of receipt of the CNA Retarget Notification
	Outcomes and Actions			Losing C/CSP sends CNA Retarget Confirmation/Rejection within one Business Day of receipt of the CNA Retarget Notification Confirmations Confirmations will cause the expiry date to be moved 30 calendar days forward from the receipt of the Retarget Rejection No change to current expiry date	
36	Receive CNA Retarget Confirmation/Rejection	G	D		

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Outcomes and Actions			Confirmations Confirmations will cause the expiry date to be moved 30 calendar days forward from the receipt of the Retarget Rejection No change to current expiry date	
37	Send CNA Withdrawal Notification to Losing C/CSP	G	D	Utilised to notify the Losing C/CSP of a withdrawal of the original CNA Port Notification made by the Gaining C/CSP.	
	Outcomes and Actions				
38	Receive and Validate CNA Withdrawal Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active CNA Port Notification does not exist for the Batch reference number for the same Gaining C/CSP (response code of 056) (c) a CCA Cutover Notification exists for the Batch reference number for the same Gaining C/CSP (response code of 055) (d) not all mandatory fields are populated (response code of 018) (e) not received at least one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
39	Send CNA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a CNA Withdrawal Notification made by the Gaining C/CSP.	Losing C/CSP sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Outcomes and Actions			Losing C/CSP sends CNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification Confirmation Confirmations will cancel the CNA	
40	Receive CNA Withdrawal Confirmation/Rejection	G	D		
	Outcomes and Actions			Confirmation Rejection	
41	Send TCNA Withdrawal Notification to Donor C/CSP	G	D	Utilised to notify the Donor C/CSP of a withdrawal of the original TCNA Port Notification made by the Gaining C/CSP.	
	Outcomes and Actions				
42	Receive and Validate TCNA Withdrawal Notification	D	D		Donor C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) no confirmed and active TCNA Port Notification exists for the Telephone Number for the same Gaining C/CSP (response code of 056) (c) not all mandatory fields are populated (response code of 018) (d) not received at least one Business Day prior to TCNA expiry (response code of 032)
	Outcomes and Actions				
43	Send TCNA Withdrawal Confirmation/Rejection	D	D	Utilised to notify confirmation or rejection of a TCNA Withdrawal Notification made by the Gaining C/CSP.	Donor C/CSP sends TCNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the TCNA Withdrawal Notification

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
	Outcomes and Actions			Donor C/CSP sends TCNA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the TCNA Withdrawal Notification Confirmation Confirmations will cancel the TCNA Update Ported Local Number Register	
44	Update Ported Local Number Register	D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F". The next update of the PLNR will remove the indicator "F" from the record.
	Outcomes and Actions			Ported Local Number Register updated	
45	Send CCA Retarget Notification	G	D	Utilised to notify the Losing C/CSP of a change in the Cutover Date and Cutover Timeslot as well extending the valid period of the CNA Port Notification by another thirty days from receipt of the CCA Retarget Notification	
	Outcomes and Actions				
46	Receive CCA Retarget and send CCA Retarget Receipt	L	D		A batch receipt will be sent to the gaining C/CSP within one Business Day to confirm that the CCA has been received
	Outcomes and Actions			Confirmations will cause the expiry date to move 30 calendar days forward from the receipt of the CCA Retarget notification unless the current expiry date is already greater.	
47	Validate CCA Retarget Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active CCA Cutover Notification does not exist for the batch

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
47 cont					reference number for the same Gaining C/CSP (response code of 057) (c) CCA Retarget Cutover Date is not a Business Day, or as otherwise agreed (response code of 034). (d) the CCA Cutover Timeslot is not 0800, 1300 or as otherwise agreed (response code of 036) (e) two Retarget Notifications already confirmed (response code of 037). (f) the CCA Cutover Date is less than the lead time from receipt of the CCA Cutover Notification (response code of 053) (g) the Cutover Date is not within the newly derived CNA expiry period (response code of 054). (h) all mandatory fields are not populated (response code of 018) (i) the CCA Retarget Notification is not received at least four Business Days prior to current Cutover Date (response code of 032).
	Outcomes and Actions			Confirmations will cause the expiry date to move 30 calendar days forward from the receipt of the CCA Retarget notification unless the current expiry date is already greater.	

