

MNP STANDARD HOURS OF OPERATION

MNP Standard Hours of Operation are 8am to 8pm Monday to Friday and 10am to 6pm on Saturdays, Easter Monday, Queen's Birthday and Boxing Day.

Porting does not occur on a Sunday. Carriers are not required to provide MNP when the Queen's Birthday holiday or Boxing Day falls on a Sunday.

Any holiday not included below is subject to Standard Hours of Operation requirements.

NATIONAL PUBLIC HOLIDAYS - MNP Non-Porting Days

Holiday	2010	2011	2012	2013 (tentative)
New Year's Day	Friday 1 st January	Saturday 1 st January	Sunday 1 st January	Tuesday 1 st January
Australia Day	Tuesday 26 th January	Wednesday 26 th January	Thursday 26 th January	Saturday 26 th January
Good Friday	Friday 2 nd April	Friday 22 nd April	Friday 6 th April	Friday 29 th March
Anzac Day	Sunday 25 th April	Monday 25 th April	Wednesday 25 th April	Thursday 25 th April
Christmas Day	Saturday 25 th December	Sunday 25 th December	Tuesday 25 th December	Wednesday 25 th December

OTHER PUBLIC HOLIDAYS - Reduced Porting Hours apply (10am to 6pm)

Holiday	2010	2011	2012	2013
New Year's Day Holiday	See above	Monday 3 rd January	Monday 2 nd January	See above
Australia Day Holiday	See above	See above	See above	TBD
Easter Monday	Monday 5 th April	Tuesday 26 th April	Monday 9 th April	Monday 1 st April
Anzac Day Holiday	Monday 26 th April	See above	See above	See above
Queen's Birthday	Monday 14 th June	Monday 13 th June	Monday 11 th June (tentative)	Monday 10 th June (tentative)
Christmas Day Holiday	Tuesday 28 th December	Monday 26 th December	See above	See above
Boxing Day	Monday 27 th December	Tuesday 27 th December	Wednesday 26 th December	Thursday 26 th December