

MNP STANDARD HOURS OF OPERATION

MNP Standard Hours of Operation are 8am to 8pm Monday to Friday and 10am to 6pm on Saturdays, Easter Monday, Queen's Birthday and Boxing Day.

Porting does not occur on a Sunday. Carriers are not required to provide MNP when the Queen's Birthday holiday or Boxing Day falls on a Sunday.

Any holiday not included below is subject to Standard Hours of Operation requirements.

NATIONAL PUBLIC HOLIDAYS - MNP Non-Porting Days

| Holiday | 2017 | 2018 | 2019 |
|-----------------------|-----------------------|-----------------------|-------------------------|
| New Year's Day | Sunday 1st January | Monday 1st January | Tuesday 1st January |
| Australia Day | Thursday 26th January | Friday 26th January | Saturday 26th January |
| Good Friday | Friday 14th April | Friday 30th March | Friday 19th April |
| Anzac Day | Tuesday 25th April | Wednesday 25th April | Thursday 25th April |
| Christmas Day | Monday 25th December | Tuesday 25th December | Wednesday 25th December |

OTHER PUBLIC HOLIDAYS - Reduced Porting Hours apply (10am to 6pm)

| Holiday | 2017 | 2018 | 2019 |
|-------------------------------|--------------------------------|--------------------------------|------------------------------------|
| New Year's Day Holiday | Monday 2 nd January | Monday 1 st January | Tuesday 1 st January |
| Australia Day Holiday | See above | See above | Monday 28 th January |
| Easter Monday | Monday 17th April | Monday 2nd April | Monday 22 nd April |
| Anzac Day Holiday | See above | See above | See above |
| Queen's Birthday | Monday 12th June | Monday 11th June | Monday 10 th June |
| Christmas Day Holiday | See above | See above | See above |
| Boxing Day | Tuesday 26th December | Wednesday 26th December | Thursday 26 th December |