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
48	Send CCA Retarget Confirmation/Rejection	L	D	Utilised to notify the confirmation or rejection of a CCA Retarget Notification made by the Gaining C/CSP. The invalid batch will be associated with a Response code.	Losing C/CSP sends CCA Retarget Rejection/ Confirmation within two Business Day of receipt of the CCA Retarget Notification
	Outcomes and Actions				
49	Receive CCA Retarget Confirmation/Rejection	G	D		
	Outcomes and Actions				
50	Send TCCA Retarget Notification	G	D	Utilised to notify the Losing C/CSP of a change in the Cutover Date and Cutover Timeslot.	
	Outcomes and Actions				
51	Receive and send TCCA Retarget Batch Receipt	D	D		A TCCA Retarget Batch Receipt will be sent to the gaining C/CSP within one Business Day to confirm that the TCCA Retarget Notification has been received
	Outcomes and Actions				
52	Validate TCCA Retarget Notification	D	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active TCCA Port Notification does not exist for the batch reference number for the same gaining C/CSP (response code of 057) (c) TCCA Retarget Cutover Date and Timeslot are not within standard hours of operations, or as otherwise agreed (response code of 034). (d) TCCA Retarget for a batch number exceeds two Retargets inclusive of TCNA Retargets (response code of

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
52 cont					037). (e) the Cutover Date is not within the newly derived TCNA expiry period (response code of 054). (f) the Cutover Date and Timeslot are not as agreed (response code of 034) (g) all mandatory fields are not populated (response code of 018) (h) TCCA Retarget not received within agreed notification period (response code of 032).
Outcomes and Actions					
53	Send TCCA Retarget Confirmation/Rejection	D	D	Utilised to notify the confirmation or rejection of a TCCA Retarget Notification made by the Gaining C/CSP. The invalid batch will be associated with a Response code.	Losing C/CSP sends TCCA Retarget Rejection/Confirmation within two Business Days of receipt of the TCCA Retarget Notification
Outcomes and Actions					
54	Receive TCCA Retarget Confirmation/Rejection	G	D		
Outcomes and Actions					
55	Send CCA Withdrawal Notification	G	D	Utilised to notify the Losing C/CSP of a withdrawal of the CCA made by the Gaining C/CSP.	
Outcomes and Actions					
56	Receive and validate CCA Withdrawal Notification	L	D		Losing C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active CCA Cutover Notification does not exist for the Telephone Number for the same

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
56 cont					Gaining C/CSP (response code of 056) (c) not all mandatory fields are populated (response code of 018) (d) not received at least one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
57	Send CCA Withdrawal Confirmation/Rejection	L	D	Utilised to notify confirmation or rejection of a CCA Withdrawal Notification made by the Gaining C/CSP.	Losing C/CSP sends CCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification
	Outcomes and Actions			Losing C/CSP sends CCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification Confirmations will cancel the CNA	
58	Receive CCA Withdrawal Confirmation/Rejection	G	D		
	Outcomes and Actions				
59	Send TCCA Withdrawal Notification	G	D	Utilised to notify the Donor C/CSP of a withdrawal of the TCCA Port Notification made by the Gaining C/CSP.	
	Outcomes and Actions				
60	Receive and Validate TCCA Withdrawal Notification	D	D		Donor C/CSP shall validate and reject if: (a) incorrect record format (response code of 020) (b) a confirmed and active TCCA Cutover Notification does not exist for the batch reference number for the same Gaining C/CSP (response code of 056)

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
60 cont					(c) not all mandatory fields are populated (response code of 018) (d) not received at least one Business Day prior to CNA expiry (response code of 032)
	Outcomes and Actions				
61	Send TCCA Withdrawal Confirmation/Rejection	D	D	Utilised to notify confirmation or rejection of a TCCA Withdrawal Notification made by the Gaining C/CSP.	Donor C/CSP sends TCCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CNA Withdrawal Notification
	Outcomes and Actions			Donor C/CSP sends TCCA Withdrawal Rejection/ Confirmation within one Business Day of receipt of the CCA Withdrawal Notification Confirmations will cancel the TCNA If confirmed, Ported Local Number Register is updated.	
62	Receive TCCA Withdrawal Confirmation/Rejection	G	D		
	Outcomes and Actions				
63	Update Ported Local Number Register	D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F". The next update of the PLNR will remove the indicator "F" from the record.
	Outcomes and Actions			Ported Local Number Register updated	
64	Send CNA Expiry Notification	L	D	Utilised to notify the Gaining C/CSP that the valid period for the CNA Port Notification has expired and hence deemed to be cancelled	Any CNA that exceeds its CNA expiry date will have an CNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date

CAT. B – Third Party					
Legend for C/CSP: G is for Gaining C/CSP L is for Losing C/CSP D is for Donor C/CSP			Legend for File: D is for Daily PNO H is for Hot Batch		
REF	Event	C/CSP Role	File	Description	Rules
64 cont					Losing C/CSP cancels the CNA
	Outcomes and Actions			Any CNA that exceeds its CNA expiry date will have a CNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date The CNA is no longer valid.	
65	Receive CNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process	
66	Send TCNA Expiry Notification	D	D	Utilised to notify the Gaining C/CSP that the valid period for the CNA Port Notification has expired and hence deemed to be cancelled	Any TCNA that exceeds its TCNA expiry date will have a TCNA Expiry Notification sent to the Gaining C/CSP one Business Day after the expiry date Donor C/CSP cancels the TCNA
	Outcomes and Actions			Any TCNA that exceeds its TCNA expiry date will have a TCNA Expiry Notification sent to the gaining C/CSP one Business Day after the expiry date The TCNA is no longer valid.	
67	Update Ported Local Number Register	D	N/A		The update of the PLNR will replace the existing indicator either "D" or "E" with a new indicator of "F". An update of the PLNR on the next day will remove the indicator "F" from the record.
	Outcomes and Actions			Ported Local Number Register updated	
68	Receive TCNA Expiry Notification	G	D		
	Outcomes and Actions			Internal operational process	

6 CAT. B - THIRD PARTY PORT ACTIVITY

Third Party Porting requires the Gaining C/CSP to carefully co-ordinate activities with both the Donor C/CSP and the Losing C/CSP. The tables below provide guidance in the activity that can occur in various Porting scenarios.

6.1 Port Initiated

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
CNA Rejected	TCNA Rejected	Issue new CNA and TCNA	No further action required	N/A
CNA Confirmed	TCNA Rejected	Issue new TCNA	Issue CNA Withdrawal or allow CNA to Expire	CNA will expire
CNA Rejected	TCNA Confirmed	Issue new CNA	Issue TCNA Withdrawal or allow TCNA to Expire	TCNA will expire
CNA Confirmed	TCNA Confirmed	Determine Cutover Date and Timeslot and issue CCA & TCCA	Issue CNA & TCNA Withdrawal or allow Port to Expire	CNA & TCNA will expire

6.2 Port Cutover

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
CCA Rejected	TCCA Rejected	Issue new CCA and TCCA	No further action required	CNA and TCNA will expire
CCA Confirmed	TCCA Rejected	Issue new TCCA	Issue CCA Withdrawal before the Cutover Date and Timeslot or use Emergency Return after the Port has completed	The Port will be completed by the Losing C/CSP but the Transfer will not be completed.

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
CCA Rejected	TCCA Confirmed	Issue new CCA	Issue TCCA Withdrawal before the Cutover Date and Timeslot or use Transfer Reversal after the Transfer has completed	The Transfer will be completed by the Donor C/CSP but the Port will not be completed.
CCA Confirmed	TCCA Confirmed	No further action required. Port will completed on confirmed Cutover Date and Timeslot.	Issue CCA & TCCA Withdrawal before the Cutover Date and Timeslot or use Emergency Return and Transfer Reversal after the Port and Transfer have completed	Both the Port and Transfer will be completed

6.3 CNA/TCNA Retarget

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
CNA Retarget Rejected	TCNA Retarget Rejected	Issue new CNA Retarget and TCNA Retarget, if required. Determine Cutover Date and Timeslot	Issue CNA Withdrawal and TCNA Withdrawal or allow TCNA and CAN to Expire	CNA & TCNA will expire
CNA Retarget Confirmed	TCNA Retarget Rejected	Issue new TCNA Retarget, if required. Determine Cutover Date and Timeslot	Issue CNA Withdrawal or allow CNA and TCNA to Expire	CNA & TCNA will expire
CNA Retarget Rejected	TCNA Retarget Confirmed	Issue new CNA Retarget, if required. Determine Cutover Date and Timeslot	Issue TCNA Withdrawal or allow TCNA and CNA to Expire	CNA & TCNA will expire

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
CNA Retarget Confirmed	TCNA Retarget Confirmed	Determine Cutover Date and Timeslot	Issue CNA & TCNA Withdrawal or allow Port to Expire	CNA & TCNA will expire

6.4 CCA/TCCA Retarget

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
CCA Retarget Rejected	TCCA Retarget Rejected	Issue new CCA Retarget and new TCCA Retarget	Issue CCA Withdrawal and TCCA Withdrawal before previously confirmed Cutover Date and Timeslot.	Port and Transfer will be completed on the previously confirmed Cutover Date and Timeslot.
CCA Retarget Confirmed	TCCA Retarget Rejected	Issue new TCCA Retarget	Issue CCA Withdrawal and TCCA Withdrawal before confirmed Cutover Dates and Timeslot.	Port and Transfer will be completed on different days and at the different times.
CCA Retarget Rejected	TCCA Retarget Confirmed	Issue new CCA Retarget	Issue CCA Withdrawal and TCCA Withdrawal before confirmed Cutover Dates and Timeslot.	Port and Transfer will be completed on different days and at the different times.
CCA Retarget Confirmed	TCCA Retarget Confirmed	No further action required	Issue CCA Withdrawal and TCCA Withdrawal before new confirmed Cutover Date and Timeslot.	Port and Transfer will be completed on the same day and at the same time.

6.5 CNA/TCNA Withdrawal

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
CNA Withdrawal Rejected	TCNA Withdrawal Rejected	No further Withdrawal action required.	Issue new CNA Withdrawal and a new TCNA Withdrawal or allow CNA and TCNA to expire.	CNA and TCNA will expire.
CNA Withdrawal Confirmed	TCNA Withdrawal Rejected	Issue new CNA.	Issue new TCNA Withdrawal or allow TCNA to expire.	TCNA will expire.
CNA Withdrawal Rejected	TCNA Withdrawal Confirmed	Issue new TCNA.	Issue new CNA Withdrawal or allow CNA to expire.	CNA will expire.
CNA Withdrawal Confirmed	TCNA Withdrawal Confirmed	Issue new CNA and TCNA.	No further action required.	Port will not proceed.

6.6 CCA/TCCA Withdrawal

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
CCA Withdrawal Rejected	TCCA Withdrawal Rejected	No further action required previously confirmed Cutover Date and Timeslot are to change.	Issue new CCA Withdrawal and new TCCA Withdrawal previously confirmed Cutover Date and Timeslot or use Emergency Return and Transfer Reversal after the Port and Transfer have completed.	Port and Transfer will be completed on the previously confirmed Cutover Date and Timeslot.
CCA Withdrawal Confirmed	TCCA Withdrawal Rejected	Issue new CNA.	Issue new TCCA Withdrawal before previously confirmed Cutover Date and Timeslot or use Transfer Reversal after the Transfer has completed.	Transfer will be completed but Port will not occur.

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
CCA Withdrawal Rejected	TCCA Withdrawal Confirmed	Issue new TCNA.	Issue new CCA Withdrawal before previously confirmed Cutover Date and Timeslot or use Emergency Return after the Port has completed.	Port will be completed but Transfer will not occur.
CCA Withdrawal Confirmed	TCCA Withdrawal Confirmed	Issue new CNA and TCNA.	No further action required	Port will not proceed.

6.7 Port Expiry

Losing C/CSP Response	Donor Response	Port Still Proceeding	Port Not Proceeding	No Action by Gaining C/CSP
CNA Expired	TCNA Expired	Issue new CNA and TCNA	No further action required	N/A
CNA Active	TCNA Expired	Issue new TCNA	Issue CNA Withdrawal or allow CNA to Expire	CNA will expire
CNA Expired	TCNA Active	Issue new CNA	Issue TCNA Withdrawal or allow TCNA to Expire	TCNA will expire
CNA Active	TCNA Active	Determine Cutover Date and Timeslot and issue CCA & TCCA before expiry. Issue CNA and TCNA Retarget, if required.	Issue CNA & TCNA Withdrawal or allow Port to Expire	CNA & TCNA will expire

7 CAT. B – PORTING TIME FRAMES

	Confirmation/ Reject	Receipt Advice	Limit (for confirmations)	Completion	Expiry	Comments
Customer Authorisation	N/A	N/A	N/A	N/A	90 Calendar Days	
CNA (B)	Three Business Days	One Business Day	One		40 Calendar Days	
CNA Retarget (B)	Two Business Days	One Business Day	Two		Date CNA Retarget Received + 30 Calendar Days	Cannot be accepted after CCA has been confirmed
CNA Withdrawal (B)	One Business Days	N/A	One	N/A	N/A	Must be provided at least two Business Days prior to the start of the required Lead Time. Add to Code?
CCA (B)	Two Business Days	One Business Day	One	15 Minutes	N/A	CCA Date must not be in advance of the required Lead Time and must be prior to the Expiry Date of the Port
CCA Retarget (B)	Two Business Days	One Business Day	Two	N/A	Date CCA Retarget Received + 30 Calendar Days	Must be received prior to the Cutover Date by at least the nominated Lead Time
CCA Withdrawal (B)	One Business Day	N/A	One	N/A	N/A	Must be received at least one Business Day prior to start of the nominated Lead Time
TCNA (B)	Two Business Days	One Business Day	One		100 Calendar Days	TCNA must be forwarded at least five Business Days prior to the Cutover date

	Confirmation/ Reject	Receipt Advice	Limit (for confirmations)	Completion	Expiry	Comments
TCNA Withdrawal (B)	One Business Days	N/A	One	N/A	N/A	Must be provided at least one Business Day prior to the Expiry Date
TCCA (B)	Two Business Days	One Business Day	One	15 Minutes	N/A	Must be sent not less than five Business Days or more than 100 days after the TCNA (B), or two Business Days after the TCCA (B).
TCCA Retarget (B)	Two Business Days	One Business Day	Two		N/A	Must be provided at least two Business Days prior to Agreed Cutover Date
TCCA Withdrawal (B)	One Business Day	N/A	One	N/A	N/A	Must be provided at least one Business Day prior to Agreed Cutover Date

8 CAT. B – RECORD DESCRIPTION

8.1 CNA Port Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	020	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Category Type	CHAR(1)	9	9	B	Y	
Batch Reference Number	NUM(9)	10	18		Y	Value is other than zeroes
Telephone Number	NUM(10)	19	28		Y	Full National Number e.g. 0396342223
Account Number	CHAR(25)	29	53		Y	Value other than spaces
Group Batch Reference Number	NUM(4)	54	57		N	Default value is "0000"
CA Date	DATE(8)	58	65		Y	Format CCYYMMDD
Filler	CHAR(184)	66	250			

8.2 CNA Batch Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	020	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.3 CNA Port Notification Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	020	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Lead Time	NUM(2)	21	22		Y	Value is other than "00"
Filler	CHAR(228)	23	250			

8.4 CNA Port Notification Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(3)	1	2	01	Y	
Record Type	NUM(2)	3	5	020	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 9
Telephone Number	NUM(10)	21	30		Y	Full National Number e.g. 0396342223
Filler	CHAR(220)	31	250			

8.5 CNA Retarget Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	021	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.6 CNA Retarget Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	021	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.7 CNA Retarget Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	021	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 9
Filler	CHAR(230)	21	250			

8.8 CNA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	022	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.9 CNA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	022	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.10 CNA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	022	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9			Y	Value is other than zeroes
Response Code	NUM(3)				Y	Must be a valid Code from

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
						Section 9
Filler	CHAR(230)					

8.11 CCA Cutover Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	023	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Cutover Date	DATE(8)	18	25		Y	Format CCYYMMDD
Cutover Timeslot	NUM(4)	26	29		Y	Format HHMM. Must only be either "0800" or "1300"
Time Zone	NUM(4)	30	33		Y	Format HHMM.
Filler	CHAR(217)	34	250			

8.12 CCA Cutover Batch Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	023	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.13 CCA Cutover Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	023	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.14 CCA Cutover Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	023	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 9
Filler	CHAR(230)	21	250			

8.15 CCA Retarget Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	025	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Cutover Date	CHAR(8)	18	25		Y	Format CCYYMMDD
Cutover Timeslot	CHAR(4)	26	29		Y	Format HHMM. Must only be either "0800" or "1300" or as otherwise agreed in Bilateral Agreements
Time Zone	CHAR(4)	30	33		Y	Format HHMM.
Filler	CHAR(217)	34	250			

8.16 CCA Retarget Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	025	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.17 CCA Retarget Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	025	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.18 CCA Retarget Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	025	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 9
Filler	CHAR(230)	21	250			

8.19 CCA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	026	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.20 CCA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	026	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.21 CCA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	026	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 9
Filler	CHAR(230)	21	250			

8.22 CNA Completion Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	027	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(43)	18	60			

8.23 CNA Expiry Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	028	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.24 TCNA Port Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	030	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Telephone Number	CHAR(10)	18	27		Y	Full National Number e.g. 0396342223
Filler	CHAR(223)	28	250			

8.25 TCNA Port Notification Batch Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	030	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.26 TCNA Port Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	030	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	Value is "000"
Exceed SLA Indicator	CHAR(1)	21	21		Y	Value is "Y" means Port may not be completed within Activation Targets. Space indicates it will be completed within Activation Targets.
Filler	CHAR(228)	22	250			

8.27 TCNA Port Notification Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	030	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 9
Telephone Number	CHAR(10)	21	30		Y	Full National Number e.g. 0396342223
Filler	CHAR(220)	31	250			

8.28 TCNA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	031	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.29 TCNA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	031	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.30 TCNA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	031	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference	NUM(9)	9	17		Y	Value is other than zeroes

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Number						
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 9
Filler	CHAR(230)	21	250			

8.31 TCCA Cutover Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	032	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Cutover Date	CHAR(8)	18	25		Y	Format CCYYMMDD
Cutover Timeslot	CHAR(4)	26	29		Y	Format HHMM. Must only be either "0800" or "1300" or as otherwise agreed in Bilateral Agreements.
Time Zone	CHAR(4)	30	33		Y	Format HHMM.
Filler	CHAR(217)	34	250			

8.32 TCCA Cutover Batch Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	032	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.33 TCCA Cutover Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	032	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.34 TCCA Cutover Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	032	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 9
Filler	CHAR(230)	21	250			

8.35 TCCA Retarget Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	034	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Cutover Date	CHAR(8)	18	25		Y	Format CCYYMMDD.
Cutover Timeslot	CHAR(4)	26	29		Y	Format HHMM. Must only be either "0800" or "1300" or as otherwise agreed in Bilateral Agreements.
Time Zone	CHAR(4)	30	33		Y	Format HHMM.
Filler	CHAR(217)	34	250			

8.36 TCCA Retarget Receipt

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	034	Y	
Record Identifier	CHAR(3)	6	8	ACK	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.37 TCCA Retarget Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	034	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.38 TCCA Retarget Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	034	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 9
Filler	CHAR(230)	21	250			

8.39 TCCA Withdrawal Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	033	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(233)	18	250			

8.40 TCCA Withdrawal Confirmation

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	033	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20	000	Y	
Filler	CHAR(230)	21	250			

8.41 TCCA Withdrawal Rejection

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	033	Y	
Record Identifier	CHAR(3)	6	8	RSP	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Response Code	NUM(3)	18	20		Y	Must be a valid Code from Section 9
Filler	CHAR(230)	21	250			

8.42 TCNA Completion Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	035	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	CHAR(43)	18	60			

8.43 TCNA Expiry Notification

Attribute Name	Data Type	Start	Finish	Value	Mandatory	Description
Record Version	NUM(2)	1	2	01	Y	
Record Type	NUM(3)	3	5	036	Y	
Record Identifier	CHAR(3)	6	8	REQ	Y	
Batch Reference Number	NUM(9)	9	17		Y	Value is other than zeroes
Filler	Char(233)	18	250			

9 CAT. B – RESPONSE CODES

Reject Reason	LNP Reject Description	LNP Further Explanation	CNA	CNA Retarget	CNA Withdraw	CCA	CCA Retarget	CCA Withdraw	TCNA	TCNA Withdraw	TCCA	TCCA Retarget	TCCA Withdraw
001	Service Number Not Found	Invalid Service / not present on ASD systems	√										
002	Service Number is on Diversion	Service is on Network Based Call Diversion ie. no access line	√										
003	Inactive Service	Service has been Temporarily Disconnected Customer request	√										
004	Disconnected Service	Service is Disconnected or Pending Disconnection	√										
005	Complex Service – eg ISDN, Line Hunt etc.												
006	ULLS Call Diversion does not exist on requested Telephone Number												
007	ULLS Number/Telephone Number mismatch												
008	Outstanding porting request	Subsequent request rejected	√						√				
009	Porting Already Completed	Porting request received from the current Recipient C/CSP	√						√				

Reject Reason	LNP Reject Description	LNP Further Explanation	CNA	CNA Retarget	CNA Withdraw	CCA	CCA Retarget	CCA Withdraw	TCNA	TCNA Withdraw	TCCA	TCCA Retarget	TCCA Withdraw
010	Telephone Number Ported to Another ASD	Already Ported	√										
011	ASD Owned Telephone Number	ASD Test Line, etc	√										
012	Not Used												
013	Not Used												
014	Not Used												
015	Incompatible Exchange Technology	Exchange Equipment or Software Version	√										
016	Not Used												
017	Telephone Number / Account Mismatch	Notification or Cutover	√										
018	All mandatory fields are not populated	Mandatory data not provided	√	√	√	√	√	√	√	√	√	√	√
019	Not Used												
020	Transaction Level Rejections	Incorrectly formatted record	√	√	√	√	√	√	√	√	√	√	√
021	Not Used												
022	Not Used												
023	Not Used												

Reject Reason	LNP Reject Description	LNP Further Explanation	CNA	CNA Retarget	CNA Withdraw	CCA	CCA Retarget	CCA Withdraw	TCNA	TCNA Withdraw	TCCA	TCCA Retarget	TCCA Withdraw
024	Not Used												
025	Not Used												
026	Not Used												
027	Not Used												
028	Losing C/CSP not the Donor C/CSP	Only applicable for Cat-D											
029	ULL request not completed												
030	ULLS call diversion greater than 30 days	ULLS call diversion greater than 30 days, has expired											
031	Not Used												
032	Insufficient notification time frame	Notification or Cutover		√	√		√	√		√	√	√	√
033	Not Used												
034	Cutover outside agreed hours	Agreed hrs 0700 - 1659				√	√				√	√	
035	No Porting Request is currently outstanding	Porting Notification is not confirmed or has expired				√					√		
036	Invalid Cutover Timeslot					√	√				√	√	

Reject Reason	LNP Reject Description	LNP Further Explanation	CNA	CNA Retarget	CNA Withdraw	CCA	CCA Retarget	CCA Withdraw	TCNA	TCNA Withdraw	TCCA	TCCA Retarget	TCCA Withdraw
037	Retarget Limit exceeded	Maximum two Retargets only		√			√					√	
038	Giveback Invalid	EG: Not currently Ported											
039	Not Used												
040	Duplicate Telephone Number in Batch	There is a Telephone Number duplicated in a single Batch	√						√				
041	Multiple Sites	There are more than one site involved for the Telephone Numbers in a Batch	√										
042	Not Used												
043	Not Used												
044	Not Used												
045	Not Used												
046	Not Used												
047	Not Used												
048	Not Used												
049	Not Used												
050	Not Used												

Reject Reason	LNP Reject Description	LNP Further Explanation	CNA	CNA Retarget	CNA Withdraw	CCA	CCA Retarget	CCA Withdraw	TCNA	TCNA Withdraw	TCCA	TCCA Retarget	TCCA Withdraw
051	Telephone Number currently being Ported to another C/CSP								√				
052	Service is currently connected to the ASD's network								√				
053	Cutover Date is within the Lead Time					√	√						
054	Cutover Date is outside Expiry Date					√	√				√	√	
055	Invalid Status - CNA Retarget or Withdrawal requested after CCA was Confirmed			√	√					√			
056	Invalid Withdrawal Request				√			√		√			√
057	Invalid Retarget Request			√			√					√	
058	Not Used												
059	Not Used												
060	Incomplete Number Block or missing Telephone Numbers in Batch	Incomplete range / batch of service numbers in complex porting request	√										

Reject Reason	LNP Reject Description	LNP Further Explanation	CNA	CNA Retarget	CNA Withdraw	CCA	CCA Retarget	CCA Withdraw	TCNA	TCNA Withdraw	TCCA	TCCA Retarget	TCCA Withdraw
061	Batch Reference Number Missing	Complex porting request received without batch number											
062	Giveback Date Invalid	Future dated											
063	Incorrect Category	Category listed in notification advice is incorrect	√										
064	Secondary Reject	Porting request is valid for Telephone Number but is associated with a primary reject in the same complex batch	√										
065	Telephone Numbers are not contiguous for a product		√										
066	Not Used												
067	Invalid CA date	CA date is too old	√										
068	Not Used												
069	Donor reject	Incorrect Donor nominated							√				
070	Not Used												
071	Not Used												
072	Not Used												
073	Excluded product	Complex Service cannot be ported	√										

Reject Reason	LNP Reject Description	LNP Further Explanation	CNA	CNA Retarget	CNA Withdraw	CCA	CCA Retarget	CCA Withdraw	TCNA	TCNA Withdraw	TCCA	TCCA Retarget	TCCA Withdraw
074	Not Used												
075	Not Used												
076	Not Used												
077	Batch Number NOT unique	Batch Number is being used for another active Port for the same Gaining C/CSP	√						√				

The policy objective of the greatest practicable use of industry self-regulation without imposing undue financial and administrative burdens on industry is central to the regulatory scheme of the *Telecommunications Act 1997*.

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